

Client Concerns

CHECK ENGINE LIGHT IS ON NO DRIVABILITY ISSUES

FEELS LIKE THE STEERING WHEEL IS WOBBLING BACK AND FORTH WHEN DRIVING ON THE HIGHWAY THINKS MAYBE TIRES ARE THE ISSUE ADVISE

EVERY ONCE AND AWHILE AFTER DRIVING THE SMELL OF COOLANT IS PRESENT DOESNT KNOW IF ITS JUST VENTING OUT OR IF COOLANT LOSS IS THE ISSUE

1 - Testing and Inspection

Tech: M R

Note: Test drove and verified there are no drivability issues at this time. Found the CEL is on and steady while driving. Scanned DTCs and found several codes present in the PCM. First code was for the RAM air box performance out of calibration. Removed the air filter and found the filter is collapsed in the middle. Inspected the snorkel doors. Found there is a glue like substance present on the doors that may have come from the aftermarket air filter. Performed the RAM air calibration and rechecked ok. Suspect some of the glue may have jammed up the doors at some point. Doors are now moving freely.

Other Codes present are P2002 DPF Efficiency Below Threshold and is active. Also found P24B4 Particulate Matter Sensor Heater Control Circuit that is pending. Upon inspection, found the soot load is showing 120% in the PCM data. Further inspection shows there is soot present at the tailpipe indicating a cracked DPF. Suspect the DPF is not properly burning the soot during regen due to the face being cracked. With the concern present of coolant being smelled at times, no external leaks are seen. Suspect the EGR Cooler is cracked and is polluting the exhaust system. Will need to replace the EGR Cooler, DPF, and Soot Sensor.

Labor: Testing and Inspection

✓ Approved on 11/17/25 at 08:36 AM CST

2 EVERY ONCE AND AWHILE AFTER DRIVING THE SMELL OF COOLANT IS PRESENT DOESNT KNOW IF ITS JUST VENTING OUT OR IF - COOLANT LOSS IS THE ISSUE

Note: See DPF line

✓ Approved on 11/17/25 at 08:36 AM CST

3 FEELS LIKE THE STEERING WHEEL IS WOBBLING BACK AND FORTH WHEN DRIVING ON THE HIGHWAY THINKS MAYBE TIRES ARE THE - ISSUE ADVISE

Tech: M R

Note: Will need new tires. Also note the right hub has play.

Labor: Testing and Inspection

✓ Approved on 11/17/25 at 08:36 AM CST

4 - PC1 - Remove & Replace the DPF Assembly

Tech: M R

Labor:	Remove & Replace Catalytic Converter	
Parts:	FILTER ASSY, Diesel Particulate	1
	NUT, Hex Flange Lock	2
	SENSOR, Particulate Matter	1

Subtotal

✓ Approved on 11/18/25 at 12:26 PM CST

5 - PC1 - Remove and Replace the EGR Cooler.

Tech: MR

Labor:	Remove & Replace EGR Valve Cooler	
Parts:	Exhaust Gas Recirculation (EGR) Cooler Gasket	1
	Exhaust Gas Recirculation (EGR) Valve Gasket	1
	EGR COOLER	1
	BOLT	1
	BOLT	1

✓ Approved on 11/20/25 at 02:41 PM CST

Subtotal

6 - MOUNT AND BALANCE 4 TIRES

Tech: MR

Note: LT275/70/18

Labor:	MOUNT AND BALANCE TIRES	
Parts:	TPMS Valve Stem	4
	- [W]/[AR]/[D] - Tire #1 - 1, Tire #2 - 1, Tire #3 - 1, Tire #4 - 1	4
Fees:	MISSOURI TIRE FEE	
	TIRE DISPOSAL	

✓ Approved on 11/18/25 at 12:26 PM CST

Subtotal

RO Discounts

Discount: per JB

Subtotal

I hereby authorize the above work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle described for testing and/or inspection. Express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs and storage thereto. Any vehicle left longer than 24 hours after completion of work may be subject to a storage fee of \$30 per day. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE.

Total Jobs:

Total Fees:

Discounts:

Subtotal:

Sales Tax:

Tire Tax:

FET:

Grand Total: \$8,987.09**BALANCE DUE:**

✓ PAID

Payment History

Date

11/25/25

Declined Jobs:**1 - PM - EGR Cleaning and Service. Replace the Crankcase Filter.**

✗ Declined on 11/25/25 at 07:07 AM CST