

Ship to: XXXXXXXXXXXXXXXXXXXX

| | | |
|-----------------------|----------------------|------------------|
| Branch | | |
| Date 10/22/25 | Time 10:15:03 (O) | Page 01 |
| Account No LONE006 | Phone No | Inv No W00853 |
| Ship Via | Purchase Order | |
| Tax ID No | | |
| | Salesperson PL | |

Invoice To:

SERVICE INVOICE

| STK#/FLEET# | | HRS | PIN/EIN | WARRANTY DATE | HRS |
|-------------|--------------------|------|-------------------|---------------|-----|
| TLK26 | SVL75-2W/CTL/15.0" | 1801 | KBCZ052CHM1M63866 | | |
| | SVL75-2W | | | | |

SEGMENT# 1 C 573 NA 09/26/25 10/01/25
Rental Return

COMPLAINT:

LONE STAR PAYING FOR NEW ENGINE ON RENTAL MACHINE

CAUSE:

Customer operated the machine for over 100 hours without the oil cap. This caused an extreme amount of dirt to enter the engine with caused the engine to become internally damaged.

CORRECTION:

10/6/025 JB

I drained and removed the radiator. I began disconnecting the wiring harness and pump stack.

Second Tech completed removing the engine.

10/7/25 JB

I removed the injector lines and then the head cover. I removed the fuel injectors and then the cylinder head. I examined the cylinders and found that one had been washed out due to the fuel injector being damaged from dirt and debris entering the engine. I cut a V in between the #1 and #2 cylinders as per request of the factory.

The engine has been ordered and currently waiting for to arrive.

10/15/25 JB

New engine arrived. Removed the dampener and the rear bell housing from the old engine. Uncrated the new engine and installed the dampener and bell housing and installed the engine into the machine. I reconnected all the electrical connections and secured the motor mounts. I installed the

CONTINUED ON PAGE 02

TERMS: Payment Due Upon Receipt Of Invoice.

DISCLAIMER OF WARRANTIES: As is - the only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages. **Not responsible for loss or damage to equipment or articles left in equipment in case of fire, theft or any other cause beyond our control.**

X

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Thank You for your business!

PLEASE REMIT TO

BILLING INQUIRIES

| | | |
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| Branch DALLAS | | |
| Date 10/22/25 | Time 10:15:03 (O) | Page 02 |
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| | SVL75-2W | | | |

new DPF filter and air filter box. Replaced the air filters as well as the fuel filters. I also reinstalled the pump stack secured it to the rear of the engine.

10/16/25 JB

I reconnected all the hydraulic lines for the pump stack. Filled the engine with 15w-40 motor oil and the radiator with 50/50 coolant. I started the engine and found that there was a active code. The code was for the difference in the software. I disconnected the ground to the CCV as per tech support. Moved the machine outside and left to run as to ensure proper operation. Moved the machine to the done line. no further issues at this time.

ADDITIONAL DESCRIPTION:

Rental Return

Machine was smoking on jobsite. Swapped out unit from jobsite

| | | | | |
|-------------|-------------------|--------|----------|----------|
| FRT | FREIGHT | 1 | 300.00 | 300.00 |
| V0631-51880 | ELEMENT, ASSY | 1 | 106.23 | |
| 1J774-10003 | V3307-CR-TE4-CT | RETAIL | 24950.61 | |
| | | 1 | 24581.80 | |
| 1K947-43172 | CARTRIDGE, FILTE | 1 | 62.15 | |
| 3A111-19130 | FILTER AIR INN | 1 | 30.86 | |
| 59800-26110 | FILTER AIR OUT | 1 | 37.49 | |
| | Outer air filter | | | |
| 70000-10099 | OIL, 1 QT 15W- | 10 | 7.96 | |
| 70040-0L014 | ANTIFREEZE, 1 GA | RETAIL | 26.11 | |
| | | 1 | 21.18 | |
| | ANTIFREEZE, 1 GAL | | | |
| 77700-06325 | ANTIFREEZE, 50/5 | 2 | 21.18 | |
| | | | PARTS | 25261.67 |

CONTINUED ON PAGE 03

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| TLK26 | SVL75-2W/CTL/15.0" SVL75-2W | 1801 | KBCZ052CHM1M63866 | | |
| | | | | LABOR | 3760.00 |
| 10400011 | | | | SEGMENT TOTAL==> | 29021.67 |

***** WORK ORDER TOTALS *****

| | |
|----------------------------|----------|
| PARTS | |
| LABOR | |
| ENVIRO FEE | |
| SHOP SUPPLIES | |
| SUB TOTAL==> | |
| DALLAS MTA TRANSIT Special | |
| IRVING City | |
| TX STATE TAX | |
| CHARGE SALE | 31581.57 |

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