



# ARBITRATION

The parties agree that instead of litigation in a court any dispute, controversy, or claim arising out of or relation to the repair of this motor vehicle or to any other document or agreement between the parties relating to the repairs of this motor vehicle, shall be settled by binding arbitration administered by the Atlanta office of American Arbitration Association under its Commercial Arbitration Rules. Each party will pay their own costs. Any award rendered by the arbitrator shall be final and conclusive upon the parties and may be entered and confirmed in any court having jurisdiction thereof.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD MOTOR COMPANY.

X \_\_\_\_\_  
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) FORD P & A CODE 07003-8

Adv:	Tag	License	1FDUF4GT1 CEA98997	Page 1	Invoice
Invoice to			Driver/Owner Information		
For Office Use			Vehicle Information		
Odometer in: 114782 Out: 114787		Dist: 1FT WAR C W	Quote	12 FORD F-450 SD 2WD DRW RCAB CHAS	
Begin: 07/07/22	Done: 07/07/22	Invoiced: 07/11/22 13:14 GS	Inservice: 01/31/12	Production: 11/29/11	
Customer Concern					
Concern 51	STATES TO CHECK FOR A COOLANT LEAK			Operation	Tech Units Amount
Cause 102				8005D	102 0.4 46.83
Correction 51-1	PRESS TEST COOL SYS			MT8527	102 1.8 210.74
Tech Notes	102 M TIME USED BASED OFF THERE ARE NO OPS TO PERFORM REPAIRS				
	CHECKED FOR COOLANT LEAK PRESSURE TEST COOLING SYSTEM TO 16PSI FOUND HEATER INLET TUBE ORING LEAKING DRAINED COOLANT RR UPPER INTAKE RR INLET TUBE O RING TEST DROVE OK CAUSE HEATER INLET TUBE ORING COMING APART #BC3Z8527N SPW RO#74078 DATE 09/14/21 MILES 114,781				
Parts	Part Number	PO#	Note	Description	Qty Sell
	FMC BC3Z 8527 N			RING - SEALING	1 10.50 10.50
	FMC VC 13 G			ANTI-FREEZE	3 14.95 44.85
	Parts: Count 4.00	Allowance:	22.14		
	Tech :				
	FP- VC13G				
	Svc Installed Parts Date: 09/14/21 Accrued Miles: 1				
	RO: 074078				
Type: W				Subtotal	
				PARTS	77.49
				LAB-MECHANICAL	257.57
				TOTAL CHARGE FOR CONCERN	335.06
Summary of Charges for Invoice			Payment Distribution for Invoice		
PARTS			TOTAL CHARGE		
LAB-MECHANICAL			335.06		
TOTAL CHARGE 335.06			FAC WARRANTY		

X

I acknowledge receipt of the parts and labor listed above.

## SERVICE MATERIAL CHARGES

A charge is included for miscellaneous items used on your vehicle. Applicable supply items are: nuts, bolts, washers, tape, pins, shellac, solvent, rags, brake cleaner, towels, solder, battery cleaner, wire, window sealer, etc. 5% of labor charges, maximum of \$34.88.

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(DATE)

FORD P &amp; A CODE 07003-8

Adv:	Tag	License	1FDUF4GT1 CEA98997	Page 2 (Last)	Invoice
Invoice to: TUCKER OIL COMPANY			Driver/Owner: TUCKER OIL COMPANY		
Invoiced: 07/11/22 13:14:27 GS			12 FORD F-450 SD 2WD DRW RCAB CHAS		
Attention: The following Invoices also exist CUS - CUSTOMERPAY Attention: Other Repair Orders on this vehicle: RO:      Opened: 09/14/21      CUS - 1  If you have any questions - please see WE APPRECIATE YOUR BUSINESS WITH THE WE TRUST THAT YOU WERE COMPLETELY SATISFIED WITH OUR WORK AND OUR SERVICE TO YOU TODAY. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE ASK FOR ME PERSONALLY OR CALL ME, IT IS OUR PRIVILEGE TO ASSIST YOU. REMEMBER WE ARE OPEN ON SATURDAYS 8AM-5PM.					

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Adv:		Tag	License	1FDUF4GT1CEA98997	Page 1	Invoice 1	
Invoice to				Driver/Owner Information			
For Office Use				Vehicle Information			
Odometer in: 114781 Out: 114787		Dist:		12 FORD F-450 SD 2WD DRW RCAB CHAS			
Begin: 09/14/21 Done: 07/07/22		Invoiced: 07/11/22 13:13 GS		Inservice: 01/31/12		Production: 11/29/11	
Customer Concern							
Concern	51	STATES THAT WHILE DRIVING HE HEARD A LOUD POP UNDER HOOD. THEN THE CHECK ENGINE LIGHT CAME ON. THEN HAD TO HAVE IT TOWED HERE.			Operation	Tech	
Cause					M	102	
Correction		CHECKED AND FOUND ENGINE KNOCKING LOWER KNOCK LOW ON OIL METAL IN OIL PAN RR CAB REPLACED ENGINE REPLACED EGR VALVE AND COOLANT TEST DROVE					
Parts		Part Number	PO#	Note	Description	Qty	Sell
		FMC DC3Z 6007 BRM		AER	*ENGINE ASY REMFG	1 S	
		FMC FREIGHT		FRGHT	*****	1 B	
		FMC BC3Z 6C315 A		BRISTO	*SENSOR - CRANKSHAFT	1 B	
		SPO BC3Z 6C070 B			*COVER	1	
		SPO BC3Z 9D475 K			*VALVE - EXHAUST GAS	1 C	
		FMC GC3Z 9278 B			SWITCH ASY - OIL PRE	1	
		FMC 3F1Z 12A648 A			SENDER ASY	1	
		SPO BC3Z 9D430 D			*CONNECTOR - VACUUM	1	
		FMC BC3Z 6379 C			BOLT - HEX.HEAD	10	
		FMC DC3Z 6A785 C			SEPARATOR ASY - OIL	1	
		FMC VC 13 G			ANTI-FREEZE	5	
		FMC XT 10 QLVC			OIL - AUTOMATIC TRAN	2	
		FMC 388898 S			SEAL	2	
		FMC W715479 S439			BOLT	1	
		FMC W714852 S900			BOLT	4	
		Tech 102 CARRILLO, JULIO					
					subtotal		
					PARTS		
					LAB-MECHANICAL		
					MISCELLANEOUS		

X

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Invoice to: TUCKER OIL COMPANY			Driver/Owner: TUCKER OIL COMPANY		
Invoiced: 07/11/22 13:13:01 GS			12 FORD F-450 SD 2WD DRW RCAB CHAS		
Type: C	TOTAL CHARGE FOR CONCERN				20093.86
Concern 52	AROUND THE WHEEL CHECKLIST				Operation Tech Amount
Correction	AROUND THE WHEEL CHECKLIST				99PX 0.00
Comment	AROUND THE WHEEL CHECKLIST				
					Subtotal
Type: C	Line Flags: NOS				TOTAL CHARGE FOR CONCERN 0.00
Concern +53	REPLACE BATTERIES, PIGTAILS, LOW PRESSURE FUEL PUMP				Operation Tech Amount
Correction	REPLACED BATTERY'S AND PIGTAIL'S REPLACED LOW PRESSURE PUMP				M04
Parts	Part Number	PO#	Note	Description	Qty
	FMC AU2Z	14S411	KA	WIRE ASY	1
	FMC AU2Z	14S411	LB	*WIRE ASY	1 C
	FMC BXT	65	850	BATTERY	2 S
	FMC BXT	65	850	CORE CHG	2
	FMC 4L3Z	9276	AA	GASKET	1
	FMC BC3Z	9G282	E	PUMP ASY - FUEL	1
					Subtotal
Type: C	Line Flags: HAZ				PARTS
					HAZARDOUS WASTE CHG
					LAB-MECHANICAL
					TOTAL CHARGE FOR CONCERN 2050.42
Concern +54	10 GALS DIESEL				Operation Tech Amount
Correction	FUEL ADDED				NC
Parts	Part Number	PO#	Note	Description	Qty
	FMC NPN-FUEL			9.896 GAL DIESEL	1 B
					Subtotal
Type: C					PARTS
					TOTAL CHARGE FOR CONCERN 30.67

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Invoice to:			Driver/Owner:		
Invoiced: 07/11/22 13:13:01 GS			12 FORD F-450 SD 2WD DRW RCAB CHAS		
Summary of Charges for Invoice			Payment Distribution for Invoice		
PARTS SERVICE MATERIAL HAZARDOUS WASTE CHG LAB-MECHANICAL MISCELLANEOUS SUB-TOTAL TAX TOTAL CHARGE 23501.12			TOTAL CHARGE 23501.12  CASH DUE		

\* This Part Has A Core Charge Until Used Part Is Returned

Attention: Other Repair Orders on this vehicle:

RO: 85942 Opened: 07/07/22 CUS - 07/11/22 ( P )

If you have any questions - please see :

WE APPRECIATE YOUR BUSINESS WITH THE POLLARD FORD SERVICE DEPARTMENT.

WE TRUST THAT YOU WERE COMPLETELY SATISFIED WITH OUR WORK AND OUR

SERVICE TO YOU TODAY. :

X

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