

Date: 2/17/2023, 8:18:08 AM

Terminal ID:

Invoice No:

Amount: \$1,117.93

Card Number:

Response Msg:

Auth Code:

App. Name:

Auth Mode:

Processed as:

Reference No:

Trace No:

Entry Method:

Match AVS:

Match CVV:

Match ZIP:

Chip Card AID:

TVR:

IAD:

TSI:

ARC:

Client ID:

User ID:



Service

Date: 4/13/2023

Salesperson:

Mileage: 303,067

QA/QC

Labor
Shop Fee
EPA Fee
Job Total

Towing

Misc Job Types

Complaint:

Tow into bay

Parts (Job 368110)

Item	Description	Price	Qty	Amount
Sublet	tow; 3691444	100.00	1	
Job Parts Total:				
Labor				
Shop Fee				
EPA Fee				
Job Total				

Air Leaks

Complaint:

BOOST LEAK CHECK AND ADVICE DO NOT DOWN TRUCK

Correction:

REPAIRED WIRING FOR CHECK ENGINE LIGHT. RAN TRUCK NO ISSUES

Labor
Shop Fee
EPA Fee
Job Total

Spencer, IA - Des Moines, IA - Sioux Falls, SD - Council Bluffs, IA - Kansas City, MO - Winamac, IN -
Indianapolis, IN - London, OH - Louisville, KY - Dallas, TX



Service

Date: 4/13/2023

Salesperson:

Mileage: 303,067

Fuel Leak

Complaint:

CHECK AND ADVISE FUEL LEAK

Correction:

FILLED BOTH TANKS, FOUND MINOR FUEL LEAK BUT TRUCK WAS RUN DRY IS THE REASON FOR THE TOW CALL. STEAM CLEANED UNDER SIDE OF TRUCK. STARTED AND RAN TRUCK TO OBSERVE POSSIBLE LEAKS, FOUND FUEL BE LEAKING IN HIGH PRESSURE PUMP AREA. FUEL RETURN LINE IS LEAKING. REMOVED LINE TO FIND BREAK IN IT INSTALLED NEW REPLACEMENT LINE THAT WAS LEAKING. TIGHTENED ALL BOLTS AS NEEDED, PRIMED FUEL SYSTEM. STARTED AND RAN TRUCK NO LEAKS PRESENT. RECOMMEND STEAM CLEANING TRUCK BECAUSE DIESEL IS ALL THE WAY UP THE WIRING, ABS AIR LINES, SLACK ADJUSTERS, ETC. TRUCK IS READY FOR ROAD TEST. STEAMED OFF ENGINE AND TEST DROVE TRUCK. TRUCK STILL HAS A BAD FUEL LEAK. FUEL LEAK IS COMING FROM BACK OF FUEL RAIL, STEADY DROP AND RUNNING DOWN SIDE OF ENGINE. THE FUEL RAIL PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED FUEL PRESSURE SENSOR WAITING ON NEW ONE. REPLACE SENSOR WITH CUSTOMER SUPPLIED SENSOR. ISSUE CORRECTED AT THIS TIME

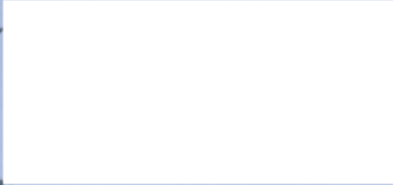
Parts (Job 367946)

Item	Description	Price	Qty	Amount
CUM 5317164	DRAIN TUBE	69.70	1	
MB 3963988	Washer - Sealing	1.68	2	
MB 3963990	Washer - Sealing	1.99	2	
Job Parts Total:				
Labor				
Shop Fee				
EPA Fee				
Job Total				

25 Tech Checks N/C

Labor
Shop Fee
EPA Fee
Job Total

Spencer, IA - Des Moines, IA - Sioux Falls, SD - Council Bluffs, IA - Kansas City, MO - Winamac, IN - Indianapolis, IN - London, OH - Louisville, KY - Dallas, TX

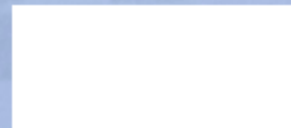


Invoice
Order No. [Redacted]
Customer No. [Redacted]
Sequence No. [Redacted]
4/13/2023

Billing Address:



Shipping Address:



PO #	Ship Method Counter Sale (None)	Terms Cash	Truck	Salesperson
Item	Description	Qty	Price	Extended
	Rear Axle Shaft	1.00		
	Drive Axles			
	(Work Order 5-203224 Unit:209 Truck 2009 Freightliner M2 100 (1FVACWDT69HAD0320))			
	Fuel Leak	1.00		
	(Work Order 5-203224 Unit:209 Truck 2009 Freightliner M2 100 (1FVACWDT69HAD0320))			
	25 Tech Checks N/C	1.00		
	(Work Order 5-203224 Unit:209 Truck 2009 Freightliner M2 100 (1FVACWDT69HAD0320))			
	QA/QC	1.00		
	(Work Order 5-203224 Unit:209 Truck 2009 Freightliner M2 100 (1FVACWDT69HAD0320))			
	Towing	1.00		
	Misc Job Types			
	(Work Order 5-203224 Unit:209 Truck 2009 Freightliner M2 100 (1FVACWDT69HAD0320))			
	Air Leaks	1.00		
	(Work Order 5-203224 Unit:209 Truck 2009 Freightliner M2 100 (1FVACWDT69HAD0320))			
Received By:			Subtotal	
Order Notes:			Tax	
			Total	1,251.27

Payment: [Redacted]

Balance Due [Redacted]



Spencer, IA - Des Moines, IA - Sioux Falls, SD - Council Bluffs, IA - Winamac, IN - Indianapolis, IN - London, OH -
Louisville, KY - Dallas, TX

View Our Warranty Policy Online at: www.vanderhaags.com/warranty
Shipping & Return Policy: www.vanderhaags.com/shipping

Invoice No [REDACTED]
INVOICE
DUPLICATE 1
Page 1 of 3

Cell:

SERVICE ADVISOR: 6849 [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	09	FREIGHTLINER M2106	1FVACWDT69HAD0320		296825 / 296835	[REDACTED]
DEL. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN08		18:00 28FEB23	7		CASH	16FEB23

R.O. OPENED

READY

OPTIONS: ENG:57B27659 TRN:6310869032 AXL:RS21-145

18:16 07FEB23

07:46 16FEB23

LINE OPCODE TECH TYPE HOURS

A REPEAT COMPLAINT - DO NOT CLOCK ONTO THIS LINE

C99 REPEAT COMPLAINT - DO NOT CLOCK ONTO THIS LINE

LINE

6613

6614

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B C/A RANGE INHIBIT CODE. NO CRANK

CAUSE: COOLANT WAS EMPTY. LIMITED RESTART PARAMETER ENABLED.

EA2 EXPRESS ASSESSMENT ** 2 HOUR MAX **

6614

6613

1 3931522 HOSE, PLAIN

14.84

6 OWI/AMAB53 ALLIANCE ELC 50/50

13.32

PARTS: LABOR: OTHER: 0.00 TOTAL LINE B:

COOLANT WAS EMPTY. LIMITED RESTART PARAMETER ENABLED. 6614 WENT OUT TO UNIT ON LOT AND CONNECTED TO INSITE. FOUND ACTIVE CODE OF 197 COOLANT LEVEL ONCE AGAIN. ALSO HAD SOME ADDITIONAL INACTIVE CODES OF 2646 COOLANT TEMPERATURE-CONDITION EXISTS, 151 COOLANT TEMPERATURE-VALID BUT ABOVE NORMAL, 1942 CRANKCASE PRESSURE-DATA ERRATIC, AND 2963 COOLANT TEMPERATURE -DATA VALID BUT ABOVE NORMAL. ADVISED. 6613- TRIED TO START TRUCK AND IT WAS A CRANK NO START. CONNECTED INSITE AND FOUND ACTIVE CODE FOR LOW COOLANT LEVEL. READ PREVIOUS TECH NOTES. INSPECTED THE COOLANT LEVEL SENSOR CONNECTOR AND FOUND THE TERMINALS WERE ALL CORRODED. INSTALLED THREE NEW TERMINALS. REINSTALLED THE CONNECTOR SAME THING. INSPECTED THE COOLANT AND FOUND THE RESERVOIR WAS EMPTY BUT COULD NOT TELL BECAUSE THE RESERVOIR WAS SO DIRTY. NEEDS SURGE TANK BUT FORMAN ADVISED THE CUSTOMER NEEDED THE TRUCK BACK ASAP. STARTED TO TOP

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X

Customer Signature

CUSTOMER COPY

REMIT ALL PAYMENTS TO:

Invoice No:

INVOICE

DUPLICATE 1

Page 2 of 3

Cell:

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	09	FREIGHTLINER M2106	1FVACWDT69HAD0320		296825 / 296835	
DEL. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN08		18:00 28FEB23	7			
R.O. OPENED	READY	OPTIONS: ENG:57827659 TRN:6310869032 AXLR:RS21-145			CASH	16FEB23
18:16 07FEB23	07:46 16FEB23					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

OFF COOLANT AND FOUND THE TRUCK BEGAN LEAKING COOLANT IMMEDIATELY. INSPECTED LEAK AND FOUND THE COOLANT HOSE TO THE AIR COMPRESSOR WAS LEAKING AND WAS SPLIT IN HALF. HAVE TO RUN TO CUMMINS TO GET NEW HOSE. ADVISED. HAD TO REMOVE THE INNER FENDER AND THE AIR COMPRESSOR INTAKE TUBE FOR ACCESS. REMOVED THE FUEL FILTER SUPPLY AND RETURN LINES. REMOVED THE BROKEN HOSE AND INSTALLED NEW HOSE. REINSTALLED THE FUEL LINES, AIR COMPRESSOR TUBE, AND THE INNER FENDER. FILLED THE COOLING SYSTEM. PRIMED FUEL AND RAN UNIT. TOPPED OFF THE COOLANT. T/D WITH NO ISSUES. NO CODES CAME ACTIVE AND NO LIGHTS CAME ON. CHECKED PARAMETER ON INSITE CALLED "LIMITED RESTART" AND IT WAS ENABLED. THIS PARAMETER KEEPS THE TRUCK FROM STARTING AFTER IT SHUTS DOWN FROM A FAULT CODE LIKE LOW COOLANT. CHANGED PARAMETER TO DISABLED. LCL CODE CAUSED SHUTDOWN AND CRANK NO START ISSUES. THE LOW COOLANT CAUSED THE HIGH ENGINE TEMP ISSUE. ADVISED.

C TOW INTO SHOP
00 MAINTENANCE
6613

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:
6613- TOWED UNIT INTO SHOP.

D WE KNOW YOU WORK HARD FOR YOUR MONEY AND WE APPRECIATE YOUR BUSINESS. WE PERFORMED A QUALITY ASSURANCE INSPECTION TO ENSURE YOU CAN HAVE CONFIDENCE WHEN WE SAY, YOUR VEHICLE IS READY.
QC WE KNOW YOU WORK HARD FOR YOUR MONEY AND WE APPRECIATE YOUR BUSINESS. WE PERFORMED A QUALITY ASSURANCE INSPECTION TO ENSURE YOU CAN HAVE CONFIDENCE WHEN WE SAY, YOUR VEHICLE IS READY.

99 CPS
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:

E** PARAMETER UPDATE AND CONNECTOR REPAIR-SEE HISTORY

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X
Customer Signature

CUSTOMER COPY

REMIT ALL PAYMENTS TO:

Invoice No [REDACTED]

INVOICE

Page 1 of 3

Cell:

SERVICE ADVISOR: 6849 [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	09	FREIGHTLINER M2106	1FVACWDT69HAD0320		296444 / 296459	[REDACTED]
DEL. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN08		23:59 30JAN23	7		CASH	31JAN23
R.O. OPENED		READY	OPTIONS: ENG:57827659 TRN:6310869032 AXLR521-145			

13:41 13JAN23 12:36 31JAN23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/A ACTIVE FAULT ECL - SPN(111) - FMI(18) TRUCK SHUTDOWN

EA2 EXPRESS ASSESSMENT 2 HOURS
6614 [REDACTED]

00 FURTHER DIAG POSSIBLE ECM ISSUE
6614 [REDACTED]

PARTS: [REDACTED] LABOR: [REDACTED] OTHER: [REDACTED] TOTAL LINE A:

296444 6614 WENT OUT TO UNIT ON LOT, TRIED TO START, WOULD ONLY CRANK AND NOT FIRE. CHECK ENGINE LIGHT AND RANGE INHIBIT LIGHTS ARE ON ICU. CAME BACK IN SHOP AND LET TRUCK SIT ANOTHER DAY. WENT BACK OUT TO TRUCK ON LOT THE NEXT DAY AND TRIED STARTING AGAIN, STILL CRANK NO START, LIGHTS STILL ON ICU. OPENED HOOD AND INSPECTED FUSES IN PDM AND PT-PDM. ALL IN PDM IS GOOD BUT THERE IS NO LABEL ON THE PT-PDM FOR LOCATIONS. CAME BACK IN TO SHOP AND LOGGED ON TO DTNA AND TRIED FINDING THE LABEL LIST IN EXCELEBRATOR, NEVER FOUND IT. TRIED TOWING UNIT IN TO THE SHOP FROM BEHIND BECAUSE THERE ARE TWO TRUCKS PARKED IN FRONT OF UNIT, IT WAS RAINING PRETTY HARD AND COULD NOT GET TRUCK MOVED AROUND ENOUGH TO GET IN, WAIT TIL THE NEXT DAY. NEXT DAY WENT OUT AND HAD TO MOVE TRUCK AROUND WITH THE FORKLIFT AND THEN WAS ABLE TO FINALLY TOW IN TO SHOP. GOT UNIT IN TO SHOP AND LET SIT FOR AROUND AN HOUR OR SO. CONNECTED TO INSITE AND CODE 197 FOR COOLANT LEVEL IS ACTIVE. AS I WAS AT THE COMPUTER THE CODE WENT INACTIVE. WENT RIGHT OVER TO TRUCK AND CRANKED AND IT FIRED RIGHT UP. SEEMS LIKE THERE IS MOST LIKELY AN ECM ISSUE. DISCONNECTED LCL SENSOR FROM HARNESS, GOT CIRCUIT RESPONSE SO WIRING SEEMS TO BE GOOD. INSPECTED SENSOR AND IT APPEARS TO BE NEWER AND IN GOOD SHAPE. ONLY THING I SEEN THAT COULD HAVE ANY AFFECT IS SOME CORROSION IN THE LCL CONNECTOR ON THE HARNESS, BUT NOT GOING TO KEEP UNIT FROM STARTING. SPOKE WITH OUR DEALER TRAINER AND HE SAID WE NEED TO TRY AND RECREATE THE NO START EVENT AND WATCH CERTAIN DATA IN MONITOR AND SEE WHAT IT IS SHOWING WHILE CRANKING TO VERIFY THAT THE ECM IS THE ISSUE. CONNECTED LCL BACK TO HARNESS AND BACKED UNIT OUTSIDE BACK IN TO THE COLD AND LET SIT TO SEE IF WE CAN RECREATE THE ISSUE. HAVE NOT BEEN ABLE RECREATE ISSUE, UNIT IS STARTING EVERY TIME NOW.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X

Customer Signature

CUSTOMER COPY

Invoice No: [REDACTED]

INVOICE

Page 2 of 3

Cell: [REDACTED]

COLOR		YEAR	MAKE/MODEL		SERVICE ADVISOR:	
WHITE		09	FREIGHTLINER M2106		VIN	
DEL. DATE		WARR. EXP.	PROMISED	1FVACWDT69HAD0320	LICENSE	MILEAGE IN / OUT
20JUN08			23:59 30JAN23	PO NO. 7	296444 / 296459	TAG
R.O. OPENED		READY		OPTIONS: ENG:57827659 TRN:6310869032 AXL:RS21-145	PAYMENT	INV. DATE
13:41 13JAN23		12:36 31JAN23			CASH	31JAN23

LINE OPCODE TECH TYPE HOURS
B TOW INTO SHOP IF NEEDED

00 GENERAL INFO

LIST NET TOTAL

6614 [REDACTED]

50052

PARTS: 0.00 LABOR: [REDACTED] OTHER: 0.00 TOTAL LINE B: [REDACTED]

C WE KNOW YOU WORK HARD FOR YOUR MONEY AND WE APPRECIATE YOUR BUSINESS.
WE PERFORMED A QUALITY ASSURANCE INSPECTION TO ENSURE YOU CAN
HAVE CONFIDENCE WHEN WE SAY, YOUR VEHICLE IS READY. **
QC WE KNOW YOU WORK HARD FOR YOUR MONEY AND WE
APPRECIATE YOUR BUSINESS. WE PERFORMED A
QUALITY ASSURANCE INSPECTION TO ENSURE YOU
CAN HAVE CONFIDENCE WHEN WE SAY, YOUR
VEHICLE IS READY.

99 CPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 [REDACTED]

D** REPLACE ECM PER QUOTE
01 ENGINE MAINTENANCE

6614 [REDACTED]

CPS

1 4943134RX MODULE, ELECTRONIC CONTROL
CORE CHARGE C

-1 4943134RX CORE RETURN

PARTS: [REDACTED] LABOR: [REDACTED] OTHER: 0.00 TOTAL LINE D: [REDACTED]

296444 6614 PULLED UNIT IN TO SHOP AND CONNECTED TO INSITE. CREATED
A TEMPLATE OF CURRENT ECM SETTINGS. DISCONNECTED BATTERIES. PUT CHARGER
ON BATTERIES. DISCONNECTED THE OEM AND ENGINE HARNESS FROM THE ECM AS
WELL AS POWER CONNECTOR. REMOVED THE ECM MOUNTING BOLTS AND REMOVED
ECM. INSTALLED AND FASTENED THE NEW ECM AND CONNECTED THE HARNESS'.
CONNECTED THE BATTERIES AND CONNECTED TO INSITE. PROGRAMMED BASE CODE
AU90050.41 INTO ECM AND THEN SENT THE TEMPLATE FRO OLD ECM TO NEW ECM.
TEST DROVE UNIT WITH NO ISSUES. TURNED IN OLD ECM FOR CORE.

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disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a
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connection with the item(s) sold or work performed relating to this transaction. IN no event shall PTG be liable
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merchandise and cores must be made accompanied by the application invoice within 30 days of purchase.
VENUE: It is agreed that this agreement is entered into in the State of TEXAS and is governed by the laws of
the State of Texas.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X

Customer Signature

CUSTOMER COPY

Invoice No. [REDACTED]
INVOICE

Page 3 of 3

Cell: [REDACTED]

SERVICE ADVISOR: 6849 [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	09	FREIGHTLINER M2106	1FVACWDT69HAD0320		296444 / 296459	[REDACTED]
DEL. DATE	WARR. EXP.	PROMISED	PD NO.	RATE	PAYMENT	INV. DATE
20JUN08		23:59 30JAN23	?		CASH	31JAN23

R.O. OPENED

READY

OPTIONS: ENG:57827659 TRN:6310869032 AXL:RS21-145

13:41 13JAN23

12:36 31JAN23

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

-M- CONTACT NAME

CONTACT PHON E:

CONTACT EMAIL:

* [] CASH ☒ CREDIT CARD [] CHECK-UTA *
* [] CHECK-WF [] CHARGE [] PINNACLE *
* CHECK NO. INITIALS *

PAIN
FEB 03 2023

BY: [REDACTED]

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DESCRIPTION	TOTALS
LABOR AMOUNT	\$ [REDACTED]
PARTS AMOUNT	\$ [REDACTED]
GAS, OIL, LUBE	\$ [REDACTED]
SUBLET AMOUNT	\$ [REDACTED]
MISC. CHARGES	\$ [REDACTED]
TOTAL CHARGES	\$ [REDACTED]
LESS INSURANCE	\$ [REDACTED]
SALES TAX	\$ [REDACTED]
PLEASE PAY THIS AMOUNT	\$ 3919.88

X

Customer Signature

CUSTOMER COPY