

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
 VIN : 1FDBF8ZM5KKB47851

Odometer In : 70831
 Odometer Out : 70853

Created : 10/13/2023 3:27:16 PM EDT
 Invoiced : 11/22/2023 2:41:00 PM EST

Code/Tech#	Description	Condition	Unit Price	Price
	CUSTOMER TOWED VEHICLE IN CONCERN			
	Note: TOWED IN BECAUSE THE ENGINE IS MAKING A LOUD NOISE FOUND ENGINE MAKING NOISE CHECKED OIL LEVEL FOUND NO OIL SHOWING ON DIPSTICK ADDED OIL ENGINE STILL MAKING NOISE HAS INTERNAL ENGINE FAILURE CHECK FOR SIGNS OF OIL LEAKS NO LEAKS FOUND RECOMMEND ENGINE REPLACEMENT			
	WARRANTY COURTESY INSPECTION			
	LABOR --LONG BLOCK ENGINE ENGINE			
	INSTALL KIT			
	NAPA EXT LIFE GAL	New		
	VALVOLINE RACING SYN BLEND ENGINE OIL	New		
	Valve Cover Gasket Set			
	Manifold Gasket Set - Intake			
	Manifold Gasket Set - Exhaust			
	Exhaust Manifold			
	NON-CHLOR BRAKE CLNR			
	OIL FILTER ADAPTER SEAL			
	PULLEY			
	SEAL			
	Engine Oil Cooler			
	SCREW 25			
	GASKET			
	GASKET			

Note: WINDSHIELD IS CRACKED

Labor
 Parts
 *Shop Supplies
 HazMat Fee
 Sales Tax

Total \$12,163.28

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
VIN : 1FDBR87M5KKB47851

Created : 8/19/2024 7:33:41 AM EDT
Invoiced : 8/22/2024 8:53:29 AM EDT

Odometer In : 78052
Odometer Out : 78056

Code/Tech*	Description	Condition
	DROP OFF	
	CONCERN	
	Note: CUSTOMER STATES THEY KEEP ADDING COOLANT	
	COOLANT LEAK DIAGNOSTICS AND PRESSURE TEST	
	INSPECTION RESULT:	
	Note: PRESSURE CHECK COOLING SYSTEM FOUND COOLANT LEAKING DRIVERS SIDE RADIATOR AT SEAM	
	RECOMMEND REPLACING RADIATOR	
	RADIATOR Remove & Replace	
	Radiator	
	NAPA EXT LIFE GAL	New

Note: CUSTOMER IS AWARE OF THE CHECK ENGINE LIGHT AND REQUESTED TO JUST CLEAR CODES AT THIS TIME

Labor
Parts
*Shop Supplies
HazMat Fee
Sales Tax

Total \$1,317.53

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve

VIN : 1FDRF8ZM5KKB47851

Created : 5/28/2024 8:32:42 AM EDT

Odometer In : 75900

Invoiced : 5/29/2024 3:45:29 PM EDT

Odometer Out : 75905

Code/Tech*

Description

Condition

DROP OFF

LUBE, OIL AND FILTER SERVICE

VALVOLINE 5W30 SYN BLEND ENGINE OIL

New

PREVENTATIVE MAINTENANCE INSPECTION

COOLANT LEAK DIAGNOSTICS AND PRESSURE TEST

Note: CUSTOMER STATES COOLANT WILL LEAK OUT OVER A DAY. CHECK FOR COOLANT LEAK FOUND TOP HOSE ON RADIATOR WAS NOT ALL THE WAY ON. THE CLAMP THAT HOLDS IT HAS WORN OUT AND NEEDS TO BE REPLACED.

Oil Filter - PROFORMER - Master Pack

DISC ROTOR Remove & Replace

Brake Rotor (Rotor Only) - Front - Premium

Brake Pads - Front - Silent Guard - Semi-Metallic

Wheel Hub Bolt

DISC ROTOR Remove & Replace

Brake Rotor (Rotor Only) - Rear - Premium

Brake Pads - Rear - Silent Guard - Semi-Metallic

CALIPER Remove & Replace

Disc Brake Caliper (w/ Bracket) - Rear Left

195/75R16C/8 107/105R HER TERRA TRAC CH4

MOUNT AND BALANCE

WHEEL ALIGNMENT (NON VSA)

DISPOSAL FEE

3m WHEEL WEIGHT

TIRE VAL

BEARING GREASE

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve

VIN : 1FDBF8ZM5KKB47851

Created : 10/13/2023 3:27:16 PM EDT

Odometer In : 70831

Invoiced : 11/22/2023 2:41:00 PM EST

Odometer Out : 70853

Code/Tech*

Description

Condition

CUSTOMER TOWED VEHICLE IN

CONCERN

Note: TOWED IN BECAUSE THE ENGINE IS MAKING A LOUD NOISE
FOUND ENGINE MAKING NOISE CHECKED OIL LEVEL FOUND NO OIL SHOWING ON DIPSTICK ADDED OIL ENGINE STILL
MAKING NOISE HAS INTERNAL ENGINE FAILURE CHECK FOR SIGNS OF OIL LEAKS NO LEAKS FOUND
RECOMMEND ENGINE REPLACEMENT

WARRANTY COURTESY INSPECTION

LABOR --LONG BLOCK ENGINE

ENGINE

INSTALL KIT

NAPA EXT LIFE GAL

New

VALVOLINE 5W30 SYN BLEND ENGINE OIL

New

Valve Cover Gasket Set

Manifold Gasket Set - Intake

Manifold Gasket Set - Exhaust

Exhaust Manifold

NON-CHLOR BRAKE CLNR

OIL FILTER ADAPTER SEAL

PULLEY

SEAL

Engine Oil Cooler

SCREW 25

GASKET

GASKET

Note: WINDSHIELD IS CRACKED

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve

VIN : 1FDBF8ZM5KKB47851

Created : 9/1/2023 8:13:21 AM EDT

Odometer In : 67234

Invoiced : 9/1/2023 2:36:08 PM EDT

Odometer Out : 67234

Code/Tech*	Description	Condition
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Note: REQUEST WIPER BLADES WHEN THEY CAME TO PICK UP VAN
 LABOR-WIPER BLADES

Wiper Blade - Exact Fit Beam - Drivers Side

Wiper Blade - Exact Fit Beam - Passengers Side

Labor

Parts

*Shop Supplies

HazMat Fee

Sales Tax

Total \$69.67

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve

VIN : 1FDBF8ZM5KKB47851

Created : 8/31/2023 1:50:42 PM EDT

Invoiced : 8/31/2023 3:49:02 PM EDT

Odometer In : 67234

Odometer Out : 67234

Code/Tech*

Description

Condition

CONCERN

Note: CUSTOMER NOTICED OIL ON THE GROUND ALSO SAYS MIGHT BE LEAKING ON TOP (VALVE COVER) LOF

OIL LEAK DIAG

Note: TECH PERFORMED DIAGNOSTIC- CHECK TOP OF ENGINE FOR OIL LEAKS-NONE FOUND, INSPECTED OIL PAN-NO LEAK- ADDED DYE AND TEST DROVE, THEN RECHECKED FOR OIL LEAKS-NONE FOUND- INSPECTED FILTER- NO LEAK-- THERE ARE NO LEAKS FOUND AT THIS TIME- VEHICLE WAS 1/4 LOW ON OIL WHICH IS NORMAL SEEING AS 1400 MILES HAVE BEEN DRIVEN SINCE LAST OIL CHANGE

Labor

*Shop Supplies

HazMat Fee

Sales Tax

Total

\$179.21

[Redacted]

Labor

Parts

Shop/Prod.

*Shop Supplies

HazMat Fee

Sales Tax

\$113.22

\$27.93

Handwritten notes and calculations

\$179.21

\$179.21

\$179.21

\$179.21

\$179.21

\$179.21

\$179.21

\$179.21

\$179.21

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
VIN : 1FDBF8ZM5KKB47851

Created : 8/15/2023 8:29:07 AM EDT
Invoiced : 8/15/2023 11:13:27 AM EDT

Odometer In : 65873
Odometer Out : 65873

Code/Tech*	Description	Condition
	CONCERN	

Note: REQUEST OIL CHANGE

LUBE, OIL AND FILTER SERVICE

Note: INCLUDES: CHANGE OIL AND FILTER. LUBE ALL FITTINGS ON STEERING LINKAGE, BALL JOINTS & DRIVE SHAFT(S). CHECK AND CORRECT ALL FLUID LEVELS TO INCLUDE BRAKE FLUID, POWER STEERING FLUID, COOLANT, BATTERY ACID (UNLESS A SEALED BATTERY), AUTOMATIC TRANSMISSION FLUID. CHECK TIRE PRESSURE. INSTALL "NEXT SERVICE DUE" STICKER.

Note: COURTESY SAFETY CHECK

VALVOLINE 5W30 SYN BLEND ENGINE OIL
PREVENTATIVE MAINTENANCE INSPECTION

Oil Filter - PROFORMER - Master Pack
195/75/R16C NEX
MOUNT AND BALANCE
DISPOSAL FEE
3m WHEEL WEIGHT
TIRE VAL
LABOR-Air Filter
Air Filter - NAPA Gold

Labor
Parts
Sublet/Misc.
*Shop Supplies
HazMat Fee
Sales Tax

Total \$451.05

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
VIN : 1FDBF8ZM5KKB47851

Created : 6/1/2023 10:56:50 AM EDT
Invoiced : 6/2/2023 2:47:07 PM EDT

Odometer In : 62623
Odometer Out : 62623

Code/Tech*

Description
DROP OFF
CONCERN

Note: CUSTOMER REQUEST LOF
CUSTOMER STATES RATTLING NOISE WHEN STARTED COLD
CHECK ENGINE LIGHT IS ON

ENGINE DIAGNOSTICS
LUBE, OIL AND FILTER SERVICE
VALVOLINE 5W30 SYN BLEND ENGINE OIL
PREVENTATIVE MAINTENANCE INSPECTION
RESET OIL LIFE REMINDER
Oil Filter - ProSelect
DISC ROTOR Remove & Replace
Brake Pads - Front - Silent Guard - Semi-Metallic
Brake Rotor (Rotor Only) - Front - Premium
Hub Bolt
195/75R16C/8 107/105R HER
MOUNT AND BALANCE
DISPOSAL FEE
3m WHEEL WEIGHT
TIRE VAL

Labor
Parts
Sublet/Misc.
*Shop Supplies
HazMat Fee
Sales Tax

Total \$1,509.48

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
VIN : 1FDBF8ZM5KKB47851

Created : 6/5/2023 1:27:25 PM EDT
Invoiced : 6/9/2023 1:40:08 PM EDT

Odometer In : 62759
Odometer Out : 50128

Code/Tech*	Description
	CONCERN
	Note: REPLACING CATALYTIC CONVERTER COMPLETE ASSEMBLY
	LABOR-CAT CONVERTER
	CAT CONVERTER (BOTH)
	WHEEL ALIGNMENT

Labor
Parts

*Shop Supplies
HazMat Fee
Sales Tax

Total \$5,116.48

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve

VIN : 1FDBF8ZM5KKB47851

Odometer In : 58275

Odometer Out : 58275

Created : 3/24/2023 9:06:22 AM EDT

Invoiced : 3/25/2023 10:49:54 AM EDT

Code/Tech*	Description	Condition
	CONCERN	

Note: CUSTOMER STATES THE ENGINE REVS VERY HIGH, WORST OVER 50MPH
DIAGNOSTIC LABOR

Note: P06E9 ---- STARTER PERF ERRORS --- WE CONFIRMED SEVERAL INSTANCES WHERE THE ENGINE DID NOT
START..... THE STARTER IS THE PROBLEM

P0420 = BANK ONE OXYGEN SENSOR ERRORS ... THE SENSORS MAY BE CAUSING FUELK TRIM ERRORS MAKING THE
ENGINE RUN LEAN ON POWER AND MAKING THE TRANSMISSION HOLD LOWER GEAR.

REMAN/STARTER

LABOR--STARTER

OXYGEN SENSOR UP

OXYGEN SENSOR DOWN

LABOR --BOTH SENSORS

Note: BOTH SENSORS ON BANK ONE

AIR FLOW SENSOR CLNR

Labor

Parts

*Shop Supplies

HazMat Fee

Sales Tax

Total \$1,025.42

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
 VIN : 1FDBF8ZM5KKB47851

Created : 2/24/2023 2:00:15 PM EST
 Invoiced : 2/25/2023 1:24:19 PM EST

Odometer In : 56485
 Odometer Out : 56485

Code/Tech*	Description	Condition
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Note: C/S THAT THE BRAKES ARE MAKING NOISE (WHEN BRAKING)
 LABOR-BRAKE INSPECTION

Note: REAR PADS METAL TO METAL- DAMAGED CALIPERS NEEDS REAR PADS/ROTORS/CALIPERS

RECOMMEND FT STRUTS WITH MOUNTS (MOUNTS ARE BINDING CAUSING NOISE)

NEEDS 2 FRONT TIRES W/ALIGNMENT

LUBE, OIL AND FILTER SERVICE

Note: INCLUDES: CHANGE OIL AND FILTER. LUBE ALL FITTINGS ON STEERING LINKAGE, BALL JOINTS & DRIVE SHAFT(S).
 CHECK AND CORRECT ALL FLUID LEVELS TO INCLUDE BRAKE FLUID, POWER STEERING FLUID, COOLANT, BATTERY ACID
 (UNLESS A SEALED BATTERY), AUTOMATIC TRANSMISSION FLUID. CHECK TIRE PRESSURE. INSTALL "NEXT SERVICE
 DUE" STICKER.

VALVOLINE 5W30 SYN BLEND ENGINE OIL New

PREVENTATIVE MAINTENANCE INSPECTION

Note: COURTESY SAFETY CHECK

Oil Filter - ProSelect

195/75/16C-HERCULES FT

MOUNT AND BALANCE

WHEEL ALIGNMENT

DISPOSAL FEE

3m WHEEL WEIGHT

TIRE VAL New

LABOR-REAR BRAKES

BRACKETED CALIPER

BRACKETED CALIPER

SILENTGUARD BRK PADS

BRAKE ROTOR

HUB BOLTS

LABOR-FT STRUTS W/MOUNTS

QUICK STRUTS

Labor

Parts



Total \$3,091.92



Florida State Bank
Las Vegas, NV

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve

VIN : 1FDBF8ZM5KKB47851

Created : 11/16/2022 12:42:39 PM EST

Odometer In : 50128

Invoiced : 11/16/2022 2:32:07 PM EST

Odometer Out : 50128

Code/Tech*	Description	Condition
	CONCERN	
Note: OIL CHANGE	LUBE, OIL AND FILTER SERVICE	
	VALVOLINE 5W30 SYN BLEND ENGINE OIL	New
	PREVENTATIVE MAINTENANCE INSPECTION	
	Oil Filter - ProSelect	
	SCAN DIAGNOSTICS FOR C.E.L.	

Note: FOUND CODE P0420- CATALYST EFFICIENCY- UNDER WARRANTY AT DEALER

Labor
Parts
*Shop Supplies
HazMat Fee
Sales Tax

Total \$134.71

Vehicle : 2019 Ford Transit-350 HD 3.7 L 227 CID V6 DOHC 24 Valve
VIN : 1FDBF8ZM5KKB47851

Created : 7/8/2022 9:14:00 AM EDT
Invoiced : 7/8/2022 1:42:12 PM EDT

Odometer In : 43914
Odometer Out : 43914

<u>Code/Tech*</u>	<u>Description</u>
	CONCERN
	Note: CUSTOMER REQUEST OIL CHANGE - CHECK BRAKES
	LUBE, OIL AND FILTER SERVICE
	VALVOLINE 5W30 SYN BLEND ENGINE OIL
	PREVENTATIVE MAINTENANCE INSPECTION
	Oil Filter - ProSelect

Labor
Parts
*Shop Supplies
HazMat Fee
Sales Tax	

Total \$63.00