

List of RO Jobs for: Priority Sanitation Llc - 2019 Ford F550SD, 1FDUF5GT0 KDA11276

RO Number 297775	***CAUSE
Job Number 1	referencing diagnostics / cause of failure from ro 291427, during inspection from engine replaement we found that a main bearing had spun and locked the old engine up, engine oil had excessive amounts of metal in the oil, during engine replacement, we visually inspected turbo oil feed and return and found metal contamination.. turbo bearings felt grainy as well. based on oil contamination and feel of turbo bearings the decession was made to replace the turbo charger .
Job Code 04	
Department	
Tech ID	
Mileage 97,199	***CONCERN
Date OCT 11 23	refrence ro # 291427 , engine replacement that also had a turbo charger replaced but not billed out on the ro.
ASM 12912	
	***CORRECTION
	referencing diagnostics / cause of failure from ro 291427, during inspection from engine replaement we found that a main bearing had spun and locked the old engine up, engine oil had excessive amounts of metal in the oil, during engine replacement, we visually inspected turbo oil feed and return and found metal contamination.. turbo bearings felt grainy as well. based on oil contamination and feel of turbo bearings the decession was made to replace the turbo charger . replaced turbo with repair made on ro 291427 when engine was replaced . turbo was not billed on that repair order but was used. this claim is for parts only.

Recommendations made for RO #297775

RO Number 297775	***CAUSE
Job Number 2	99P
Job Code 00FOZ	***CONCERN
Department	MULTIPOINT INSPECTION COMPLETED
Tech ID	***CORRECTION
Mileage 97,199	MULTIPOINT INSPECTION COMPLETED
Date OCT 11 23	
ASM 12912	

Recommendations made for RO #

RO Number 291427	***CAUSE
Job Number 1	CONFIRMED CUSTOMER CONCERN, FOUND THE ENGINE WOULD NOT START, FOUND THE ENGINE WOULD NOT CRANK OVER, REMOVED THE DRIVE BELT AND TRIED TO TRURN THE CRANKSHAFT, THE ENGINE SIEZED UP, PULLED CODES AND FOUND P0672 GLOW PLUG 2 FAULT, P259F BOOST CONTROL HIGH LIMIT, P0480,P20EE,P138B, REMOVED THE CAB AND REMOVED THE ENGINE FROM THE VEHICLE, TORE DOWN TO THE POINT OF FAILURE AND FOUND MULTIPLE MAIN BEARINGS HAD SPUN CAUSING THE ENGINE TO SEIZE AND DAMAGE THE CRANKSHAFT AND BLOCK, GOT APPROVAL FOR SHORT BLOCK REPLACEMENT AND TURBO AND UPPER OIL PAN REPLACEMENT DUE TO EXCESSIVE METAL CONATMINATION THAT COULD NOT BE CLEANED OUT PROPERLY WITH OUT RISK OF A REPEAT FAILURE,
Job Code 40	***CONCERN
Department	CUSTOMER STATES THE TRUCK WENT INTO DERATE AFTER SHUTTING OFF THE CRUISE. THEN THE VEHICLE DIED AND WOULD CRANK BUT NOT START.
Tech ID 13276 13276	***CORRECTION
Mileage 97,199	CONFIRMED CUSTOMER CONCERN, FOUND THE ENGINE WOULD NOT START, FOUND THE ENGINE WOULD NOT CRANK OVER, REMOVED THE DRIVE BELT AND TRIED TO TRURN THE CRANKSHAFT, THE ENGINE SIEZED UP, PULLED CODES AND FOUND P0672 GLOW PLUG 2 FAULT, P259F BOOST CONTROL HIGH LIMIT, P0480,P20EE,P138B, REMOVED THE CAB AND REMOVED THE ENGINE FROM THE VEHICLE, TORE DOWN TO THE POINT OF FAILURE AND FOUND MULTIPLE MAIN BEARINGS HAD SPUN CAUSING THE ENGINE TO SEIZE AND DAMAGE THE CRANKSHAFT AND BLOCK, GOT APPROVAL FOR SHORT BLOCK REPLACEMENT AND TURBO AND UPPER OIL PAN REPLACEMENT DUE TO EXCESSIVE METAL CONATMINATION THAT COULD NOT BE CLEANED OUT PROPERLY WITH OUT RISK OF A REPEAT FAILURE, FOLLOWING THE WORKSHOP MANUAL DIASSEMBLED THE ENGINE DOWN TO THE SHORT BLOCK AND REPLACED THE SHORT BLOCK ASSEMBLY, CLEANED THE CYLINDER HEADS AND REPLACED ALL REQUIRED GASKETS AND HARDWARE, RE ASSEMBLED THE ENGINE, FLUSHED THE CHARGE AIR COOLER OF DEBRIS REPLACED GLOW PLUG NUMBER TWO FOR BEING OPEN, AND RE INSTALLED THE CAB EQUIPPED WITH RUNNING BOARDS, RE ASSEMBLED THE VEHICLE AND REFILLED THE REQUIRED FLUIDS, RE CHARGED THE AC AND PRIMED THE OILING SYSTEM, PRIMED THE FUEL SYSTEM AND STARTED THE ENGINE, RAN THE ENGINE UP TO OPERATING TEMPURATE AND ADJUSTED THE TRANSMISSION FLUID LEVEL, TEST DROVE THE VEHICLE AND CHECKED FOR LEAKS, RESET ALL ENGINE ADAPTIVES,
Date MAR 9 23	
ASM 12912	

Recommendations made for RO #291427

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RO Number 291427	***CAUSE
Job Number 2	99P
Job Code 00FOZ	***CONCERN
Department	MULTIPOINT INSPECTION COMPLETED
Tech ID 13276	***CORRECTION
Mileage 97,199	MULTIPOINT INSPECTION COMPLETED
Date MAR 9 23	
ASM 12912	

Recommendations made for RO #

RO Number 291427	***CONCERN
Job Number 3	AIR FILTER
Job Code 02	
Department	
Tech ID	
Mileage 97,199	
Date MAR 9 23	
ASM 12912	

Recommendations made for RO #

RO Number 287050	***CAUSE
Job Number 1	EEC TEST KOEOOD SELF TEST
Job Code 03	CODES
Department	KOEODTC
Tech ID 9053 9053	P027A FUEL PUMP MODULE B CONTROL CIRCUIT OPEN
Mileage 96,805	KOEODTCS
Date OCT 17 22	P06BE CYL 6 GLOW PLUG CIRCUIT
ASM 20022	P2002 PARTICULATE FILTER EFFICENCY BELOW THRESHOLD
	P20EE SCR NPX CATALYST EFFICENCY BELOW THRESHOLD
	P24A2 PARTICULATE FILTER REGINE INCOMPLETE
	CLEAR ALL CODES TEST DRIVE RETEST EEC
	KOEODTCS P06BE CYL 6 GLOW PLUG CIRCUIT
	CLEAR FAULT CODE AND RETEST ALL TESTS
	RETEST NEXT DAY AFTER SITTING OVERNIGHT
	EEC TEST KOEOOD TEST PASS
	TEST DROVE VEHICLE TO WARM UP ENGINE
	RETESTED EEC KOEODTCS
	P06BE CAME BACK CYL 6 GLOW PLUG CIRCUIT
	CLEARED CODE AND RETESTED EEC PASSED ALL TESTS
	PERFORMED GLOW PLUG MONITOR TEST PASSED
	CODE P06BE STILL IN PENDING CODES
	LET SIT OVERNIGHT RETEST NEXT AM
	EEC TEST KOEODTCS P06BE
	DIAG AS PCED PP TEST AF
	AF1 P06BE
	AF3 TEST NO 6 GLOW PLUG
	OHM READING 2.2OHMS NEEDS GLOW PLUG
	***CONCERN
	CUSTOMER STATES THAT MIL LIGHT IS ON - ADVISE - SEE HISTORY
	***CORRECTION
	EEC TEST KOEOOD SELF TEST
	CODES
	KOEODTC
	P027A FUEL PUMP MODULE B CONTROL CIRCUIT OPEN
	KOEODTCS
	P06BE CYL 6 GLOW PLUG CIRCUIT
	P2002 PARTICULATE FILTER EFFICENCY BELOW THRESHOLD
	P20EE SCR NPX CATALYST EFFICENCY BELOW THRESHOLD
	P24A2 PARTICULATE FILTER REGINE INCOMPLETE
	CLEAR ALL CODES TEST DRIVE RETEST EEC

List of RO Jobs for: Priority Sanitation Llc - 2019 Ford F550SD, 1FDUF5GT0 KDA11276
 KOEOCMDTC P06BE CYL 6 GLOW PLUG CIIRCUIT
 CLEAR FAULT CODE AND RETEST ALL TESTS
 RETEST NEXT DAY AFTER SITTING OVERNIGHT
 EEC TEST KOEOOD TEST PASS
 TEST DROVE VEHICLE TO WARM UP ENGINE
 RETESTED EEC KOEOCMDTC
 P06BE CAME BACK CYL 6 GLOPW PLUG CIRCUITR
 CLEARED CODE AND RETESTED EEC PASSED ALL TESTS
 PERFORMED GLOW PLUG MONITOR TEST PASSED
 CODE P06BE STILL IN PENDING CODES
 LET SIT OVERNIGHT RETEST NEXT AM
 EEC TEST KOEOODDTC P06BE
 DIAG AS PCED PP TEST AF
 AF1 P06BE
 AF3 TEST NO 6 GLOW PLUG
 OHM READING 2.2OHMS NEEDS GLOW PLUG
 REMOVE AND REPLACE CYL NO 6 GLOW PLUG
 CLEAR ALL FAULT CODES
 RETEST EEC KOEO OD TEST PASS
 KOER GLOW PLUG MONITOR TEST PASS
 TEST DRIVE RETEST EEC SYSTEM ALL TESTS PASS

Recommendations made for RO #287050

RO Number 287050	***CAUSE
Job Number 2	99P
Job Code 00FOZ	***CONCERN
Department	MULTIPOINT INSPECTION COMPLETED
Tech ID 9053	***CORRECTION
Mileage 96,805	MULTIPOINT INSPECTION COMPLETED
Date OCT 17 22	
ASM 20022	

Recommendations made for RO #

RO Number 287050	***CONCERN
Job Number 3	ford pass pick up and delivery
Job Code PDEL	***CORRECTION
Department	pick up and deliver customers vehicle.
Tech ID 999	
Mileage 96,805	
Date OCT 17 22	
ASM 20022	

Recommendations made for RO #

RO Number 287050	***CAUSE
Job Number 4	GBATT
Job Code 00FOZ99GBATT	***CONCERN
Department	GREEN BATTERY INSPECTION
Tech ID 999	***CORRECTION
Mileage 96,805	GBATT
Date OCT 17 22	
ASM 20022	

Recommendations made for RO #

List of RO Jobs for: Priority Sanitation Llc - 2019 Ford F550SD, 1FDUF5GT0 KDA11276

RO Number 287050
Job Number 5
Job Code 00FOZ99YBK
Department
Tech ID 999
Mileage 96,805
Date OCT 17 22
ASM 20022

***CAUSE
YBK
BRAKE LININGS MAY NOT HAVE BEEN INSPECTED THIS VISIT PLEASE INQUIRE
***CONCERN
BRAKE PADS OR SHOES REQUIRE FUTURE ATTENTION
***CORRECTION
YBK
BRAKE LININGS MAY NOT HAVE BEEN INSPECTED THIS VISIT PLEASE INQUIRE

Recommendations made for RO #

RO Number 287050
Job Number 6
Job Code 00FOZ99GTIRE
Department
Tech ID 999
Mileage 96,805
Date OCT 17 22
ASM 20022

***CAUSE
GTIRE
***CONCERN
TIRES CHECKED AND ARE IN GOOD SHAPE
***CORRECTION
GTIRE

Recommendations made for RO #

RO Number 287050
Job Number 7
Job Code 00FOZCARWAS
Department
Tech ID 999
Mileage 96,805
Date OCT 17 22
ASM 20022

***CONCERN
CAR WASH, COURTESY OF ULRICH FORD LINCOLN.
***CORRECTION
CAR WASH, COURTESY OF ULRICH FORD LINCOLN

Recommendations made for RO #

RO Number 283962
Job Number 1
Job Code 40
Department
Tech ID 13276 13276
Mileage 87,467
Date JUL 7 22
ASM 12912

***CAUSE
confirmed customer concern, found there was a large engine oil leak, found the leak coming from the upper oil pan,
***CONCERN
CUSTOMER STATES THERE IS A MAJOR OIL LEAK ON THE BOTTOM OF THE ENGINE
***CORRECTION
following the workshop manual removed the transmission and raised the engine up to access the oil pan, removed the engine oil pan and cleaned the oil pan, transmission, all the cross members and the oil cooler and attaching hardware due to being packed with oil and dirt, cleaned and prepped the sealing surfaces and re sealed the oil pan, re assembled the vehicle and re filled with fluids as required, re tested and the oil leak is no longer present at this time

Recommendations made for RO #283962

RO Number 283962
Job Number 2
Job Code 00FOZ
Department
Tech ID 13276
Mileage 87,467
Date JUL 7 22
ASM 12912

***CAUSE
99P
***CONCERN
MULTIPOINT INSPECTION COMPLETED
***CORRECTION
MULTIPOINT INSPECTION COMPLETED

Recommendations made for RO #

List of RO Jobs for: Priority Sanitation Llc - 2019 Ford F550SD, 1FDUF5GT0 KDA11276

RO Number 280616	***CAUSE
Job Number 1	multiple def system fault codes, diagnostics found the def system had been contaminated with diesel fuel and the whole system was damaged
Job Code 18	***CONCERN
Department	CUSTOMER STATES THE TRUCK WILL ONLY GO 1 MPH AND HAS A DEF SYSTEM FAULT WARNING ON THE DASH
Tech ID 13276	***CORRECTION
Mileage 75,514	removed and replaced the entrie def system and performed the def system reset procedure and performed regeneration procedure and verified the def system was working properly, test drove to verify the repairs
Date MAR 24 22	
ASM 12912	

Recommendations made for RO #280616

RO Number 280616	***CAUSE
Job Number 2	99P
Job Code 00FOZ	***CONCERN
Department	MULTIPOINT INSPECTION COMPLETED
Tech ID 13276	***CORRECTION
Mileage 75,514	MULTIPOINT INSPECTION COMPLETED
Date MAR 24 22	
ASM 12912	

Recommendations made for RO #

RO Number 277802	***CAUSE
Job Number 1	confirmed customer concern, found the engine knocked on start up and smoked alot from the exhaust, found the engine tried to run away when accelerating, found the engine was over full on oil, oil was about halfway up the entire length of the dipstick, raised truck on hoist and drained the oil, filled 3 drain pans of oil equaling to about 50 quarts of oil
Job Code 19	***CONCERN
Department	CUSTOMER STATES THE VEHICLE IS SMOKING A LOT, THERE IS A KNOCK IN THE ENGINE AREA, AND IT IS LACKING POWER
Tech ID 13276	***CORRECTION
Mileage 67,102	contacted for hot line of how to proceed, changed the oil filter and refilled the engine with the correct amount of oil, 13qts, removed and flushed the charge air cooler to get all the oil out of it, flushed the cac tubes and re installed, ran the engine and verified it would not run away, ran the engine up to temp and performed a regeneration procedure to clean out the exhaust system, test drove the vehicle to verify the repairs and to make sure there is no serious engine damage
Date DEC 15 21	
ASM 12912	

Recommendations made for RO #277802

RO Number 277802	***CAUSE
Job Number 2	99P
Job Code 00FOZ	***CONCERN
Department	MULTIPOINT INSPECTION COMPLETED
Tech ID 13276	***CORRECTION
Mileage 67,102	MULTIPOINT INSPECTION COMPLETED
Date DEC 15 21	
ASM 12912	

Recommendations made for RO #

RO Number 277802	***CAUSE
Job Number 3	R&R OIL FILTER, OIL, AND GREASE
Job Code 02FOZ016.7LDS	***CONCERN
Department	6.7L DIESEL L.O.F.
Tech ID 13276	***CORRECTION
Mileage 67,102	INSPECT TIRES, HOSES, BELTS, AND CAR UNDERFRAME.
Date DEC 15 21	
ASM 12912	

Recommendations made for RO #

List of RO Jobs for: Priority Sanitation Llc - 2019 Ford F550SD, 1FDUF5GT0 KDA11276

RO Number 272241	***CAUSE
Job Number 1	EEC TEST JKOEOCMDTCS
Job Code 04	P208B -E8 REDUCTANT PUMP A SHUT OFF
Department	P208B -EC
Tech ID 9053	P20E9 -68 REDUCTANT PRESSURE TOO HIGH
Mileage 41,763	P20E9-EC
Date JUN 21 21	CHECK OASIS FOR SSMS OR TSBS NONE FOUND
ASM 20030	DIAG AS PER PCED PP TEST RG
	CLEAR CODES
	TEST DRIVE
	RETEST
	CODE P20E9 CAME BACK
	PERFORM SCR LEAK TEST
	TEST WOULD NOT PASS REDUCTANT PRESSURE AT 120 PSI AND WILL NOT GO DOWN
	RAIISE VEHICLE AND CHECK REDUCTANT LINES AND WIRING OK
	NEEDS MORE TESTING DONE AS PER PP TEST RG FOR PROPER DIAG
	***CONCERN
	customer states mil light is on and running rough advise
	***CORRECTION
	parts order 06/21/21

Recommendations made for RO #272241

RO Number 272241	***CAUSE
Job Number 2	99P
Job Code 00FOZ	***CONCERN
Department	MULTIPOINT INSPECTION COMPLETED
Tech ID 9053	***CORRECTION
Mileage 41,763	MULTIPOINT INSPECTION COMPLETED
Date JUN 21 21	
ASM 20030	

Recommendations made for RO #

RO Number 272241	***CAUSE
Job Number 3	CHECK FOR FLUID LEAK FROM ENGINE AREA
Job Code 20	FOUND UPPER OIL PAN GSK LEAKING
Department	ALSMO FOUND TRANSMISSION FLUID LEAKING FROM BELLHOUSING ARERA
Tech ID 9053 11204 11204	TRANSMISSION FLUID LOW
Mileage 41,763	ASSESM DYE TO TRABNSMIION FLUID ADDED 1 QT MERCON LV TRANSMISSION FLUID
Date JUN 21 21	TRANSMISSION WILL NEED TO BE REMOVED AND INSPECTED TO ISOLATE THE LEAK AND ITS
ASM 20030	COMING FROM THE FRONT PUMP INPUT SHAFT SEAL AREA
	***CONCERN
	customer states fluid leaking from engine aera advise

Recommendations made for RO #

RO Number 255714	***CONCERN
Job Number 1	PERFORM VEHICLE QUICK INSPECTION
Job Code 40FOZ12	
Department	
Tech ID 12121	
Mileage 638	
Date JAN 22 20	
ASM 10183	

Recommendations made for RO #255714