

1496

5/10/2022

**Bill To**

Panther Transport Logistics

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
2522	Net 30	6/9/2022	Mike			435

Item	Description	Quantity	Rate	Amount
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**Complaint:** Replace Front Bumper due to end piece being on back order**Cause:** Customer request**Labor Correction:**

Chassis / Cab Hardware / Removed the front bumper from the unit and had to replace the entire bumper due to back ordered components. Installed the new bumper and receptacle on the front of the truck. - 5/10/2022

Parts	Bumper-ENH AERO, GY	1.00000		
Parts	Receptacle-Bumper	1.00000		

**Complaint:** Right Headlamp Broken**Cause:** Customer request**Labor Correction:**

Chassis / Lighting & Electrical / Removed the broken headlamp and replaced it with a new one. Verified that the light is working correctly. - 5/10/2022

Parts	Headlamp	1.00000		
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**Complaint:** Radar Broken and Bracket Bent**Cause:** Customer request**Labor Correction:**

Chassis / Lighting & Electrical / Removed the bracket and replaced with a new one, installed the radar and the cover for the radar. Verified that it is working. - 5/10/2022

Parts	Radar-OGP1 ECR2, CUM	1.00000		
Parts	Radar-Fascia, ARS327	1.00000		
Parts	Radar Bracket	1.00000		

**Unit:** 435 **VIN:** 3AKJGLBGSGX0691**License Plate:** PWM**2016 FRTL CASCADIA****Chassis:** 581,204 Miles**Labor****Parts****Shop Supplies****Pre Tax Total****City Sales Tax (7.5000% of \$0.00)****Total****Payments & Credits****Balance Due** \$6,616.68

1334

3/7/2022

**Bill To**

Panther Transport Logistics

P: (614) 5048085

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
2351	Net 30	4/6/2022	Mike			435

Item	Description	Quantity	Rate	Amount
<b>Complaint:</b> Blower Motor Not Working				
<b>Cause:</b> Customer request				
Labor	<b>Correction:</b> Chassis / Air Conditioning & Heating / Removed the cover and inspected the blower motor and found that the plug going into the blower motor was burnt and the motor was bad. Removed and replaced the motor and the jumper pigtail. Cut out the burnt plug and wired the harness to the jumper directly. - 3/7/2022			
Parts	Motor-Blower	1.00000		
Parts	Harn-HVAC, JMPR	1.00000		
<b>Complaint:</b> Shaking While Driving				
<b>Cause:</b> Customer request				
Labor	<b>Correction:</b> Chassis / Chassis / Inspected and found that the RFI and LFI tires had chopping which indicates low tire pressure. Replaced the 4 tires on the front drive axle because the RFO and LFO were very low tread depth as well. - 3/7/2022			
Parts	295/75R22.5 M726 Cap	4.00000		
Parts	Tire disposal	4.00000		
<b>Complaint:</b> One Box Busted Up				
<b>Cause:</b> Customer request <b>Type:</b> Damage caused by driver				
Labor	<b>Correction:</b> Engine / Diesel Particular Filter (DPF) / Removed the entire one box and tried to get parts to replace the damaged brackets and saddles as well as the elbow that was missing and wasn't informed that it was in the drivers sleeper compartment. The cast saddles are on national back order so had to weld and straighten the brackets as well as possible. Had to pay a restocking fee for the special ordered elbow as well. After getting the pieces as straight as possible had to work through fitting everything together by bending and pulling the components to line up and bolt together. - 3/7/2022			
Parts	Clamp, V-Band	2.00000		

Item	Description	Quantity	Rate	Amount
Parts	Gasket, AFM Device	2.00000		
Parts	Restocking Fee For Elbow	1.00000		

**Complaint:** Water Leaking Inside the Cab

**Cause:** Customer request

**Labor Correction:**

Chassis / Cab Hardware / Water was leaking down the right side of the cabin but there were no visible leaks. Removed the head liner of the unit and sprayed with water to find the leak. Found that the marker light on the left side was leaking and water was traveling inside the cabin to the opposite side and running down. Replaced the light and sprayed again and there were no more leaks. Reassembled the interior. - 3/7/2022

Parts	LEd Cab Marker Amber	1.00000		
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**Complaint:** Fuel Tank Strap Broken

**Cause:** Customer request **Type:** Damage caused by driver

(Inspection)

**Labor Correction:**

Chassis / Cab Hardware / Removed the damaged strap and replaced with a new one. Reattached the fairing - 3/7/2022

Parts	Band-Fuel Tank	1.00000		
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Right Windshield Replacement

**Unit:** 435 **VIN:** 3AKJGLBGSGX0691

**License Plate:** PWM

**2016 FRTL CASCADIA**

**Chassis:** 563,876 Miles

<b>Labor</b>
<b>Parts</b>
<b>Shop Supplies</b>
<b>Pre Tax Total</b>
<b>City Sales Tax (7.5000% of \$0.00)</b>
<b>Total</b>
<b>Payments &amp; Credits</b>
<b>Balance Due \$4,307.13</b>



1414

4/5/2022

**Bill To**  
Panther Transport Logistics

P: (614) 5048085

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
2439	Net 30	5/5/2022	Mike			435

Item	Description	Quantity	Rate	Amount
<b>Complaint:</b> 7 Way Cable Damaged				
<b>Cause:</b> Customer request <b>Type:</b> Damage caused by driver				
Labor	<b>Correction:</b> Chassis / Lighting & Electrical / Removed the cable from the truck and cut the bad end off. Replaced the plug and wired it in place. Put back on the truck and adjusted it. - 4/5/2022			\$52.50
Parts	Plug W/ Spring	1.00000	\$12.91	\$12.91
			<b>Subtotal</b>	\$65.41

**Unit:** 435 **VIN:** 3AKJGLBGSGX0691  
**License Plate:** PWM  
2016 FRTL CASCADIA  
**Chassis:** 575,712 Miles

<b>Labor</b>	\$52.50
<b>Parts</b>	\$12.91
<b>Shop Supplies</b>	\$4.59
<b>Pre Tax Total</b>	\$70.00
<b>City Sales Tax (7.5000% of \$0.00)</b>	\$0.00
<b>Total</b>	\$70.00
<b>Payments &amp; Credits</b>	\$0.00
<b>Balance Due</b>	\$70.00

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that US Diesel & Fab Inc makes no warranties of any kind unless expressed in writing.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that US Diesel & Fab Inc is not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

1409

4/5/2022

**Bill To**  
Panther Transport Logistics

P: (614) 5048085

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
2435	Net 30	5/5/2022	Mike			435

Item	Description	Quantity	Rate	Amount
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**Complaint:** AC inop

**Cause:** Customer request

**Labor Correction:**

Chassis / Air Conditioning & Heating / Per diagnosis on the road the condenser has a hole in it. Recovered the refrigerant system and had 0lb of refrigerant. Removed the condenser and replaced it with new seals. Recharged the system and tested and it is working correctly. - 4/5/2022

Parts	Condenser-A/C, 60T	1.00000		
Parts	O-Ring, Seal-Slimline	2.00000		
Parts	A/C R134A Freon	3.50000		

**Complaint:** LFO Tire needs Replaced

**Cause:** Customer request

**Labor Correction:**

Chassis / Tire & Wheels / Removed the used spare that had been placed on the truck and mounted a new drive. Set air pressure to 110 psi. Lug nut torque needs checked in 50 miles. Put spare from truck back on the trailer. - 4/5/2022

Parts	295/75R22.5 M726 Cap	1.00000		
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**Complaint:** Cab Shocks Need Replaced

**Cause:** Customer request

**Labor Correction:**

Chassis / Cab Hardware / Removed the old cab shocks and installed the new ones with new bolts and nuts. - 4/5/2022

Parts	Twin Tube Shock Absorber	2.00000		
Parts	Bolt-Hex, M12x1.5	2.00000		
Parts	Nut-Hex	2.00000		

Item	Description	Quantity	Rate	Amount
				Subtotal

**Complaint:** Aux Power Port in front driver side inop

**Cause:** Customer request

**Labor Correction:**

Chassis / Lighting & Electrical / Checked the fuses for the power in the bunk and found no issues. Found that the power port in the front was broken so replaced it and tested it. Everything is working correctly at this time. - 4/5/2022

Parts	Receptacle Assy	1.00000		
Parts	Cap Mounting Ring	1.00000		

**Complaint:** 'B' Full Wet Service (Lube, Oil & Filters)

**Cause:** Customer request

**Labor Correction:**

Engine / Lubrication / Changed the engine oil, oil filter, fuel filter and fuel/water separator. Greased all grease points, checked all tires, checked and adjusted the brakes and checked all of the fluid levels. - 4/5/2022

Parts	T3 CONVENTIONAL OIL	11.50000		
Parts	Oil Filter	1.00000		
Parts	Fuel Filter	1.00000		
Parts	Fuel Filter	1.00000		

**Complaint:** Batteries Need Replaced

**Cause:** Customer request

(Inspection)

**Labor Correction:**

Engine / Starting & Charging / Unit was hard to start and needed jumped. Tested the batteries and found they were bad. Replaced them with dual purpose since the inverter in this truck runs continuously. - 4/5/2022

Parts	12V Dual Purpose Battery	4.00000		
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**Complaint:** Water Leaking inside

**Cause:** Customer request

(Inspection)

**Labor Correction:**

Chassis / Cab Hardware / Sealed with caulk around the windshield and the mounting holes where the cab extensions have been torn off. - 4/5/2022

**Unit:** 435 **VIN:** 3AKJGLBGSGX0691

**License Plate:** PWM

**2016 FRTL CASCADIA**

**Chassis:** 575,712 Miles

<b>Labor</b>	
<b>Parts</b>	
<b>Shop Supplies</b>	
<b>Total</b>	<b>\$2,458.21</b>



1466

4/25/2022

**Bill To**

Panther Transport Logistics

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
2491	Net 30	5/25/2022	Mike			435

  

Item	Description	Quantity	Rate	Amount
<b>Complaint:</b> RRI Tire Needs Replaced				
<b>Cause:</b> Customer request				
<b>Labor Correction:</b> Chassis / Tire & Wheels / Removed the tire and inspected it and it can be saved for a good trailer spare. Installed a new drive cap on the RRI position, verified that the air is set to 110psi. Lug nut torque needs checked in 50 miles. - 4/25/2022				
Parts	295/75R22.5 M726 Cap	1.00000		
<b>Complaint:</b> Steer Axle Brakes Need Replaced				
<b>Cause:</b> Customer request				
<b>Labor Correction:</b> Chassis / Air Brake / Removed the steer tires, brake drums and shoes. Installed new shoes with new hardware, installed new drums and adjusted the brakes. Reinstalled the tires. Lug nut torque needs checked in 50 miles. - 4/25/2022				
Parts	BRK Kit	2.00000		
Parts	BRK DRUM	2.00000		
<b>Complaint:</b> 'B' Full Wet Service (Lube, Oil & Filters)				
<b>Cause:</b> Customer request				
<b>Labor Correction:</b> Engine / Lubrication / Went to drain the oil and found that the oil pan gasket is leaking. After the gasket was replaced filled the engine with oil, changed the oil filter, fuel filters and checked all fluids. Inspected and adjusted brakes and found that the steer axle brakes were worn below DOT standards. Greased all grease points, checked tires and verified that the engine starts and has no issues. - 4/25/2022				
Parts	T3 CONVENTIONAL OIL	10.00000		
Parts	Oil Filter	1.00000		
Parts	Fuel Filter	1.00000		



Item	Description	Quantity	Rate	Amount
Parts	Fuel Filter	1.00000		
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<b>Complaint:</b> Engine leak				
<b>Cause:</b> Oil Pan Leaking				
(Procedure)				
<b>Labor Correction:</b>				
Engine / Bottom End / Removed bolts from the oil pan and one of the bolts broke off. Extracted the broken bolt, installed the oil pan with a new gasket and tightened down the bolts per manufacturer torque specs. Verified that the leak was corrected. - 4/25/2022				
Parts	Gasket, Oil Pan	1.00000		
Parts	Scre, Hex Flange Head	1.00000		

USED295

**Unit:** 435 **VIN:** 3AKJGLBGSGX0691**License Plate:** PWM

2016 FRTL CASCADIA

**Chassis:** 581,204 Miles**Labor****Parts****Shop Supplies****Pre Tax Total****City Sales Tax (7.5000% of \$0.00)****Total****Payments & Credits****Balance Due** \$2,302.71

1298

2/17/2022

**Bill To**

Panther Transport Logistics

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
2325	Net 30	3/19/2022	Mike			435

Item	Description	Quantity	Rate	Amount
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**Complaint:** Left Front Power Port not working**Cause:** Customer request**Labor Correction:**

Chassis / Lighting & Electrical / Verified the complaint, checked the fuses and found that the fuse was blown.  
 Replaced the fuse and checked the outlet and it is working fine now. - 2/17/2022

**Complaint:** Truck Shaking When Driving**Cause:** Customer request**Labor Correction:**

Chassis / Chassis / Inspected the driveline and found that the carrier bearing was bad, the front u-joint was cracked, the second and third u-joint were loose and needed to be replaced. Also noticed that the differential input seal was leaking. Removed the drive line and sent off to have reworked. The driveline shop found that the shaft was bent a little so they heat straightened the shaft, replaced the carrier bearing, the 3 u-joints and balanced both halves of the shaft.

Brought the shaft back and reinstalled it in the truck with new bolts. - 2/17/2022

Parts	Universal Joint	3.00000		
Parts	Center Bearing	1.00000		
Parts	Hardware	1.00000		
Parts	Att. Hardware	1.00000		
Parts	2 Piece Balance	1.00000		
Parts	U-Joint Install	3.00000		
Parts	Heat Straightening	1.00000		

**Complaint:** Front Differential Input Seal Leaking**Cause:** Customer request

Item	Description	Quantity	Rate	Amount
Labor	<b>Correction:</b> Chassis / Chassis / Removed the yoke, removed the old seal, installed the new seal and reinstalled the yoke. Checked the fluid level and it was ok. - 2/17/2022			
Parts	Seal & Sleeve	1.00000		

**Complaint:** Check and adjust the brakes

**Cause:** Customer request

Labor **Correction:**

Chassis / Air Brake / Checked the brakes for wear and they are good at this time. Adjusted the brakes. -  
2/17/2022

**Complaint:** Check The Coolant System For Leaks

**Cause:** Customer request

Labor **Correction:**

Engine / Cooling / Checked the coolant level and found that it was over filled. Pressure tested the system  
and found a leak at a hose where there was a broken hose clamp. Removed the broken clamp and replaced  
with a new one. - 2/17/2022

**Complaint:** Exhaust Smell on Driver Side

**Cause:** Customer request

(Inspection)

Labor **Correction:**

Engine / Exhaust / Inspected the exhaust system and found no leaks. - 2/17/2022

**Unit:** 435 **VIN:** 3AKJGLBGSGX0691

**License Plate:** PWM

2016 FRTL CASCADIA

**Chassis:** 563,875 Miles

**Labor**

**Parts**

**Shop Supplies**

**Pre Tax Total**

**City Sales Tax (7.5000% of \$0.00)**

**Total**

**Payments & Credits**

**Balance Due** \$2,107.65



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## Transmission and DEF filter

Invoice #000017

February 22, 2022

### Bill To

Panther Transport

Alicia@panthertl.com

+1 (614) 815-0565

### Additional Recipients

Alicia@panthertl.com

[Download Invoice PDF](#)

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Truck was having problems shifting the transmission. Driver was in the middle of intersection. This is why the hazard pay was applied. The truck has to be in a safe location to work on. After getting tuck to a safe location. I find that the connection to the transmission was not properly plugged. After further examining the truck i found that the DEF filter was hanging down on passenger side of truck with small damage on the bottom of filter. The brackets on filter was not holding filter up properly. I had to disassemble filter to get new clamps onto filter. Truck is running properly after test drive , just sounds louder bc truck needs new DEF holsters for filter housing

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### Call out

*Call out for truck being stuck in intersection*

### Hazard

*Truck was in the middle of intersection. Truck has to be in a safe working place for the hazard charge not to be applied*

### Exhaust

*Def filter was detached from truck*

### Miles

*No charge on the miles*

### Jump truck off

*Jump started truck*

**Transmission**

*Transmission wires was not connected properly into transmission*

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Subtotal

8.25%

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**Total**

**\$1,125.00**

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**Payments**

\$1,125.00 on 02/22/2022

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