

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
18-OCT-2023	UNIT 22	25-FEB-2007	ISB CM850		FORD
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
71667		11-OCT-2023	46608148		F-650
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
109181	TM444		80382		F650

QUANTITY ORDERED	BACK ORDERED	QUANTITY SHIPPED	PART NUMBER	DESCRIPTION	PRODUCT CODE	UNIT PRICE	AMOUNT
OSN/MSN/VIN		3FRPF65G57V418693		YEAR 2007			
COMPLAINT		WOULD NOT CONNECT TO DO IA. AIR FILTER LID MISSING SOUNDS LIKE BAD TURBO WINE GET MILES OFF UNIT					
CAUSE		CUSTOMER REQUEST					
CORRECTION		TECHNICIAN ADMINISTRATIVE TIME - NON-FIELD ACTION SERVICE EVENTS JOB SAFETY ASSESSMENT STEAM CLEAN - SINGLE COMPONENT REPAIR TURBOCHARGER - REMOVE AND INSTALL, (COMMON RAIL FUEL SYSTEM) ELECTRONIC SERVICE TOOL - OPERATE T8-PREVENTATIVE MAINTENANCE INSPECTION GUARDIAN INSPECTION GUARDIAN REPAIR T3-DRIVE TRAIN THANK YOU FOR YOUR BUSINESS					
COVERAGE		CUSTOMER BILLABLE					
REMARK		RANDY APPROVED QUOTE OF 7800					

1	GUARDIAN INSP	GUARDIAN FREE VISUAL INSPECTION	
1	GUARDIAN REPAIR	GUARDIAN REPAIR	
1	1 4089945RX	TURBOCHARGER,HE351W	DRC
1	1 4089312D	TURBO, HE341VE	CLEAN
-1	-1 4089312D	TURBO, HE341VE	DIRTY
4	4 3818823	STUD	CECO
4	4 3818824	NUT,REGULAR HEXAGON	CECO
1	1 YC3Z9661BA	AIR CLEANER LID	EXPARTC
1	1 FREIGHT	FREIGHT CHRGS FS ENG	FREIGHT

Billing Inquiries? Call (877)480-6970

THERE ARE ADDITIONAL CONTRACT TERMS ON THE REVERSE SIDE OF THIS DOCUMENT, INCLUDING LIMITATION ON WARRANTIES AND REMEDIES, WHICH ARE EXPRESSLY INCORPORATED HEREIN AND WHICH PURCHASER ACKNOWLEDGES HAVE BEEN READ AND FULLY UNDERSTOOD.

AUTHORIZED BY (print name)

SIGNATURE

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OSN/MSN/VIN		3FRPF65G57V418693		YEAR 2007			
1		1	LF3970	PAC, LF	FLG		
4		4	V891001	P BL 1 S GN2 15W-40 BULK	VALVOLINE		
1		1	FS19596	PAC, FS	FLG		
1		1	3958296	TUBE,WATER TRANSFER	CECO		
2		2	4934278	WASHER,SEALING	CECO		
1		1	3964647	TUBE,AIR TRANSFER	CECO		
2		2	5450793	CLAMP,V BAND	CECO		
1		1	3949910	GASKET,CONNECTION	CECO		
1		1	5260647	GASKET,CONNECTION	CECO		

TAX EXEMPT NUMBERS

PARTS:
 PARTS COVERAGE CREDIT:
 TOTAL PARTS:
 SURCHARGE TOTAL:
 LABOR:
 LABOR COVERAGE CREDIT:
 TOTAL LABOR:
 MISC.:
 MISC. COVERAGE CREDIT:
 TOTAL MISC.:

LOCAL

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SUB TOTAL:

TOTAL TAX:

TOTAL AMOUNT: US \$

7,968.88

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DATE

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
21-MAR-2025	RANDY	25-FEB-2007	ISB CM850		FORD
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
71667		18-MAR-2025	46608148		F-650
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
113464	TM444		85684		F650

QUANTITY ORDERED	BACK ORDERED	QUANTITY SHIPPED	PART NUMBER	DESCRIPTION	PRODUCT CODE	UNIT PRICE	AMOUNT
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OSN/MSN/VIN 3FRPF65G57V418693 YEAR 2007

LAST SAVED : 21 MAR 2025 11:24:31 AM CDT

RANDY APPROVED

RANDY APPROVED

1		COURTESY INSPECTION	COURTESY INSPECTION		
1	1	4089256	KIT,EXH RCN COOLER	CECO	
1	1	CC36077	OAT	FLG	

TAX EXEMPT NUMBERS:

Courtesy Inspection :

Oil and coolant FAIL
Oil and coolant FAIL
Check gauges, switches, warning indicators, and crank operation FAIL

PARTS:

PARTS COVERAGE CREDIT:

TOTAL PARTS:

SURCHARGE TOTAL:

LABOR:

LABOR COVERAGE CREDIT:

TOTAL LABOR:

MISC.:

MISC. COVERAGE CREDIT:

TOTAL MISC.:

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SUB TOTAL:

TOTAL TAX:

TOTAL AMOUNT: US \$

2,098.43

AUTHORIZED BY (print name) _____ SIGNATURE _____ DATE _____

B

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
21-MAR-2025		25-FEB-2007	ISB CM850		FORD
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
71667		18-MAR-2025	46608148		F-650
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
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QUANTITY ORDERED	BACK ORDERED	QUANTITY SHIPPED	PART NUMBER	DESCRIPTION	PRODUCT CODE	UNIT PRICE	AMOUNT
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OSN/MSN/VIN 3FRPF65G57V418693 YEAR 2007

COMPLAINT LOOKS LIKE EGR COOLER IS LEAKING AND THERE IS A CRACKED TUBE

CAUSE CUSTOMER REQUEST
R&R EGR COOLER

CORRECTION LU728
LAST SAVED : 20 MAR 2025 09:59:21 AM CDT
PERFORMED JSA. INSTALLED NEW EGR COOLER AND TORQUED TO SPEC.
INSTALLED ALL COMPONENTS REMOVED. FILLED WITH COOLANT AND TOPPED
OFF WITH 1 GALLON OF RED COOLANT. HOOKED UP BATTERIES AND HOOKED
UP INSITE. FAULTS ARE NOW INACTIVE. CLEARED INACTIVE FAULTS AND
STARTED UNIT AND PARED OUTSIDE.

LU728
LAST SAVED : 19 MAR 2025 04:01:03 PM CDT
DRAINED COOLANT AND REMOVED AIR CLEANER AND INTAKE ASSEMBLY.
REMOVED EGR COOLER.

LU728
LAST SAVED : 18 MAR 2025 04:18:14 PM CDT
PULLED UNIT INTO SHOP AND PERFORMED JSA AND GUARDIAN INSPECTION.
HOOKED UP INSITE. UNIT HAS ACTIVE CODES FOR COOLANT LEVEL. VERIFIED
COOLANT LEVEL LOW. INSPECTED ENGINE AND FOUND FRIED COOLANT ALL
OVER RIGHT REAR OF ENGINE AND RIGHT SIDE OF TRANS. CAN SEE A
COOLANT DRIP ON THE REAR OF THE EGR COOLER. REMOVED EGR COOLER
OUTLET PIPE AND IT IS DRY. USED MIRROR TO INSPECT REAR OF COOLER AND
FOUND THE REAR PIPE CONNECTION WELD ON THE COOLER IS CRACKED.
TROUBLESHOT GRID HEATER FAULT AND FOUND MAIN BATTERY SUPPLY AT
GRID HEATER RELAY WAS LOOSE. TIGHTENED AND VERIFIED VOLTAGE TO
GRID HEATER. CREATED PARTS LIST FOR REPAIR.

COVERAGE CUSTOMER BILLABLE
REMARK TM444

Billing Inquiries? Ca

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B

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
16-JAN-2025	TRUCK 22	25-FEB-2007	ISB CM850		FORD
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
71667		15-JAN-2025	46608148		F-650
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
112933	TM444		85046		F650

QUANTITY ORDERED	BACK ORDERED	QUANTITY SHIPPED	PART NUMBER	DESCRIPTION	PRODUCT CODE	UNIT PRICE	AMOUNT
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OSN/MSN/VIN 3FRPF65G57V418693 YEAR 2007

1		COURTESY INSPECTION	COURTESY INSPECTION		
1	1	5260632	PUMP,FUEL TRANSFER	CECO	
4	4	3963983	WASHER,SEALING	CECO	
1	1	3604XE	FUEL FILTER	EXPARTC	

TAX EXEMPT NUMBERS

Courtesy Inspection :

Oil and coolant FAIL

PARTS:

PARTS COVERAGE CREDIT:

TOTAL PARTS:

SURCHARGE TOTAL:

LABOR:

LABOR COVERAGE CREDIT:

TOTAL LABOR:

MISC.:

MISC. COVERAGE CREDIT:

TOTAL MISC.:

LOCAL

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SUB TOTAL:

TOTAL TAX:

TOTAL AMOUNT: US \$

1,031.99

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OSN/MSN/VIN 3FRPF65G57V418693 YEAR 2007

COMPLAINT DIED GOING DOWN THE ROAD TOWED IN CHECK AND ADVISE
R&R LIFT PUMP
R&R FUEL FILTER

CAUSE CUSTOMER REQUEST

CORRECTION QD027
LAST SAVED : 16 JAN 2025 12:27:38 PM CST
85046 MILES

QD027
LAST SAVED : 16 JAN 2025 12:27:16 PM CST
I REMOVED THE ECM, ADN ECM MOUNTING PLATE I THEN REMOVED THE LIFT
PUMP AND INSTALLED THE NEW ONE I REINSTALLED ALL PREVIOUSLY
REMOVED COMPONENTS AND INSTALLED A NEW FUEL FILTER I KEYED THE
UNIT ON AND I CHECKED THE LIFT PUMP IT IS NOW WORKING AS IT SHOULD I
STARTED THE UNIT AND CHECKED FOR LEAKS NONE FOUND UNIT IS NOW
GOOD TO GO.

QD027
LAST SAVED : 15 JAN 2025 11:31:07 AM CST
I HOOKED TO THE UNIT AND I PULLED FAULTS I FOUND THAT THE UNIT HAD A
FUEL PUMP DELIVERY FAULT SO I STARTED DIAG AND I WANTED ME TO DIAG A
NO START CONDITION SO I DID AND I FOUND THAT THE INLET RESTRICTION
WAS ABOUT 10 INHG AND THAT THE LIFT PUMP WAS NOT WORKING IT WAS
GETTING VOLTAGE BUT NOT WORKING SO THE UNIT NEEDS A LIFT PUMP AND
FUEL FILTER.

THANK YOU FOR YOUR BUSINESS
CUSTOMER BILLABLE

COVERAGE
REMARK

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