

**SERVICE INVOICE**

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
026707	3700	1247	3Y0417		
	3700				

SEGMENT# 1 C 556 NA 10/13/23 10/12/23 10/27/23  
LIST

COMPLAINT:

CUSTOMER STATES UNIT WILL NOT CRANK OR START, ONLY CLICKS-  
STARTER IS NEW (CUST DROPPED OFF OLD ONE ALONG WITH OTHER  
PARTS; UNIT NEEDS PM SERVICE; CHAIN NEEDS TENSIONED;  
SPROCKET  
NEEDS REPLACED (UNIT NOT USED OFTEN, CAN BUY MORE TIME WITH  
CURRENT CHAIN IF SPROCKET IS REPLACED): ESTIMATE  
REPAIRS/SERVICES NEEDED.

CAUSE:

UNLOADED UNIT FROM CUSTOMER TRAILER AT DROP OFF TIME.  
LOCATED UNIT ON LOT AND BROUGHT INTO SHOP USING FORKLIFT.  
INSPECTED FOR CUSTOMER COMPLAINT. VERIFIED COMPLAINT. RAN  
THROUGH ALL BASICS OF STARTING SYSTEM - ALL CHECK OUT FINE.  
INSPECTED IGNITION SYSTEM - CUSTOMER HAS REPLACED IGNITION  
AND HAD ALLIGATOR CLIPS AS CONNECTORS. FOUND TWO BLOWN  
FUSES. TESTED IGNITION SYSTEM AND FOUND WIRING TO BE  
INCORRECTLY INSTALLED. DISCONNECTED WIRING TO IGNITION AND  
WIRED IN CORRECTLY. REPLACED FUSES. TESTED ALL FUSES TO  
ENSURE CORRECT AND WORKING CORRECTLY. TESTED AND VERIFIED  
NEUTRAL SAFTY IS INOP. REMOVED AND INSTALLED MODULE WITH  
TEST MODULE - ALL WORKS AS DESIGNED. RECOMMEND REPLACEMENT  
OF MODULE.

CORRECTION:

CUSTOMER APPROVED. PART ORDERED.  
RECEIVED ORDERED PART. INSTALLED AND RETESTED - WORKING AS  
DESIGNED AT THIS TIME.  
CUSTOMER ALSO REQUESTED FOR THE SPROCKET TO BE REPLACED AND

CONTINUED ON PAGE 02

X

Customer Signature

Printed Name

• **SERVICE CHARGES:** Accounts over 30 days are subject to a 1.5% service charge (annual rate 18%), and all costs of collection including reasonable attorney's fee.

• **RETURNS:** A restocking fee of 15% will be applied to all returned parts. Ditch Witch reserves the right to increase the restocking fee or deny returns for items with damaged packaging or any wear.

**Thank You For Your Business!**

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FOR UNIT TO HAVE A PM SERVICE. INSTALLED NEW DIG CHAIN SPROCKET AND BOLTS. TESTED AND CHAIN DRIVES FORWARD AND BACK. ADJUSTED CHAIN TENSION AND LUBE PIVOT AND SLIDES. SERVICE UNIT AS WELL, CHANGED OIL FILTER AND OIL. CHANGED FUEL AND AIR FILTERS. CHANGED HYDRAULIC FILTER AND FLUID.

ADDITIONAL DESCRIPTION:

BRUCE  
NO START AFTER CUST REPLACED IGNITION.  
CUST WANTS SPROCKET REPLACED ON TRENCHER

FI	FREIGHT IN	1	
PCX	PRIORITY CHARGE	3	S
001-021	HYD OIL-THF	2	
105-761	SCREW (M12-1.75		
11	BOLT	8	N
142-127	SPROCKET (2.000	1	
159-074	FILTER ELEMENT	1	
195-807	FUEL FILTER ELE	1	
195-817	ELEMENT (PRIMAR	1	S
195-818	ELEMENT (SAFETY	1	S
195-849	ELEMENT (12NF,3	1	
217-245	INTERLOCK MODUL	1	M
274-220	INTERLOCK DISPL	1	S

11100005

SEGMENT TOTAL==>

\*\*\*\*\* WORK ORDER TOTALS \*\*\*\*\*

PARTS

CONTINUED ON PAGE 03

X

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Printed Name

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17702D	4030			<b>TOTAL</b>	<b>3061.21</b>

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***Thank You For Your Business!***