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CUSTOMER-ADVISOR SALES REP UNITOWER PO Order No. MAIN-NUMBER License # Cust Unit # Phone # Contact # COMPLETION DATE: YEAR: 2020 MAKE/MODEL: KENWORTH/T680:KNW RTL UNIT: SERIAL: 1XKYDP9X4LJ397117 MILEAGE: 480,703 MI ENGINE HOURS: Front Diff Model ...: Date in Service...: Engine Make/Model ... PACCAR/MX13-13 Front Diff Serial .. : Engine Serial No. ... Rear Diff Model....: Trans Model / Rear Diff Serial ...: Job 1 MOBILE TECH CALL OUT MOBILE SERVICE TECH TRAVEL START MILEAGE 163,442 TO LOCATION FLEET FUELS MILEAGE FROM FLEET FUELS TO THE SHOP. 163,461 COR Unit rate Per Extension Sales Qty UOM Item number Item description LABOR SUBTOTAL: PARTS SUBTOTAL: MISC SUBTOTAL : COUPON SUBTOTAL .: SHIP SUBTOTAL . . : EPA FEE SUBTOTAL .: SHOP SUPPLIES FEE, .: MACHINE CHARGE..: ACCRUED VALUE ..: CANCELLATION FBE . . ; JOB SUBTOTAL ..: Employee(s) on above job : (Job 2 CHECK ENGINE WARNING LIGHT ON - CHECK & UNIT NEEDS A FORCED REGEN & CHECK FOR ANTIFREEZE COMING OUT OF CAP 05-06 DIAGNOSTICS: PLEASE PAY (USD) TAX STATUS/STATE SALES TAX SUBTOTAL CONTINUED

Customer or Customer's Agent X

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USTOMER-PO

Order No.

KAIN-NUMBER

CUSTOMER-ADVISOR

SALES REP

TALKED TO CUSTOMER SAYS THE ENGINE IS GOING THROUGH A FEW GALLONS OF COOLANT A WEEK, AND BUBBLES ARE COMING OUT OF THE COOLANT RESERVOIR. VERIFIED COMPLAINT.

WILL NEED TO REMOVE CYLINDER HEAD AND INSPECT FOR BLOWN HEAD GASKET AND CHECK LINER PROTURSION AND CLEAN DPF FILTER.

ADVISED CUSTOMER AND FOREMAN.

PULLED THE TRUCK INTO OUR SHOP.

DRAINED COOLANT REMOVED FRONT BUMPER.

REMOVED AIR CLEARER HOUSING, EGR COOLER, SENSORS AND HARNESSES ON THE

PASSENGER SIDE. END OF SHIFT.

PREPARING QUOTE

WENT TO PARTS GOT A QUOTE FOR REPLACING THE CYLINDER HEAD GASKET, AFTER GETTING THE APPROVAL I FINISHED REMOVING PARTS FROM THE DRIVER SIDE OF ENGINE REMOVED VALVE COVER, ROCKER SHAFT AND PUSH RODS REMOVED CYLINDER HEAD AND FOUND #4 CYLINDER HAD BREAK IN THE HEAD GASKET THAT CAUSE THIS ISSUES. CLEANED THE ENGINE DECK AND I'M HALF WAY DONE MEASURING THE LINER PROTRUSION. WENT TO PARTS AND PICKED UP HEAD

GASKET SET AND DPF GASKETS. END OF DAY.

Sales Qty UOM Item number

Item description

COR Unit rate Per Extension

LABOR SUBTOTAL: PARTS SUBTOTAL: MISC SUBTOTAL .: COUPON SUBTOTAL .: SHIP SUBTOTAL . . : EPA FEE SUBTOTAL .: SHOP SUPPLIES FEE. . : MACHINE CHARGE ..:

ACCRUED VALUE..:

CANCELLATION FEE. .:

JOB SUBTOTAL . . :

Employee(s) on above job :

Job 3 CYL HEAD ASSY. OR CYL HEAD GASKET, ENG (

COMPLAINT CYL HEAD GASKET LEAKING

FINISHED CLEANING THE ENGINE BLOCK DECK, MEASURED LINER PROTROUSION

AND ALL 6 ARE WITHIN SPECIFICATIONS.

CLEANED THE CYLNDER HEAD

TAX STATUS/STATE SUBTOTAL

SALES TAX

PLEASE PAY (USD)

CONTINUED

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OG-REMOTEUS

Order Mo.

MAIN-NUMBER

CUSTOMER-ADVISOR

SALES REP

COMPLAINT

NEED TO PERFORM A REPAIR VERIFICATION REGEN

NEED TO PERFORM A REPAIR VERIFICATION ROAD TEST

PUT THE TRUCK INTO A REGEN,

AFTER THE REGEN NO CODES OR ISSUES.

THEN TOOK THE TRUCK FOR A 30 MINUTE TEST DRIVE. NO WARNING LIGHTS OR ISSUES.

WASHED OFF THE ENGINE IN THE WASH BAY.

TRUCK IS READY.

Sales Qty UOM Item number

Item description

COR Unit rate Per Extension

LABOR SUBTOTAL:

PARTS SUBTOTAL:

MISC SUBTOTAL .:

COUPON SUBTOTAL .:

SHIP SUBTOTAL . . :

EPA FEE SUBTOTAL .:

SHOP SUPPLIES FEE ...

MACHINE CHARGE ..:

ACCRUED VALUE . . :

CANCELLATION FEE. .: JOB SUBTOTAL ..:

Employee(s) on above job : 00003748,

Job 7 RADIATOR CORE - R&R

COMPLAINT

NEED TO REPLACE LEAKING RADIATOR

REMOVED THE RADIATOR OUT OF THE CAGE.

WAITING ON NEW RADIATOR

GOT THE NEW RADIATOR AND SWAPPED EVERYTHING OVER TO THE NEW UNIT;

INSTALLED THE RADIATOR

HOOKED UP EVERYTHING THAT WAS REMOVED.

REFILLED COOLANT SYSTEM.

GOT THE ENGINE RUNNING

NOW NEEDS REGEN AND ROAD TESTED,

Sales Qty UOM Item number 1.000 EA HK179001:PB Item description

RADIATOR-CORE AND TANK

COR Unit rate

Per Extension

SUBTOTAL

TAX STATUS/STATE

SALES TAX

PLEASE PAY (USD)

CONTINUED

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CUSTOMER-PO	Order No.	MAIN-NUMBER	CUSTOMER-ADVISOR	SALES RED		

SUBTOTAL	TAX STATUS/STATE	SALES TAX PLEASE PAY (USD)
	TAXABLE/OK	15812.11
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