

SERVICE INVOICE

Invoice To Account No:

Deliver To:

Invoice Number: 11964528

Invoice Date: 04/28/2022

Location: 50

Work Order Number: 1111083

Payment Type:

Page: 1 of 3

Make/Model:

Meter

Serial Number:

EQ Id:

Fleet No:

2018 JOHN DEERE 1725

251

1A01725HTJT780131

1A01725HTJT780131

Service Reminders:

953587095292352242 Retail

COMPLAINT:

John Deere has been monitoring JDLink machine data for machines at risk of experiencing: software incompatibility issues between the SeedStar4 Planter Controller Software, Planter and ExactRate Apps and Gen4 OS. Analysis of the machine data indicates: the machine combination is running software packages that are incompatible and a software update is required if the customer intends on using this tractor/planter combination to plant. Failure to address this issue could lead to: a machine down situation until software versions are updated to a compatible configuration shown in the DTAC solution.

CAUSE:

CORRECTION:

Contact customer as soon as possible to schedule resolution. Reference DTAC Solution: 112884

[https://ccms.deere.com/prweb/PRServletCustomAuth?](https://ccms.deere.com/prweb/PRServletCustomAuth?pzuiactionzzz=)

[pzuiactionzzz=](https://ccms.deere.com/prweb/PRServletCustomAuth?pzuiactionzzz=)
CXtpbn15amRDU3hjVUhmMU083ZTVDM1BOWFh3ZIUyKQ0cHi4QktPNjdrR1pQLzMvcFRLSWZEcGVxR0phQJM0QzFoS0YyK2xkRXZBZIF
MODZYbzRmQzBDMUIHXXNsVHIVdEtRaHViaWxSSWFaa043TVRnRINSbU1JU2RORW1wbjBpNWdBRtVBcUpocXlhTnpINIJ5TEJMbDM
0aVdhS1c3RnN0WnNQOTZWRmdTNUi4Zi9PcmJ3cHVleFJVMHorWVQwVStEbFRIV0hBam8zWGloNTYyaUhnTXVOb0V3PT0%3D*

PartNumber	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AA96750	WIRING HAR					
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
FREIGHT	SHIPPING AND HANDLING					
Labor: {	Parts:	OL&M:	Misc:	Sub-Total:		

953587095292351980 Retail

COMPLAINT:

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SERVICE INVOICE

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Service Reminders:

CXtpbn15amRDU3hjVUhmU083ZTVDM1BOWFh3ZIUrykQ0cH4QktPNjdrR1pQLzMvcFRLSWZEcGVxR0phQjM0QzFoS0YyK2xkRXZBZIF
MODZYbzRmQzBDMUIHNXNsVHIVdEtRaHViaWxSSWFaa043TVRnRINSbU1JU2RORW1wbjBpNWdBRtVBcUpocXlhTnpINIJ5TEJMbDM
0aWFJZHpiR2QzMJE4b1p5R1hva3NPWFdkVVRQVE5VdWJ3eFBDeINXTWhnSVV1K2gzZ1dGdUVRaFREq1BqU1BhQS9nPT0%3D*

Labor: {

Parts: {

OL&M: {

Misc: {

Sub-Total: {

FTrip2 Retail

COMPLAINT:

03 Trip Fee for Service Truck 16-30 miles from closest UAT location
closest location: paris
parts location: 06
tax region: paris

CAUSE:

CORRECTION:

Job Total: \$200.00

Gen- Retail

COMPLAINT:

04 row 11 throwing codes

CAUSE:

CORRECTION:



Row unit 11 was throwing codes due to a bad wire in the wiring harness. Once i found the issue i went over to the other planter at there head quarters and pulled the short harness off the row unit and moved it over to the other planter so they could keep running.

Miscellaneous Charges:

SERVICE ACCESSORIES

Labor: {

Parts: {

OL&M: {

Misc: {

Sub-Total: {

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Service Reminders:

Finance Information

Customer PO No:

Tax Exempt No:

Advisor:

Type: Farm Plan

Merchant No: 64000842

Card No:

Bill Code:

Credit Plan:

Auth No: 118155

Job Total:

Sales Tax:

Total: \$1,862.95

TERMS AND CONDITIONS

This purchase(s) is subject to the terms of the Multi-Use Account, a service of John Deere Financial, f.s.b. I grant the issuer a purchase money security interest, except as limited in that agreement, in the goods described.

Received by:

Date: