

Make/Model:	Meter	Serial Number:	EQ Id:	Fleet No:
2019 JOHN DEERE XUV635R	1230	1M0835RATKM022304	1M0835RATKM022304	

Gen 1 Retail

COMPLAINT:

01 NO BRAKES

CAUSE:

BRAKE LINE WAS PINCHED BETWEEN STEERING KNUCKLE AND A-ARM.

CORRECTION:

FOUND CALIPERS ON WRONG SIDE OF MACHINE. THE WHOLE FRONT END OF MACHINE WAS REMOVED IN ORDER TO REPLACE BRAKE LINE. INSPECTION OF REMOVED PARTS SHOWED DAMAGE TO UPPER AND LOWER A-ARMS, BRAKE PADS, STEERING RACK AND LOWER STEERING SHAFT AND FRONT SHOCKS. ALL DAMAGED PARTS REPLACED.

PartNumber	Description	Quantity
11M7087	COTTER PIN	2.00
14M7396	LOCK NUT	8.00
14M7401	LOCK NUT	4.00
19M7798	SCREW	4.00
40M5099	SNAP RING	2.00
40M7058	Snap Ring	2.00
40M7165	SNAP RING	2.00
AM142949	Hub Kit	2.00
AM146066	Ball Joint	1.00
AM146482	Arm	1.00
AM146483	Arm	1.00
AM147009	BRAKE KIT	2.00
AM147682	Shock Absorber	2.00
AM148394	BALL BEAR	2.00
AUC12838	BALL JOINT	1.00
AUC13836	Brake Line	1.00
AUC17467	Arm	1.00
AUC17470	Arm	1.00
AUC18784	Shaft	1.00

CONTINUED ON NEXT PAGE

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AUC19350 RACK
 E80242 LOCK NUT
 M152811 LOCK NUT
 M170554 WASHER
 M172270 LOCK NUT



TRF/WE/H68/RTR15 Retail

COMPLAINT:

02 COMPLETE READY TO RUN INSPECTION - TURF C&CE

CAUSE:

CORRECTION:

THIS UNIT HAS QUALIFIED FOR A HALF PRICE RTR INSPECTION. SCHEDULE AND BRING IT BY JUNE 1, 2025 FOR YOUR HALF PRICE RTR INSPECTION. FARMPLAN IS OFFERING NO PAYMENTS, NO INTEREST TILL NOVEMBER 15, 2025 ON WORK ORDERS BILLED BY MAY 31, 2025.



UTV/WE/H68/RFSGTR04 Retail

COMPLAINT:

03 READY FOR SPRING GATOR INSPECTION AND SERVICE SPECIAL



CONTINUED ON NEXT PAGE->

Make/Model:

2019 JOHN DEERE XUVB35R

Meter

1230

Serial Number:

1M0835RATKM022304

EQ Id:

1M0835RATKM022304

Fleet No:

CORRECTION:

Removed & Installed engine timing belt and tensioner.
Removed & Installed engine timing belt and tensioner.
Loosened the tension on the belt.
Loosened the tension on the belt.
Removed the tensioner.
Removed & Installed the belt.
Replaced tensioner.
Reassembled in reverse order.

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>
M177743	AIR FILTER	1.00
MIA11700	Pulley	1.00

COMPLAINT:

05 Drive belt - Remove & Install

CAUSE:

DRIVE BELT OUT OF SPEC.

CORRECTION:

Removed & Installed drive belt.
Removed & Installed drive belt.
Raise the cargo box.
Remove the outer clutch housing.
Remove & install the drive belt.
Reassemble and test.
Removed and installed the drive belt.
Reassembled and tested.
Removed air intake hose.

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>
UC33933	SYNCHRONOU	1.00

	Meter	Serial Number:	EQ ID:
2019 JOHN DEERE XUV835R	1230	1M0635RATKM022304	1M0635RATKM022304

Gen 6 Retail

COMPLAINT:

06 TIRES HITTING FRAME

CAUSE:

FRAME IS HITTING TIRES AT FULL TURN.

CORRECTION:

CUT FRAME ANGLE TO ALLOW OVERSIZED TIRES TO CLEAR WHEN IN FULL TRUN.



COMPLAINT:

07 WE Thank You for choosing to partner with Western Equipment to meet your Service, Parts and Sales needs!

WE welcome any feedback to better serve you in the future.
 Email: wehelp@west-equip.com

WE Thank You for your business!

CAUSE:

CORRECTION:





DESCRIPTION	Meter	Serial Number:	EQ Id:	Fleet No:
2019 JOHN DEERE XUV835R	1230	1M0835RATKM022304	1M0835RATKM022304	



Total: \$6,246.47

TERMS AND CONDITIONS

All returns must occur within 30 days of purchase and must be accompanied by this invoice. Special order and electrical components are not returnable. I hereby certify that the tax exempt items sold on this invoice are to be used only for agricultural production business purposes.

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2019 JOHN DEERE XUV835R	1111	1M0835RATKM022304	1M0835RATKM022304	

UTV/WE/H68/RFSGTR04 Retail

COMPLAINT:

01 READY FOR SPRING GATOR INSPECTION AND SERVICE SPECIAL

CAUSE:

CORRECTION:

CUSTOMER NAME: BIRON SHIRLEY
 DATE: 11/22/2024
 MODEL: 835R
 SERIAL NUMBER: 022304
 WORK ORDER NUMBER: 754767

INITIAL WALK AROUND INSPECTION:

- KEY PRESENT: Y/N: Y
- HOOD: GOOD
- BODY CONDITION: GOOD
- SEATS: GOOD
- DASH: GOOD
- CAB: GOOD
- BED: GOOD
- ANY ADDITIONAL DAMAGES: SEE REPAIR NOTES.

SERVICES WE PROVIDED FOR YOU TODAY INCLUDE THE FOLLOWING:

- LUBED DRIVELINE ***
- CHECKED 4WD DIFFERENTIAL LEVEL
- CHECKED TRANSAXLE OIL LEVEL
- CHECKED BRAKE OPERATION
- INSPECTED CV BOOTS
- CHECKED TIRE PRESSURE
- CHECKED REAR LOCK ENGAGEMENT
- REMOVED AND REPLACED ENGINE AIR FILTER ***
- REMOVED AND REPLACED SPARK PLUG(S) ***
- REMOVED AND REPLACED ENGINE FUEL FILTER ***
- CHANGED ENGINE OIL AND FILTER ***

*** THE COST OF THESE PARTS ARE INCLUDED IN THE TOTAL OF YOUR "READY FOR SPRING" SERVICE SPECIAL PACKAGE.

CONTINUED ON NEXT PAGE->

Make/Model:	Meter	Serial Number:	EQ Id:	Fleet No:
2019 JOHN DEERE XUV835R	1111	1M0835RATKM022304	1M0835RATKM022304	

ANY ADDITIONAL REPAIRS THAT ARE AUTHORIZED BY THE CUSTOMER WILL INCURE LABOR AND/OR PART CHARGES. THESE CHARGES ARE IN ADDITION TO THE SERVICE SPECIAL PRICES.

WE THANK YOU FOR YOUR BUSINESS!

COMPLAINT:

02 Starter motor - Remove & Install

CAUSE:

CORRECTION:

- RAISED AND SUPPORTED REAR OF GATOR.
- REMOVED LEFT REAR TIRE.
- REMOVED LEFT REAR SHOCK.
- REMOVED CLUTCH COVER.
- DISCONNECTED BATTERY.
- REMOVED CARGO BED.
- REMOVED SHIFT BRACKET.
- REMOVED ALTERNATOR.
- REMOVED STARTER.
- INSTALLED NEW STARTER.
- REASSEMBLED IN REVERSE ORDER.
- STARTED AND TEST STARTER FOR OPERATION

PartNumber	Description	Quantity
AUC17849	Starter Motor	1.00

COMPLAINT:

03 TRANSMISSION ISOLATORS

CAUSE:

CONTINUED ON NEXT PAGE->

2019 JOHN DEERE XUV835R 1111 1M0835RATKM022304 1M0835RATKM022304

CORRECTION:
REMOVED BED.
REMOVED MUFFLER.
REMOVED AND INSTALLED NEW TRANSMISSION ISOLATORS.
REASSEMBLED ITEMS REMOVED FOR REPAIR.

PartNumber	Description	Quantity
AM137711	Isolator	2.00

XUVR/3259/MFW/10 Retail

COMPLAINT:

04 MFWD driveshaft boots- Remove & Install

CAUSE:

CORRECTION:

Removed & Installed MFWD driveshaft.
Raised the cargo box.
Raised and supported the rear of the unit.
Removed the right rear wheel.
Removed the drive belt shield.
Disconnected the coupler from the output shaft and removed.
Removed the front access panel.
Removed and installed the driveshaft.
Removed and installed the driveshaft.

PartNumber	Description	Quantity
19M7833	SCREW	2.00
AM146409	Axle Kit	2.00
AM147554	Gas Operated Cylinder	1.00
AM148381	BEARING WI	1.00
TY6333	HD MOLY GREASE	1.00

COMPLAINT:



2019 JOHN DEERE XUV835R	Meter	Serial Number:	EQ Id:	Fleet No:
	1111	1M0835RATKM022304	1M0835RATKM022304	

COMPLAINT:

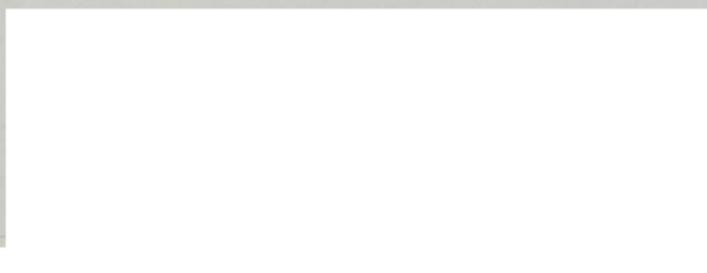
11 Throttle body - Remove & Install & Clean

CAUSE:

CORRECTION:

Removed & Installed throttle body.
 Raised the cargo box.
 REMOVED AIR INTAKE TUBE.
 REMOVED THROTTLE KIT.
 INSTALLED NEW THROTTLE KIT.
 REASSEMBLED MACHINE.
 OPERATED MACHINE.

<u>PartNumber</u>	<u>Description</u>
AUC11974	Push Pull Cable
M80082	NUT
MIU12631	Gasket
TY22470	HOSE CLAMP - 32
TY26355	CARB CLEANER



COMPLAINT:

12 REPLACE THROTTLE CABLE

CAUSE:

CORRECTION:

REMOVED THROTTLE CABLE.
 AND INSTALLED NEW CABLE TESTED OPERATION.

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>
AUC17165	CABLE	1.00
M80082	NUT	1.00

Sales Tax: 20.00
 Total: \$424.10



2019 JOHN DEERE XUV835R

Meter

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EQ Id:

Fleet No:

1111

1M0835RATKM022304

1M0835RATKM022304

Page:

7 of 7

WE THANK YOU Retail

COMPLAINT:

13 WE Thank You for choosing to partner with Western Equipment to meet your Service, Parts and Sales needs!

CAUSE:

CORRECTION:

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>
3975	Turf Labor Discount	1.00

Total: \$4,249.10

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2019 JOHN DEERE XUV835R	1240	1M0835RATKM022304	1M0835RATKM022304	

OTH/WE/H68/DIAG03 Retail

COMPLAINT:

01 DIAGNOSTICS AND TROUBLESHOOTING. BROKE DRIVE BELT CUSTOMER REPLACED BELT NOW WILL ONLY RUN 32 MPH

CAUSE:

PRIMARY AND DRIVEN CLUTCHES BAD.

CORRECTION:

RAISED AND SUPPORTED MACHINE.
 REMOVED TIRE.
 REMOVED LEFT SIDE PANEL.
 REMOVED TIRE.
 REMOVED SHOCK.
 REMOVED CLUTCH COVER.
 REMOVED BELT (NEW BELT RIPPED).
 REMOVED PRIMARY CLUTCH.
 REMOVED DRIVEN CLUTCH.
 INSTALLED NEW CLUTCHES.
 REASSEMBLED MACHINE.
 TEST DROVE MACHINE TOP SPEED 47 MPH.

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>
AUC14496	TRANSMISSI	1.00
AUC20383	CLUTCH	1.00
M165765	SHIM	2.00
UC33933	SYNCHRONOU	1.00
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>
3975	Turf Labor Discount	

COMPLAINT:

02 WE Thank You for choosing to partner with Western Equipment to meet your Service, Parts and Sales needs!

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