

and Reynolds Company ORDER TOLL FREE 1-800-344-0906 FAX 1-800-344-0905  
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Year	Make	Model	Body	Color	License Number
2020	CHEVROLET	SILVERADO 350	4WD CREW CAB 172"	SUMMIT WHI	
T38807					

DESCRIPTION OF SERVICE AND CHARGE	AMOUNT
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#1 - MZ 000: ENGINE  
Customer states check engine light is on and vehicle keeps going in and out of reduced power caused by checked codes and found p003a,p0671,p06c4,p1338,p01d0,p0421,p2459,p01d6. found the turbo charger actuator was past its limits and the turbo was no longer making boost. also found cylinder 1 glow plug has failed.  
Tech: 292/AS (292)  
Installed 12690238 :SL-N-GLOW PLUG (02270-CT)  
Installed 12723083 :N-TURBOCHARGER (03342-CT)  
Installed 13418808 :SL-N-SEAL (09222-BCKT)  
Installed 13418809 :SL-N-SEAL (09222-BCKT)  
Installed 12672821 :SL-N-GASKET (03690-CT)  
Installed 12677294 :N-GASKET (03342-CT)  
Installed 12672822 :N-GASKET (03611-CT)  
Installed 12691866 :N-GASKET (03358-CT)  
Installed 12671847 :SL-N-GASKET (01745-CT)  
Installed 12642429 :N-GASKET (03358-CT)  
Installed 12691866 :N-GASKET (03358-CT)  
Installed 12648141 :SL-N-GASKET (03671-CT)  
Installed 12680216 :SL-N-GASKET (03680-CT)  
Installed 12346290 :N-COOLANT (08800-BOPCKT)  
Installed 12346290 :N-SEAL (03270-CT)

Total: 5092.04

Sub Total: Labor: 292.00  
removed and replaced turbocharger and cylinder 1

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

The Reynolds and Reynolds Company ORDER TOLL FREE: 1-800-344-0998 FAX: 1-800-531-9055

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#5 * MZ 1200: BODY REPAIR ADDED OPERATION Detail for customer Tech: 115/TG(115) Sub Total: Labor: .00 Parts: .00 Total: .00 Preformed detail for customer	
#6 * MZ 1200: BODY REPAIR ADDED OPERATION center cap Tech: 115/TG(115) Installed 9597810 :N-CAP (05858-CT)	BU/GM SRV BU/GM SRV
	2520.00



AX: 1-800-531-9055

RN ON EL

SYSTEMS, Inc.

5597810 :N-CAP (05858-CT)

BU/GM SRV  
BU/GM SRV

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	5984.49



ALERTRACK SYSTEMS, INC.

Vehicle Identification Number  
1GC4YSEY5LF338807

2020 CHEVROLET Model  
T38807 SILVERADO 350 Body  
4WD CREW CAB 172" Color  
SUMMIT WHI License Number

DESCRIPTION OF SERVICE AND PARTS

#6 - [REDACTED] AMOUNT  
MZ 500: BRAKES/FRT OR REAR AXLE/PROPELLER SHAFT/WHEELS &  
T  
CUSTOMER REQUEST CHECK BRAKES  
Tech: 292/AS(292)  
[REDACTED]

#7 - MZ MPI: MULTI-POINT VEHICLE INSPECTION  
Tech: 292/AS(292)  
[REDACTED]

#8 \* QZ AIR: REPLACE AIR FILTER  
ADDED OPERATION  
Tech: 292/AS(292)  
Installed 84554703 :SL-N-ELEMENT (03410-CT)  
[REDACTED]

#9 \* QZ CABIN: REPLACE CABIN AIR FILTER  
ADDED OPERATION  
Tech: 292/AS(292)  
Installed 13508023 :SL-N-FILTER (09786-BCKT)  
Installed 7083 :BG FRIGI FRESH  
[REDACTED]

Total: 71.15

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TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. \*I hereby authorize the repair of my vehicle and agree that you are not responsible for loss or other cause beyond your control. The amount of repairs the manufacturer. The selling any implied warranty assumes nor authorizes any products. Any i

LABOR  
PARTS



ED OPERATION  
Tech: 292/AS(292)  
Installed 84554703 :SL-N-ELEMENT (03410-CT)

QZ CABIN: REPLACE CABIN AIR FILTER  
ADDED OPERATION  
Tech: 292/AS(292)  
Installed 13508023 :SL-N-FILTER (09786-BCKT)  
Installed 7083 :BG FRIGI FRESH

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

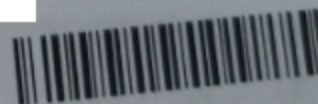
SALES TAX OR TAX I.D.

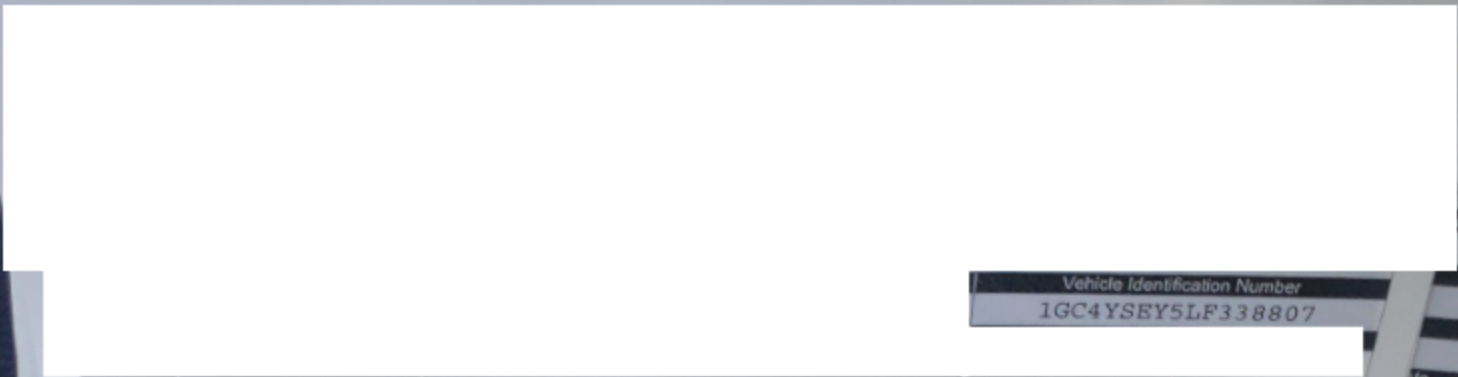
SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

461.76





Vehicle Identification Number  
1GC4YSEY5LF338807

Year	Make	Model	Body	Color	License Number
2020	CHEVROLET	SILVERADO 350	4WD CREW CAB 172"	SUMMIT WHI	
T38807					

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
#1 - MZ 000: ENGINE CUSTOMER STATES CHECK ENGINE LIGHT IS ON RUNNING OK Caused by checked codes and found p2c48 for the low temp coolant pump performance. had good power and ground. tried manually turning the pump on and it just hummed and did not flow coolant. Tech: 292/AS(292) [REDACTED] SL-N-PUMP (01069-CT) [REDACTED] replaced the low temp coolant pump. cleared codes and test drove. good ops and no other issues.		
#2 - QZ LOF: GM CERTIFIED OIL AND FILTER CHANGE Caused by GM CERTIFIED OIL AND FILTER CHANGE Tech: 282/KW(282) Installed 12684038 :SL-N-FILTER (01836-BOPCKT) Installed 88862611 :N-OIL (08800-BOPCKT) Hazardous Materials Charge [REDACTED] DRAINED OIL AND REPLACED OIL AND OIL FILTER AND I RESET THE OIL LIFE		
#3 - QZ AIR: REPLACE AIR FILTER Caused by [REDACTED]		
		LABOR
		PARTS
		DEDUCTIBLE
		SUBLET

The Reynolds and Reynolds Company  
ORDER TOLL FREE: 1-800-544-0956 FAX: 1-800-531-9035



Vehicle Identification Number  
1GC4YSEY5LF338807  
Delivery Date  
[Redacted]  
License Number

2020 CHEVROLET Model  
T38807 SILVERADO 350 Body  
4WD CREW CAB 172"

SUMMIT WHI

DESCRIPTION OF SERVICE AND PARTS

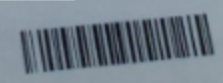
concern. the upper passenger side ball joint has started to leak grease but is not an issues at this time.  
Tech: 292/AS(292)

AMOUNT

#7 - MZ MPI: MULTI-POINT VEHICLE INSPECTION  
Tech: 282/KW(282)  
COMPLETED

LABOR  
PARTS  
DEDUCTIBLE  
SUBLET  
SHOP SUPPLIES  
HAZARDOUS MATERIALS  
SALES TAX OR TAX I.D.  
SPECIAL ORDER DEPOSIT  
DISCOUNTS  
TOTAL DUE

1096.13



Vehicle Identification Number

1GC4YSEY5LF338807

In Service Date

Year	Make	Model	Body	Color
2020	CHEVROLET	SILVERADO 350	4WD CREW CAB 172"	SUMMIT WHI

T38807

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

#1 -

MZ 000: ENGINE  
 CUSTOMER STATES CHECK ENGINE LIGHT HAS COME ON  
 Caused by  
 found p0421, p2c48, and p24c7 set in the ecm.  
 test drove the vehicle and found nox position 2  
 readings are not within spec. performed nox 2  
 reset and found readings are still reading at -0.  
 tested circuit and found the circuit is ok.  
 vehicle needs nox position 2 due to internal  
 short.

Tech: 224/EW(224)

Installed 12708006 :SL-N-SENSOR (03107-CT)

removed and replaced nox position 2. performed  
 nox sensor resets. performed nox load reset.  
 cleared dtcs and test drove the vehicle. all ok  
 at this time

#2 -

MZ MPI: MULTI-POINT VEHICLE INSPECTION

Caused by  
 mpvi

Tech: 224/EW(224)

complete.

#3 \*

QZ LOF: GM CERTIFIED OIL AND FILTER CHANGE  
 ADDED OPERATION

LABOR

PARTS



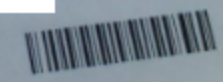
Vehicle Identification Number  
1GC4YSEY5LF338807  
Delivery Date In Service Date

Year	Make	Model	Body	Color	License Number
2020	CHEVROLET	SILVERADO 350	4WD CREW CAB 172"	SUMMIT WHI	
T38807					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Tech: 224/EW(224)	
Installed 12684038 :SL-N-FILTER (01836-BOPCKT)	
Installed 88862611 :N-OIL (08800-BOPCKT)	
Installed 88864038 :N-OIL (08800-BOPCKT)	
Hazardous Materials Charge	

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	661.19
DISCOUNTS	
TOTAL DUE	



2020	CHEVROLET	Model	Body
T38807		SILVERADO 350	4WD CREW CAB 172"

Vehicle Identification Number	
1GC4YSEY5LP338807	
Delivery Date	In-Service Date
00/00/00	10/23/20
Color	License Number
SUMMIT WHI	

## DESCRIPTION OF SERVICE AND PARTS

#1 -

MZ 400: TRANSMISSION  
CUSTOMER STATES THE TRANSMISSION QUIT PULLING,  
THE CHECK ENGINE LIGHT IS ON AND FLUID IS LEAKING  
FROM UNDERNEATH.

Caused by

Found vehicle would not move when placed in gear  
and trans has loud whining sound, trans appears  
to be locked between gears. Removed trans pan.  
Found fluid to be very black and burnt smelling  
and an abundance of metal in the bottom of the  
pan. Trans has major internal damage. Recommend  
trans replacement due to customers repeat trans  
concerns and extensive amount of metal debris  
found in pan.

Tech: 102/TS(102)

Corrected by 8464670: (0341) (6021) Transmission  
Replacement

Work performed by WILS008 : 26002738 ()  
Installed 24276422 :N-TRANSMISSION (04003-CT)  
Removed trans, SN#Y0202480MKFX0061. Installed new  
trans, SN#Y0211680MEFX0517. Reprogrammed TCM,  
WC=18YN101649706. Verified proper fill level.  
Performed trans fast adapt learn. Test drove  
vehicle, op's check good at this time.

Qty: 1

Warranty

Warranty  
Warranty

#2 -

MZ MPI: MULTI-POINT VEHICLE INSPECTION  
Tech: 102/TS(102)

LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT



Vehicle Identification Number	
1GC4YSEY5LP338807	
Delivery Date	In-Service Date

Year	Make	Model	Body	Color	License Number
2020	CHEVROLET	SILVERADO 350	4WD CREW CAB 172"	SUMMIT WHI	

DESCRIPTION OF SERVICE AND PARTS

Found both front and rear power outlets inop.  
 Found PIM shorted.  
 Tech: 102/TS(102)  
 Installed 84379747 :N-MODULE (02510-CT)  
 Replaced power inverter module. Op's check good.

ORDER TOLL FREE: 1-800-344-0996 FAX: 1-800-531-9055

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

1725.86

