

CUSTOMER #: 145777

843455

INVOICE

PAGE 1

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE
Bright White	17	RAM TRUCKS PROMASTER	3C6URVHGXE552251		152485/152485 0201AH
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE
23OCT17 DD			14:00 10JUN22		0.00
R.O. OPENED	READY	OPTIONS:	SOLD-STK:HE552251	PAYMENT	INV. DATE
10:31 10JUN22	19:04 30JUN22	ENG:ERB 3.6L V6 24V VVT Engine	TRN:DG2 6-Speed Automatic 62TE Transmission	CASH	30JUN22

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A General Concern 1 [CUSTOMER STATES THAT THEY RECENTLY HAD RADIATOR AND THERMOSTAT REPLACED VEHICLE WAS OVER HEATING CHECK AND ADVISE]

26 General Concern 1
1538 C

152485 SEE LINE C

B General Concern 2 [CUSTOMER STATES THAT THE TEMPERATURE GAUGE GOT TO THE HOT LEVEL AND THEN THE GAUGE DROPPED ALL THE WAY DOWN CHECK AND ADVISE]

26 General Concern 2
1538 C

152485 SEE LINE C

C General Concern 3 [CUSTOMER STATES THAT THE VEHICLE STARTED SPUTTERING WHILE DRIVING, THEN COMPLETELY DIED ON THEM AND THEY WERE UNABLE TO START VEHICLE CHECK AND ADVISE]

26 General Concern 3
1538 C

- 3 HHR00058AA HOSE 1FT-HEATER
- 1 68302063AA WIRING-KNOCK, OIL PRESSURE, & TEMP
- 1 R8259595AB ENGINE-LONG BLOCK
- CORE CHARGE C
- 1 68501448AA FASTENERS
- 6 5184562AC GASKET-INTAKE PLENUM
- 6 5184331AC GASKET-INTAKE MANIFOLD
- 1 68082860AB *ADHESIVE-RTVGRAY
- 1 68310865AF ADAPTER-ENGINE OIL FILTER
- 6 68523008AA OIL-5W20
- 4 68163848AB ANTIFREEZ-COOLANT
- 3 R134A FREON
- 6 SP149125AF SPARK PLU
- 1 68167991AB GASKET-EXHAUST PIPE

Disclaimer of Warranties

All expressed warranties, if any, by a manufacturer or supplier other than the Dealer are theirs, not the Dealer's, unless otherwise provided in writing on the face of this order or in a separate writing furnished to Customer by the Dealer

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X
Customer Signature

CUSTOMER COPY

STOMER #: 145777

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INVOICE

PAGE 2

SERVICE ADVISOR

VIN

LICENSE

152485/152485 020IAH

Bright Whi 17 RAM TRUCKS PROMASTER 3C6URVHGXE552251
DEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO. RATE PAYMENT INV. DATE
0.00 CASH 30JUN22

23OCT17 DD 14:00 10JUN22
R.O. OPENED READY OPTIONS: SOLD-STK:HE552251
ENG:ERB 3.6L V6 24V VVT Engine
TRN:DG2 6-Speed Automatic 62TE Transmission TOTAL

10:31 10JUN22 19:04 30JUN22
LINE OPCODE TECH TYPE HOURS

-1 R8259595AB CORE RETURN
152485 ADD ON AFTERMARKET HEATER HOSE FOR REAR HEAT SPLIT, NO
COOLANT, COOLANT OUT OF EXHAUST. CODES FOR OVER HEAT AND TEMP SENSOR
LOW DUE TO NO COOLANT. VEHICLE SEVERELY OVER HEATED, BOTH CYLINDER
HEADS AND DECK WARPED .004. NEEDS LONG BLOCK. REMOVED AND REPLACED LONG
BLOCK AND RE-INSTALLED SECONDARY AC AND HEAT SYSTEM AS WELL, BLED
COOLANT, CHARGED AC AND TEST DROVE. VEHICLE RUNNING AS DESIGNED AT THIS
TIME

D** 23 POINT INSPECTION FOR OUR VALUED CUSTOMER
9023 23 POINT INSPECTION FOR OUR VALUED CUSTOMER
1538 C

ESTIMATE: 0.00 10JUN22 10:31 SA: 1810
CONTACT:

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	10366.52

Customer Signature

CUSTOMER COPY

Repair Order Detail - Internal Copy

RO Number: 819232

RO Status: CLOSED

Click to View Cust Copy
Cell:

Vehicle: SC6URVHGXE552251

2017 PRO

PW7_Bright_-
White_Clear_-
Coat

Mileage: 129,312
Service advisor: 1810
Tag number: T982JD

Payment type: CC
Promised time: 10:00 AM
Promised date: 09/09/2021

Waiter: No
Estimate: 0.00
Customer Comments: No

A CUSTOMER STATES THAT THEIR VEHICLE IS SHUDDERING WHEN UNDER A
LOAD CHECK AND ADVISE

26 W z-(DMS Appt. Feed)
Line 1

Tech(s): 1837

R5078723AF

68272623AB

68218057AC

68188998AA

52014862AD

6510636AA

R8052759AB

5010884AD

R8070538AC

R5078723AF

R8070538AC

R8052759AB

1 VALVE BOD-COMplete

1 TRANS KIT-TRANSMISSION

10 FLUID-AUTOMATIC
TRANSMISSION ATF+

1 COOLER-TRANSMISSION
OIL

1 TUBE-OIL COOLER
PRESSURE AND RET

2 NUT

1 TRAN PUMP-TRANSMISSION
OIL

1 *SEALER-NONE

1 CONV KIT-TORQUE

-1 CORE RETURN

-1 CORE RETURN

-1 CORE RETURN

Pts:

Story: 129312 VEHICLE SLIPPING IN ALL FORWARD AND REVERSE GEARS.
P0868 LINE PRESSURE LOW, P0731 GEAR RATIO ERROR IN 1ST,
P0732 GEAR RATIO IN 2ND GEAR, P0736 GEAR RATIO ERROR IN
REVERSE. LOW LINE PRESSURE CAUSED L/R AND OTHER CLUTCHES TO
SLIP EXCESSIVELY AND BURN UP. TORE APART TRANSMISSION AND
FOUND SCORED PUMP, BURNT CLUTCHES, AND A FAILED TORQUE
CONVERTER. RE-BUILT TRANSMISSION AND REPLACED ALL CLUTCHES,
TORQUE CONVERTER, VALVE BODY, PUMP, AND ALL RELATED
PARTS/GASKETS IN OVERHAUL KIT. REPLACED COOLER AND LINES.
FILLED WITH FLUID AND PERFORMED QUICK LEARN. TEST DROVE AND
EVERYTHING OPERATING AS DESIGNED NOW

B Multi-point inspection (according to maintenance interval)
9023 C Multi-point
inspection (according
to maintenance
interval)

Tech(s)

Line B:

Pts:

C** CUSTOMER STATES THERE IS A LOUD CLUNKING NOISE OVER BUMPS CHECK