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08/20/24	22:02:16 (B)	01
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SERV21		W01332
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	SERVICE POLICY	
	Salesperson	

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
000669	WA900-3E0	14712	60090	
	WA900-3E0	502841		

SEGMENT# 1 C 12508 NA 02/28/24 02/28/24 03/22/24 168.00 HRS

R & I FRONT AXLE

COMPLAINT:

INSURANCE CLAIM

- 8/20 INSURNACE DENIED CLAIM. WAS TOLD TO CLOSE TO SERVICE POLICY.

R & I FRONT AXLE

- AXLE PROVIDED BY PHOENIX (NOT ON THIS WORK ORDER)

CORRECTION:

2/20/2024 MARK B.

WHEN WE GOT TO THE JOB THEY TOLD US THAT THE MACHINE WONT MOVE SO WE WENT UP TO THE PIT VERIFIYED THAT THE MACHINE WONT MOVED . WE REMOVED THE CENTER DRIVE LINE FOUND THAT THE FRONT AXLE IS HOLDING SO WE RELEASED THE PARK BRAKE TO SEE IF IT WAS HOLDING BUT ITS NOT SO WE REMOVED THE AXLES AND FOUND THAT THERE IS NO OIL IN THE FINALS WE HAD TO GET OIL IN THE AXLE TO MOVE THE MACHINE DOWN TO THE SHOP, WHEN WE GOT TO THE SHOP THE REAR AXLE WAS OVER FLOWING WITH OIL HAVE TO CHECK THAT OUT.

2/20/2024 LORENZO

LOAD UP TOTE OF OIL FOR FRONT AXLE ON WA900 AT EAGLE MOUNTAIN. DRIVE TO EAGLE MOUNTAIN. TAKE FILL PLUGS OFF AND FILL FRONT FINAL UP SO THEY CAN DRIVE MACHINE DOWN FROM HILL. DROVE TO THE SHOP AND OFF LOAD TOTE OF OIL FOR THEM AND LEAVE PENCIL PUMP. DRIVE BACK

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2/20/2024 JEFF

TRAVELED TO JOBSITE, WENT UP TO THE PIT, CHECKED FLUIDS RAN MACHINE AND

TRANS IS ENGAGING BUT WILL NOT MOVE, RELEASED THE PARKING BRAKE AND BACKED OFF THE SLACK ADJUSTERS, STILL NO MOVMENT, REMOVED THE CENTER DRIVE SHAFT AND TRIED TO MOVE MACHINE AND IT STARTED TO MOVE BUT DRAG THE FRONT AXLE, POWERED DOWN ON THE BUCKET TO GET THE FRONT WHEELS OFF THE GROUND AND BACKED MACHINE AWAY FROM THE PLANT TO A LEVEL GROUND TO WORK ON IT, WENT DOWN TO THE SHOP AND GOT THE DRAIN PAN AND THE EMPTY TOTE, BECAUSE THE FRONT DIFF IS LOCKED UP ON THE MACHINE, WENT BACK TO THE MACHINE AND STARTED DRAINING THE FRONT WHEEL GROUPS AND FOUND THE LEFT FINAL HAD MAYBE 8 GALLONS COME OUT AND THE RIGHT SIDE PROBABLY 5 GALLONS COME OUT, REMOVED THE COVERS AND PULLED THE AXLES OUT, INSTALLED THE COVERS, WHEN LORENZO SHOWED UP WITH THE OIL WE FILLED THE AXLE AND TOOK IT TO THE SHOP AND IT WAS DUMPING THE OIL THRU THE BREATHER ON THE REAR AXLE, THE FRONT AXLE IS TRANSFERRING THE OIL TO THE REAR AXLE.

2/21/2024 JEFF

TRAVELED TO JOBSITE, USED THE CRANE AND STACKED THE CONCRETE BLOCKS AND SET THE LOADER ARMS ON THE BLOCKS, REMOVED THE FRONT COVER FOR ERIC TO START ON THE CRACKS, WENT THRU THE AXLE COOLING LINES AND COULD NOT SEE ANYTHING VISUALY, WENT UP TO THE OTHER LOADER AND LOOKED AT THE COOLING LINES AND CAN SEE THAT THERE WHERE TWO LINES FROM THE FILTER HOUSINGS TO THE COOLERS WHERE DIFFERENT, WENT BACK TO THE MACHINE AND MIKE LAYCOOK WAS THERE, WENT THRU THE MACHINE WITH HIM AND REMOVED THE SIDE PANELS FROM THE

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COOLERS, TRACED OUT THE LINES AND HAD THE ONE LINE GOING TO THE RETURN SIDE OF THE LOWER COOLER AND THE OTHER TO THE UPPER COOLER, CAN SEE MY WIRE TAGS WHERE ALL LINED UP CORRECTLY BUT THERE WHERE NOT RIGHT.

2/22/2024 MIKE B.
DRAINED FLUIDS.

2/28/2024 JEFF
STARTED TO REMOVE THE FRONT AXLE, REMOVED THE PARKING BRAKE GUARD, REMOVED THE BRAKE LINES AND THE PARKING BRAKE LINES, REMOVED THE GUARDS ON THE AXLE AND REMOVED THE WIRE HARNESS, WENT TO REMOVE THE DRIVE LINE BUT I COULD NOT GET THE ONE BOLT ON TOP BECAUSE THE FRAME IS IN THE WAY AND THE DIFF WILL NOT ROTATE, STARTED SETTING UP THE CRIBBING TO BLOCK UP THE MACHINE BUT NEED MORE CRIBBING THE GROUND IS SOFT AND THE CRIBBING IS SINKING, CLEANED UP AREA, TRAVELED

2/29/2024 JEFF
TRAVELED TO JOBSITE, BLOCKED UP THE MACHINE AND REMOVED THE TIRES, REMOVED THE BRAKE COOLING TUBES AND SUCTION LINE, TRIED TO GET THE MOUNTING BOLTS OFF WITH THE HIGH TORQUE BUT ONLY WAS ABLE TO GET THREE OF THEM LOOSE, CUT THE BOLTS OFF AND DROPPED THE AXLE DOWN TO GET TO THE DRIVE LINE BOLTS, REMOVED THE DRIVE LINE FROM THE DIFF AND LOWERED THE AXLE, USED THE CRANE AND GOT THE AXLE OUT FROM UNDERNEATH THE MACHINE, STEAM CLEANED THE AXLE OFF AND STEAM CLEANED THE UNDER SIDE OF THE MACHINE, CLEANED UP AREA, TRAVELED

3/01/2024 JEFF

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LIFT THE AXLE AND DRSIN THE DIFF, DRAINED THE FINALES, FLIP THE AXLE OVER AND DIG OUT THE MOUNTING HARDWARE FOR THE SKID PLATE, REMOVE THE SKID PLATE AND SET AXLE DOWN

3/04/2024 JEFF

TRAVELED TO JOBSITE, LIFTED THE WASTE OIL CONTAINER AND SET IT ON THE RIGHT SIDE OF THE MACHINE, HOOKED UP THE BRAKE COOLING RETURN LINE AND GOT IT TO THE WASTE TOTE, TOOK THE NEW TOTE OF OIL AND SET IT ON THE LEFT SIDE OF THE MACHINE, TOOK THE HOSE FROM THE PINCEL PUMP AND CLAMPED A HOSE TO THE ONE END AND THE OTHER END OF THE HOSE CLAMPED IT TO THE SUCTION SIDE OF THE BRAKE COOLING, PUT THE END OF THE HOSE IN THE TOTE, RAN MACHINE AND PUMPED THE NEW OIL THRU THE SYSTEM TILL THE OIL WAS CLEAN COMING OUT INTO THE WASTE TOTE, CRANED THE WASTE TOTE AND THE NEW OIL TOTE BACK INTO THE SHOP REASSEMBLED THE PINCEL PUMP, CLEANED UP AREA

3/07/2024 JEFF

INSTALLED THE BOTTOM SKID PLATE, REMOVED THE BRACKET FROM THE PICK UP TUBE, FLIPPED THE AXLE OVER AND REMOVED THE COVERS FROM THE WHEEL GROUPOS, INSTALLED THE AXLE'S AND INSTALLED THE COVERS, CLEANED UP AREA

3/07/2024 MARK B.

WE HAD TO PUT THE AXLE BACK TOGETHER FOR SHIPPING INSTALL THE AXLES PUT THE GAURDS BACK ON THEN CLEAN UP OUT MESS AND TAKE TO THE TRASH.

3/11/2024 JEFF

UNLOADED THE TRUCK WITH THE AXLE AND LOADED THE OLD AXLE

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ONTO THE TRUCK, DRUG AXLE UNDERNEATH THE MACHINE AND
INSTALLED THE PARKING BRAKE LINE, BREATHER FITTING ETC.
LIFTED THE AXLE UP INTO PLACE AND MOUNTED IT WITH NEW
HARDWARE

3/11/2024 MARK B.

WE UNLOADED THE FRONT AXLE OFF THE TRUCK THEN LOADED THE
OLD ONE BANDED IT DOWN THEN CLEANED UP THE NEW JUST ABIT
AND INSTALLED IT.

3/12/2024 JEFF

TRAVEL TO JOBSITE, REMOVED THE BRACKET WITH THE HARD LINES
FOR THE BRAKE COOLING TUBES TO GET THE SUCTION TUBE LINED
UP, WENT TO INSTALL THE SUCTION TUBE FROM THE AXLE AND
COULD NOT GET THE HOSE ON THE TUBES, REMOVED THE SKID PLATE
FROM THE AXLE AND REMOVED THE SUCTION TUBE FROM THE AXLE,
INSTALLED THE SUCTION HOSE ON THE HARD LINE, INSTALLED THE
HARD LINE TO THE AXLE AND TO THE HARDLINE ON THE FONT
FRAME, INSTALLED THE BRACKET FOR THE BRAKE COOLING LINES,
INSTALLED THE BRAKE LINES TO BOTH SIDES OF THE AXLE,
INSTALLED THE COOLING LINES TO BOTH SIDES OF THE AXLE AND
ALL THE BRACKETS AND CLAMPS, LIFTED THE SKID PLATE AND
INSTALLED IT TO THE AXLE, LINED UP THE DRIVE LINE AND
INSTALLED IT TO THE YOKE ON THE AXLE, INSTALLED THE BRACKET
FOR THE BRAKE COOLING SUCTION LINE AND HAD TO BEND THE
LOWER BRACKET FOR THE TUBE TO GET IT LINED UP BECAUSE THE
SKID PLATE THAT CAME WITH THE AXLE IS BENT AND WAS PUSHING
THE SUCTION TUBE INTO THE DIFF, CLEANED UP AREA, TRAVELED

3/13/2024 MARK B

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WE PUT THE TUBES ON AND TORQUED THE BOLTS TO 2500 FOOT LBS
HOOKED UP THE DRIVE LINE

.

3/13/2024 JEFF

REMOVED THE FRONT AXLE BRAKE COOLING PUMP AND REMOVED THE
REAR AXLE BRAKE COOLING PUMP, FOUND THE REAR AXLE PUMP WAS
BAD, SWAPED OVER THE LINES AND INSTALLED BOTH PUMPS,
INSTALLED THE SUCTION HOSES AND HARD LINES, REPLACED THE
FILTERS AND RAN MACHINE MADE SURE THE PUMPS WERE PRIMED
AND PUMPING TO THE AXLES

.

3/14/2024 JEFF

TRAVEL TO JOBSITE, INSTALLED THE BRAKE LINE GAURDS, FILLED
THE DIFF AND FINALS WITH OIL, BLEAD THE BRAKES, INSTALLED
THE TIRES, UNBLOCKED THE MACHINE, CLEANED UP AREA, TOOK A
LOAD DOWN TO THE TRASH BIN

.

3/14/2024 MARK B

WE PUT THE TUBES ON AND TORQUED THE BOLTS TO 2500 FOOT LBS
HOOKED UP THE DRIVE LINE STARTED TO CLEAN UP.

.

3/15/2024 JEFF

TRAVEL TO JOBSITE, INSTALLED THE FRONT AND SIDE COVERS,
INSTALLED THE LEFT AND RIGHT FENDERS, PULLED ALL THE
CRIBBING OUT FROM UNDERNEATH THE MACHINE AND LOADED IT ONTO
A PALLET, UNBLOCKED THE BUCKET, TOPPED OFF THE HYD. TANK
AND BRAKE TANK, RAN MACHINE AND TESTED THE PARKING BRAKE,
ADJUSTED THE PARKING BRAKE AND TESTED AGAIN, FELT THE
PARKING BRAKE ROTOR TO MAKE SURE THERE IS NO BRAKE DRAG IT
WAS COLD TO THE TOUCH, CLEANED UP AREA, TRAVELED

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3/18/2024 JEFF

TRAVEL TO JOBSITE, FOUND THE PARKING BRAKE CYLINDER IS LEAKING, ORDERED A NEW ONE AND STARTED CLEANING THE SHOP AREA, LOADED UP ALL CRIBBING AND PARTS TO BE RETURNED, CLEANED THE SHOP AREA AND AROUND THE MACHINE, HELPED THE TIRE GUY GET THE CHAINS ADJUSTED ON THE MACHINE, CYLINDER SHOWED UP, REMOVED THE LINES AND THE BRACKET ASSEMBLY FROM THE SLACK ADJUSTER, REMOVED THE CYLINDER, SWAPED OVER THE FITTING AND INSTALLED THE NEW CYLINDER, INSTALLED THE BRACKET ASSEMBLY TO THE SLACK ADJUSTER, TEST RAN AND ADJUSTED THE PARKING BRAKE, TRAVELED

3/18/2024 LORENZO

PICK UP OIL TOTES, CLEAN UP JOBSITE.

ADDITIONAL DESCRIPTION:

REMOVE AND INSTALL FRONT AXLE ASSEMBLY	
FRTIN	FREIGHT IN
SUBLET	RUSH SAMPLES
TVL-LODGING	TRAVEL LODGING
TVL-MEALS	TRAVEL MEALS
VE7533	LOCTITE
01580-03931	NUT
01643-33990	WASHER
02896-11009	O-RING P60
02896-11012	O-RING
02896-11018	O-RING
07000-F3025	O-RING P60

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07000-F3032	O-RING	P60
07000-12085	O-RING	
07002-12034	O-RING	P6
07002-12434	O-RING	P60
07002-22434	O-RING	P6
07002-23634	O-RING	
07002-24234	O-RING	P60
07030-00252	BREATHHER	P60
07260-03232	HOSE	
07289-00045	CLAMP	P60
1401618H2	AXO-80 TOTE	
426-22-12930	NUT	
426-43-38760	CARTRIDGE	AS
705-40-01041	PUMP	
705-41-02480	PUMP	

55050421

SEGMENT TOTAL==>

***** WORK ORDER TOTALS *****

INTERNAT. CUSTOMER

PARTS

LABOR

SUBLET

INTERNAL TOTAL 54829.48

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SERVICE INVOICE

STK#/FLEET#

000669 WA900-3E0
WA900-3E0

SEGMENT# 1 C TECH NA 11/09/23 11/09/23 11/30/23

REAR AXLE

COMPLAINT:

REAR AXLE

CORRECTION:

11/17/2023

CLEAN PARTS FOR REAR END AND HELP PUT IT BACK TOGETHER
READY FOR INSTALL.

11/16/2023

Remove fuel tank the line pulled rear cover off then trust
plate gto the axle out standing up and moved into the shop
started to clean parts noticed the time had to clean up.

11/16/2023

HELPED WITH DISCONNECTING HYDRUALIC HOSES AND FOUND OUT WE
HAD WRONG FITTING ORDERD RIGHT FITTINGS . FOUND A PLACE IN
INDIO WHO HAD FITTINGS WENT TO GO GET THEM FUEL TRUCK AND
COME BACK TO WORK ON IT. HELPED MARK WITH PUTTING TRUCK
BACK TOGETHER TEST IT AND GIVE BACK TO DRIVER. ALSO WORKED
ON W001077 PULLING AXLE OUT OF LOADER STARTED THAT AT 11:30
TILL THE END OF THE DAY.

11/20/2023

GO TO THE SHOP AND PICK UP PARTS AND SUPPLYS FOR JOB DRIVE
TO JOB SIGHT . WORKED ON CLEANING PART AND REPLACING HOSES
FOR PUMP AND GUARDS AND BRACKETS INSTALLING THEM IN PLACE.
CLEAN MORE PARTS FOR REAR END AND INSTALL BUSHINGS AND
THRUST WASHER IN PLACE START INSTALLING REAR END IN PLACE .
DRIVE BACK TO HOTEL.

11/21/2023

DRIVE TO JOB AND WORK ON REAR END INSTALL NEW HOSES O RINGS

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WA900-3E0

AND PUT PARTS BACK TOGETHER ALSO REPLACE HOSES ON FUEL TANK
AND NEW VENT ALSO INSTALL FUEL TANK AND HOSES ALSO REMOVE
GREASE LINES AND PUMP GREASE IN TO LINES CLEAN UP SIGHT AND
THROW TRASH AWAY AND DRIVE HOME.

11/17/2023

Traveled to jobsite, cleaned the nose cone and installed
the new seals in the trunnion, mounted the trunnion to the
nose cone and torqued the bolts, cleaned the yoke and
installed the yoke, torqued the bolt, installed the front
hanger on the trunnion, cleaned the rear hanger support and
the mounting plate, cleaned the rear cover

11/21/2023

Traveled to jobsite, installed the drive line, installed
the brake cooling tubes, hooked up the grease lines to the
hangers, greased the trunnions, torqued the front hanger
bolts, cleaned off the fuel tank and replaced all the fuel
lines and clamps, replaced the main fuel lines from the
filter housing, lifted the tank into place and mounted it,
hooked up all fuel lines and clamps, cleaned up area,
loaded up pumps to take back to the shop, took all trash to
dumpster, traveled

11/20/2023

Traveled to jobsite, lifted axle and brought it out of the
shop, rigged it up and got it drug underneath the machine,
installed the bushing and inner thrust, lifted the axle
into place and got it into the rear hanger, torqued down
the inner plate, installed the thrust and installed the
cover, installed the front hanger mounting bolts and hit
them with the 1 inch gun, hooked up the axle cooling hose
and the left side brake line and breather line, cleaned up

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 WA900-3E0

area, traveled

11/21/2023

Traveled to jobsite, installed the drive line, installed the brake cooling tubes, hooked up the grease lines to the hangers, greased the trunnions, torqued the front hanger bolts, cleaned off the fuel tank and replaced all the fuel lines and clamps, replaced the main fuel lines from the filter housing, lifted the tank into place and mounted it, hooked up all fuel lines and clamps, cleaned up area, loaded up pumps to take back to the shop, took all trash to dumpster, traveled

11/21/2023

Traveled to jobsite, installed the drive line, installed the brake cooling tubes, hooked up the grease lines to the hangers, greased the trunnions, torqued the front hanger bolts, cleaned off the fuel tank and replaced all the fuel lines and clamps, replaced the main fuel lines from the filter housing, lifted the tank into place and mounted it, hooked up all fuel lines and clamps, cleaned up area, loaded up pumps to take back to the shop, took all trash to dumpster, traveled

12/01/2023

INSTALL BOLT ON HEEL PLATE AND FIX DOOR HANDLE REMOVE AND REPLACE DOOR HANDLE IT WAS BROKEN. CLEAN UP THE HOLE AREA WHERE WE WORKED PICK UP CRIBBING AND STACK ON PALLET NICE AND NEAT ALSO PICK UP TRASH AND MAKE SEVERAL TRASH TRIPS TO THE FRONT GATE WHERE TRASH CAN IS. CONSOLIDATE PARTS AND PICK EVERYTHING UP AND STARTED LOADING ALL THREE TRUCKS MAKE ROOM TO FIT EVERYTHING ON THE TRUCKS. DRIVE BACK HOME

11/01/2023

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Traveled to jobsite, cleaned up arera, loaded up the
 cribbing and parts, loaded up all trash took it to the
 trash bin, loaded up all three trucks and cleaned up the
 shop, traveled
 11/17/2023

We preped for axle install and then started to remove pump
 changed some hoses

FRTIN	FREIGHT IN
01010-81020	BOLT P60
01580-03931	NUT
01643-33990	WASHER
01643-51032	WASHER
02762-00323	HOSE
02762-206A8	"HOSE"
02764-00321	HOSE
02896-11012	O-RING
02896-21009	O-RING P60
02896-21018	O-RING P60
04434-51410	CLIP P60
07000-F3038	ORING
07002-22034	O-RING P60
07296-21213	HOSE
08036-23014	CLIP
427-46-12130	BOLT
427-46-12161	PLATE
427-46-12260	BUSHING
427-46-12281	PACKING
427-46-12311	PACKING
427-46-12320	BUSHING
566-98-15100	VENT ASS'Y

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SERVICE INVOICE

	INTERNAL	CUSTOMER
PARTS		
LABOR		
ENVIRONMENTAL		
MILEAGE @ \$3.75		
SHOP SUPPLIES		
INTERNAL TOTAL	48624.14	

