

***** Customer Review *****

Date / Time: 4/14/2022 2:08:49PM
Repair Order: [REDACTED]
Customer: [REDACTED]
Branch: [REDACTED]
Invoice Total: \$271.79

*****Cash Rc'd*****

Page 1 of 1

Bill To:**Ship To:**

Customer P/O:

Anichols

Completion Date:

Unit Number: 6340-OFC**Model Year: 2018****Make/Model: Volvo VNM****Type: Truck****VIN: 4V4WB9DH0KN905678****Meter: 485827 Miles****Task: 1****Engine****Engine Diagnostics****Department: Service****Complaint:** Customer states derate with check def light. Customer states truck is going through a lot of DEF

Correction: 9133- m678748- connected to unit and pulled codes. unit had active DEF pump psi fault. inspected unit and found DEF crystallization under unit. found DEF doser line disconnected. reconnected line and felt secure. performed DEF pump psi test and is holding pressure. no further leaks persisting. contacted customer and they stated that the DEF doser was recently replaced and are assuming that the line did not get attached correctly. cleared faults and released unit into service. operation complete.

Supp. Part

Description / Ref Number

U/M

Quantity

Price

Extended

Price

Totals**Total Parts:****Total Core Chg:****Total Core Ret:****Total EHC:****Total Labor:****Total Miscellaneous:****Total Diagnostic Hookup:****Total Shop Supplies:****Invoice Subtotal:****Total Tax:****Invoiced Total:****\$271.79**Payment Method

Cash

Customer authorizes the work completed by Transport Equipment, Inc. and releases Transport Equipment, Inc. from liability for damages to the equipment or its contents due to loss, theft, destruction, or other causes other than gross negligence. Transport Equipment, Inc. is also not responsible for down time, lost revenue, damage to cargo, or other damages due to delays in completing requested repairs and or delays in obtaining parts for repairs. Customer agrees to pay for repairs on equipment within the agreed time limits. Transport Equipment, Inc. holds a 30-day workmanship guaranty on all repairs. All warranties for parts and services are those of the manufacturer and not of Transport Equipment, Inc.

Customer Signature: _____

Customer: [REDACTED]

Ship To: [REDACTED]

CUSTOMER INVOICE
Work Order

Invoice Date: 02-01-22

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Page 1 of 3

Year	Make / Model	VIN	License	Mileage	Unit / Stock	Color	
2019	VOLVO / VNM62T N	4V4WB9DH0KN905678		470273M	6340		
Open Date / Time		Delivery Date	Complete	Engine Hours	Key Tag	Service Writer	P.O. Number
01-21-22 / 04:58PM		04-27-18	01-31-22	9652.0		103*bds	stpo-19822
Engine Model / Serial #			Transmission Model/Serial #		Rear Axle Model / Serial #		
D11M425 / 0599758			ATO2612F I-SHIFT / 0710851566		MFS13123 / SFOR04812603		
Memo	Gabe Schmidt 4023067344						

- 1 CSA Check 22 Inspection Quick Care / Ride Assured is a basic service and Vehicle Inspection
xy83200 removed and replaced clutch and flywheel
[REDACTED] COMPENSATED THE LABOR FOR THIS OPERATION IN REFERENCE TO THE PREVIOUS R.O. VT21087

TOTAL LABOR

TOTAL PARTS

Qty	Part Number	Description	List	Unit	Extended
-----	-------------	-------------	------	------	----------

1 85002560

CLUTCH KI

1 85021771

FLYWHEEL

- 2 ISSUES ENGAGING INTO GEAR - CHECK AND ADVISE (SEE ATTACHED HISTORY)
XN07580 TECH WAS ADVISED THAT UNIT WOULD NOT COME OUT OF GEAR AFTER IT WAS OUT INTO GEAR, TECH TESTED TO ENSURE UNIT CAME OUT OF GEAR BEFORE BRINGING INTO SHOP, UNIT CAME OUT OF GEAR JUST FINE, TECH NOTICED THAT UNIT WOULD JUMP WHEN APPLYING THE GAS, TECH BROUGHT UNIT INTO SHOP AND HOOKED TO PTT, UNIT HAD NO ACTIVE TECU FAULTS BUT HAD INACTIVE P106074 (3 COUNTS), P107538 (2 COUNTS), AND P10AE81 (1 COUNT), TECH FOLLOWED GD ON P107538, FIRST STEP WAS TO CHECK FOR AIR LEAKS, AND MAKE SURE CONNECTIONS FOR CLUTCH VALVE ASSEMBLY WERE PLUGGED IN, TECH FOUND NOTHING WRONG, NEXT STEP WAS TO RUN TEST 4111-08-03-02 CLUTCH WEAR CHECK, UNIT PASSED, FAULT WAS IDENTIFIED AS CLUTCH CYLINDER AIR HOSE, CLUTCH VALVE ASSEMBLY, AND CLUTCH CYLINDER, TRANSMISSION WILL NEED TO BE REMOVED AND CLUTCH CYLINDER INSPECTED. TECH THEN FOLLOWED GD ON P10AE81, GD HAD TECH CHECK TRANSMISSION OIL LEVEL, OIL WAS VISIBLE IN SIGHT GLASS, GD THEN HAD TECH CALIBRATE CLUTCH AND CHECK ENGAGEMENT POINT, UNIT PASSED, NO FAULT WAS FOUND. xy83200 pulled coolant, pto, drive line, coolant lines, wiring, air, bolts and dropped found clutch

PLEASE SEE REVERSE SIDE FOR ADDITIONAL DISCLOSURES.

SHOP SUPPLY COSTS: We have included a charge equal to 10% of the total cost of labor, not to exceed \$350.00, in the Misc. Charges amount for shop supplies used in connection with this repair.

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing Below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. CUSTOMER AGREES TO PAY/REIMBURSE THE DEALERSHIP FOR ALL UNPAID AND DENIED WARRANTY CLAIMS. A FINANCE CHARGE OF ONE AND ONE-HALF PERCENT (1 1/2%) PER MONTH IS APPLIED TO ALL COMMERCIAL/BUSINESS ACCOUNTS 30 DAYS PAST DUE. / THIS EQUALS AN ANNUAL PERCENTAGE RATE OF EIGHTEEN PERCENT (18%). DEALERSHIP ASSUMES NO RESPONSIBILITY FOR PERSONAL ITEMS LEFT IN VEHICLE.

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DATE

Work Order

Invoice Date: 02-01-22

Page 2 of 3

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01-21-22 / 04:58PM	04-27-18	01-31-22	9652.0		103*bds	stpo-19822
Engine Model / Serial #		Transmission Model/Serial #		Rear Axle Model / Serial #		
D11M425 / 0599758		ATO2612F I-SHIFT / 0710851566		MFS13123 / SFOR04812603		
Memo						

cylinder blown out sending for parts xy83200 pulled clutch cylinder off then put new on then removed and replaced oil lines cylinder bled out so replaced the steel line xy83200 stabbed bolted wired and aired, needs coolant line and drive line and pto then calibrated and test drive xn06487 installed new trans coolant line, reinstalled drive line, and PTO, refilled coolant and topped off transmission fluid. hooked up PTT and calibrated clutch and took unit on extended test drive to flying j and back truck drove and shifter fine no faults returned. 50748-1

>> WARRANTY PENDING <<

Qty Part Number Description

2	953102	STUD
2	990942	FLANGE NU
1	85022454	CLUTCH CY
20	32282	3/16 TIE
1	22585397	PIPE
4	85107600	SCREW
1	24009664	HOSE KIT
1	20551226	PLANE GAS
4	mag-409	BRAKE CLE
1	71932	1/2 brass
1	20992763	AIR HOSE
1	984758	FLANGE SC
1	22418912	PIPE
1	85022454#	CORE

SLS-SVC CUST LBR TRK
 SLS-PTS P&A RO MECH
 PLEASE PAY THIS TOTAL

1,351.20

WHEEL LUG NUTS NEED RETOURQUED AFTER 100 MILES.

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CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DATE

Repair Order Detail

Repair Order: [REDACTED]	Status: CLOSED	Repair Class: NONSCHEDULED
Shop: [REDACTED]		Repair Site: OUTSIDE COMP
Unit: [REDACTED]		Opened: 12/31/2020
2019 VOLVO VNR62T640		Closed: 12/31/2020
		Completed: 12/31/2020
Domicile: [REDACTED]	Make: VOLVO	Odometer: 387,250
Cost Cntr: [REDACTED]	Model: VNR62T	
License: [REDACTED]	Year: 2019	
VIN: 4V4WB9DH0KN905678	In Service: 4/27/2018	

Vendor: 5263	COMDATA	
PO Number: STPO-0017230	Estimate: \$0.00	Promise Date:
Section: 1	Complaint: LEAKING	Comments:
Priority: 5	Rep Reason: DRIVERREPORT	
Component: 043-006	Unit War: None	
Exhaust After-treatment Devices		
War. Type: NO WARRANTY		

Comments

Date:	Comment Text	Vendor
12/31/2020	Repairs made at Bruckners in Tulsa, OK	Y

Labor

Date:	Mechanic	Description	Vendor	Hours	Rate	Total
12/31/2020		Replace Bellows and CAC pipe	Y			

Parts

Date:	Part ID	Description	After Mkt	Vendor	Qty	Unit Price	Total
12/31/2020	1675066	Seal Ring		Y			
12/31/2020	21060426	V-Clamp		Y			
12/31/2020	21060426	V-Clamp		Y			
12/31/2020	21095721	Gasket		Y			
12/31/2020	21096684	O-Ring		Y			
12/31/2020	22628067	Charge Air Cooler		Y			
12/31/2020	23790336	Exhaust Pipe		Y			
12/31/2020	SHOP SUPPLIES	Shop Supplies		Y			

Services

Date:	Description	Vendor	Charge	Total
12/31/2020	Frieght	Y	\$65.00	\$65.00
12/31/2020	Com Data Charge	Y	\$14.70	\$14.70

Repair Order Detail

Repair Order:		Unit:	
Vendor:			
PO Number:	STPO-0017230	Estimate:	\$0.00
		Promise Date:	
Section:	2	Complaint:	INOPERATIVE
Priority:	5	Rep Reason:	INSPECTION
Component:	044-014	Unit War:	None
Injectors - Electronic			
War. Type:	EXPIRED		

Comments

Date:	Comment Text	Vendor
12/31/2020	Warranty Repair @ Bruckners in Tulsa, OK	Y

Parts

Date:	Part ID	Description	After Mkt	Vendor	Qty	Unit Price	Total
12/31/2020	20972295	Fuel Filter		Y			
12/31/2020	21380521	Fuel Filter		Y			
12/31/2020	218583160	Pipe		Y			
12/31/2020	22782240	Connection Pipe		Y			
12/31/2020	85153229	Injector - #4		Y			
12/31/2020	983472	Cable Tie		Y			

Totals Repair Order STRO-0033006

Total Parts Issued:	
Total Labor Hours:	
Total Part Charges:	\$
Total Labor Charges:	
Total Tax Charges:	
Total Fee Charges:	
Total Service Charges:	\$
Repair Total:	2,635.99

Repair Order Detail

Repair Order: [REDACTED]
Shop: [REDACTED]
Unit: 2019 VOLVO VNR62T640
Domicile: [REDACTED]
Cost Cntr: [REDACTED]
License: 206555
VIN: 4V4WB9DH0KN905678

Status: CLOSED
Make: VOLVO
Model: VNR62T
Year: 2019
In Service: 4/27/2018

Repair Class: NONSCHEDULED
Repair Site: OUTSIDE COMP
Opened: 10/29/2021
Closed: 10/29/2021
Completed: 10/29/2021
Odometer: 460,867

Vendor:	5263	COMDATA	
PO Number:	STPO-0019177	Estimate: \$0.00	Promise Date:
Section:	1	Complaint: CRACKED	Comments:
Priority:	5	Rep Reason: DRIVERREPORT	
Component:	042-003	Unit War: None	
Fan			
War. Type:	NO WARRANTY		

Services

Date:	Description	Vendor	Charge	Total
10/29/2021	Replace Belts	Y	[REDACTED]	\$311.35

Totals Repair Order STRO-0036866

Total Parts Issued: [REDACTED]
Total Labor Hours: [REDACTED]
Total Part Charges: \$ [REDACTED]
Total Labor Charges: [REDACTED]
Total Tax Charges: [REDACTED]
Total Fee Charges: [REDACTED]
Total Service Charges: \$ [REDACTED]
Repair Total: 311.35

Repair Order Detail

Repair Order:
Shop:

Status: CLOSED

Repair Class: NONSCHEDULED
Repair Site: OUTSIDE COMP

Unit:

2019 VOLVO VNR62T640

Opened: 9/20/2023

Closed: 9/25/2023

Completed: 9/25/2023

Odometer: 598,502

Domicile:

Make: VOLVO

Cost Cntr:

Model: VNR62T

License:

Year: 2019

VIN:

4V4WB9DH0KN905678

In Service: 4/27/2018

Vendor:

COMDATA

PO Number: STPO-0023303

Estimate:

Promise Date:

Section: 1 Complaint: LEAKING Comments:
Priority: 5 Rep Reason: DRIVERREPORT
Component: 042-002 Unit War: None
Radiator
War. Type: NO WARRANTY

Services

Date:	Description	Vendor	Charge	Total
9/25/2023	ERS to Replace coolant hose and top off	Y		\$972.90

Totals Repair Order STRO-0046237

Total Parts Issued:

Total Labor Hours:

Total Part Charges: \$

Total Labor Charges:

Total Tax Charges:

Total Fee Charges:

Total Service Charges: \$

Repair Total: 972.90