

Invoice To Account No: 928220

Deliver To:

SERVICE INVOICE

		Invoice Number:	11728608
		Invoice Date	10/06/2021
		Location:	16
		Work Order Number:	1041274
		Payment Type:	
		Page:	1 of 2

Make/Model:	Meter	Serial Number:	EQ Id:	Fleet No:
CP690	1189	1N0C690PHJ4070229	UAGT690	

Service Reminders:

870502165292351367 Retail

COMPLAINT:

John Deere has been monitoring JDLink machine data for machines setting DTC(s): ECU 1639.1, ECU 1639.16, ECU 1639.18. These DTCs indicate a potential failure of the Vari Cool Fan Drive. Failure to address this issue could lead to fan drive failure and a machine down situation.

CUSTOMER IS CHECKING IT OUT AND WILL LET US KNOW

CAUSE:**CORRECTION:**

Contact customer as soon as possible to schedule resolution. Reference DTAC Solution: 116196
https://ccms.deere.com/prweb/PRServletCustomAuth/ZDate_MglNPn1ccL6O6pyBurDs0hjFQ8*/ASTANDARD?pyActivity=SolutionsSnapStart&Action=showHarness&className=Deere-Int-Solr-Docs&Purpose=SolutionDescriptionNew&SolutionID=116196&Language=Default

run machine and could not get the codes to go active

Labor:	Parts:	OL&M:	Misc:	Sub-Total:
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870502165292352119 Retail

COMPLAINT:

John Deere has identified a problem on this machine. Click the Interactive Solution link. Follow the Steps. Fix this Machine. Submit completed Interactive Solution. [ID308]

CAUSE:**CORRECTION:**

Contact customer as soon as possible to schedule resolution. Review following steps for resolution. Click Interactive Solution Link:
http://dlrdoc.deere.com/mhmc/dlr/1N0C690PHJ4070229_2119_937781256.html

Miscellaneous Charges:

SERVICE ACCESSORIES

\$24.47

SERVICE INVOICE

Invoice To Account No:

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Invoice Date: 10/06/2021

Location: 16

Work Order Number: 1041274

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Page: 2 of 2

Make/Model:

Meter

Serial Number:

EQ Id:

Fleet No:

CP690

1189

1N0C690PHJ4070229

UAGT690

Service Reminders:

Labor: 1

Parts:

OL&M:

Misc:

Sub-Total:

Trip3 Retail

COMPLAINT:

03 Trip Fee for Service Truck 31-60 miles from closest UAT location

CAUSE:

CORRECTION:

Job Total:

Finance Information

Customer PO No:

Tax Exempt No:

Advisor:

Type: Farm Plan

Auth No: 609372

Merchant No: 64000839

Card No:

Bill Code:

Credit Plan:

Job Total:

Sales Tax:

Total: \$868.22

TERMS AND CONDITIONS

This purchase(s) is subject to the terms of the Multi-Use Account, a service of John Deere Financial, f.s.b. I grant the issuer a purchase money security interest, except as limited in that agreement, in the goods described.

Received by: 

Date:

Invoice To Account No:

Deliver To:

SERVICE INVOICE

Invoice Number: 11789912
 Invoice Date: 11/22/2021
 Location: 50
 Work Order Number: 1060302
 Payment Type:
 Page: 1 of 2

Make/Model:	Meter	Serial Number:	EQ Id:	Fleet No:
CP690	1129	1N0C690PHJ4070229	UAGT600	

Service Reminders:

870502165292351367 Retail

COMPLAINT:

John Deere has been monitoring JDLink machine data for machines setting DTC(s): ECU 1639.1, ECU 1639.16, ECU 1639.18. These DTCs indicate a potential failure of the Vari Cool Fan Drive. Failure to address this issue could lead to fan drive failure and a machine down situation.

CAUSE:

COULD NOT GET TO ACT UP WHILE I WAS OUT THERE. WHEN I GO BACK OUT THERE FOR THE 8 SERIES REPAIR I WILL READDRESS THE ISSUE!

WENT BACK OUT; fan drive went out on the machine.

CORRECTION:

Contact customer as soon as possible to schedule resolution. Reference DTAC Solution: 116196
[https://ccms.deere.com/prweb/PRServletCustomAuth/ZDate_MgiNPn1ccl6O6pyBurDs0hjFQ8*/ISTANDARD?](https://ccms.deere.com/prweb/PRServletCustomAuth/ZDate_MgiNPn1ccl6O6pyBurDs0hjFQ8*/ISTANDARD?pyActivity=SolutionSnapStart&Action=showHarness&className=Deere-Int-Solr-Docs&Purpose=SolutionDescriptionNew&SolutionID=116196&Language=Default)
[pyActivity=SolutionSnapStart&Action=showHarness&className=Deere-Int-Solr-Docs&Purpose=SolutionDescriptionNew&SolutionID=116196&Language=Default](https://ccms.deere.com/prweb/PRServletCustomAuth/ZDate_MgiNPn1ccl6O6pyBurDs0hjFQ8*/ISTANDARD?pyActivity=SolutionSnapStart&Action=showHarness&className=Deere-Int-Solr-Docs&Purpose=SolutionDescriptionNew&SolutionID=116196&Language=Default)

- customer ordered and picked up the parts.
- removed cover panels to access the fan shroud.
- removed the lower fan shroud.
- removed the fan blade.
- removed the complete fan drive assembly.
- installed the new fan drive assembly.
- reassembled the machine in reverse order.
- test run the machine to check repairs.
- job complete.
- had to wait almost 2 hours for customer to show up with parts.

PAID
Farmplan

Miscellaneous Charges:

SERVICE ACCESSORIES

Labor:	Parts:	OL&M:	Misc:	Sub-Total:
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Trip3 Retail

COMPLAINT:

02 Trip Fee for Service Truck 31-60 miles from closest UAT location



Invoice To Account No:

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SERVICE INVOICE

Invoice Number: 11789912
Invoice Date: 11/22/2021
Location: 50
Work Order Number: 1060302
Payment Type:

Page: 2 of 2

Make/Model:

Meter

Serial Number:

EQ Id:

Fleet No:

CP690

1189

1N0C690PHJ4070229

UAGT690

Service Reminders:

CAUSE:

fan drive went out on the machine.

CORRECTION:

Job Total:

Finance Information

Customer PO No:

Tax Exempt No:

Advisor:

Type: Farm Plan

Auth No: 886137

Merchant No: 64000842

Card No:

Bill Code:

Credit Plan:

Job Total:

Sales Tax:

Total: \$1,247.03

TERMS AND CONDITIONS

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Received by:

Date:

Invoice To Account No.:

☐ Deliver To Account No.:**PARTS INVOICE**

Invoice No: 11749901

Date: 10/21/2021

Page: 1 of 1

Payment Type:

Supplied Quantity	Back Order Quantity	Part Number	Part Description	Bin Loc	List Price	Net Price	Extended Price	Tax Ind
1.00	0.00	TY26387	TOWEL	02GA				
1.00	0.00	AKK21189	PUMP	08F021				
0.00	1.00	AN374098	Solenoid					
1.00	0.00	RE588578	FAN DRIVE	BLK28A				
1.00	0.00	RE590285	FAN DRIVE	BLK25A				
1.00	0.00	FREIGHT	Freight	FREIGHT				

Finance Information

Customer PO No: fan drives-on order

Tax Exempt No:

Salesperson:

Type: Multi-use Acct US Auth. No: 64051

Merchant No: 64000838

Card No:

Bill Code:

Credit Plan:

Parts:

Misc:

Sales Tax:

Deposit:

Total: \$4,750.75

TERMS AND CONDITIONS

Repayment Terms:

This purchase(s) is subject to the terms of the Multi-Use Account, a service of John Deere Financial, f.s.b. I grant the issuer a purchase money security interest, except as limited in that agreement, in the goods described.

See numbers above for after hours service. The presentation of an agriculture exemption certificate, that renders any product tax exempt, implies its use is exclusively for agriculture production. Upon signing below I agree to the terms stated above. Thank you for choosing United Ag & Turf, we appreciate your business!

Received by: _____ Date: _____

Invoice To Account No: 1

Deliver To:

SERVICE INVOICE

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Invoice Number:	12273979
Invoice Date	10/27/2022
Location:	50
Work Order Number:	1290394
Payment Type:	
Page:	1 of 2

Make/Model:	Meter	Serial Number:	EQ Id:	Fleet No:
CP690	2147	1N0C690PHJ4070229	UAGT690	

Service Reminders:

FTrip3 Retail

COMPLAINT:

01 Trip Fee for Service Truck 31-60 miles from closest UAT location

parts location: 23

tax region: PARIS

CORRECTION:

2 TRIPS

Job Total: \$660.00

Gen- Retail

COMPLAINT:

DEF ISSUES

CORRECTION:

10/1 Spoke with customer and drove to location, inspected machine for damage, connected service advisor and pulled codes, found codes for DEF dosing unit low pressure, inspected lines and tank found no issue spoke with customer about findings, customer will change DEF filter on own, cleaned tools and location, left location for next job.

10/13 Customer complained of similar issues, drove to location, drained DEF tank and disconnected DEF header lines and electrical connections, removed tank from machine and removed def header, found header screen to be plugged and tank bottom to be dirty. flushed DEF tank with clean DEF fluid, installed customer supplied new DEF header, reinstalled tank onto machine, reinstalled all connection to tank, start and ran machine through DEF high flow test to verify repair, machine functions as intended, cleaned tools and location, spoke with customer, left location for next job. During DEF tank repair found DEF inlet to be damaged, customer will repair.

Miscellaneous Charges:

SERVICE ACCESSORIES

Labor:	Parts:	OL&M:	Misc:	Sub-Total:
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Invoice To Account No:

Deliver To:

SERVICE INVOICE

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Invoice Number:	12273979
Invoice Date	10/27/2022
Location:	50
Work Order Number:	1290394
Payment Type:	
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Make/Model:

Meter

Serial Number:

EQ Id:

Fleet No:

CP690

2147

1N0C690PHJ4070229

UAGT690

Service Reminders:

Finance Information

Customer PO No:

Tax Exempt No:

Advisor:

Type: Farm Plan

Auth No: 96675

Merchant No: 64000842

Card No:

Bill Code:

Credit Plan:

Job Total:

Sales Tax:

Total: \$1,947.96

TERMS AND CONDITIONS

This purchase(s) is subject to the terms of the Multi-Use Account, a service of John Deere Financial, f.s.b. I grant the issuer a purchase money security interest, except as limited in that agreement, in the goods described.

Received by:

Date: