

**SERVICE INVOICE**INVOICE NUMBER: **WO110428714**  
Invoice Date: 10-07-22**Due \$9,247.06**

Make	AA
Model	262C
Serial #	*CAT0262CPMST02997
Equip No	11-11
Machine ID	C40680
Meter Reading	3164.0
PSO/WO	OM16493

Customer #	PO #	Doc Date	Salesman	Division	Store	Terms
9191425	11-11	04-14-22	494	G	11	2
Quantity	Item	Description	Unit Price	Extension		

**TROUBLESHOOT MACHINE****CUSTOMER COMPLAINT:**

MACHINE BOGGING DOWN WHILE OPERATING

**CAUSE OF FAILURE:**

HYDRAULIC CONTROL VALVE

**RESULTANT DAMAGE:**MACHINE WOULD BOG OUT AND DIE DUE TO FLUID BEING  
RESTRICTED IN CONTROL VALVE**REPAIR PROCESS COMMENTS:**

TROUBLE SHOT WHY SYSTEM WASN'T FUNCTIONING WAS NOT

THE ORIGINAL TECH ON THIS MACHINE WAS TROUBLE

SHOT BY MATT CLOUBER AND THEN GONE OVER AGAIN TO

DOUBLE CHECK PREVIOUS TECHS DIAGNOSIS

FIRST WAS A HYDRAULIC FILTER REPLACED PREVIOUS

TECH HAD REMOVED TO CHECK NOTHING WAS FOUND IN

THE SYSTEM AS FAR AS CONTAMINATION

\* STUCK SOLENOID WAS FOUND ON CONTROL VALVE NOT

LETTING MACHINE OPERATE AS NEEDED

\* SOLENOID WAS REPLACED AND NO CHANGE HAPPENED

WITH CONTROL VALVE

CONTROL VALVE WAS REMOVED FROM MACHINE SPOOL WAS

REMOVED FROM CONTROL VALVE ND INSPECTED FOUND

ABRASIONS IN CONTROL VALVE

\* NEW CONTROL VALVE WAS ORDERED

**CUSTOMER COMPLAINT:**

TROUBLESHOOT MACHINE

**CAUSE OF FAILURE:**

HIGH IMPLEMENT PRESSURE

ENGINE STALLS AT LOW IDLE

RAISE AND LOWER FUNCTION STALLS ENGINE

**RESULTANT DAMAGE:**

ENGINE STALLS

**REPAIR PROCESS COMMENTS:**CHECKED IMPLEMENT PUMP PRESSURE DURING IMPLEMENT  
OPERATION.-

PRESSURE BUILDS TO 4300 PSI.-

REMOVED AND INSPECTED COMENSATING VALVE.-

NO DAMAGE FOUND.-

**WE APPRECIATE YOUR BUSINESS.** Your business is important to us and we strive to be your dealership of choice. If we did not meet your expectations, please call**Terms of Payment:** Unless specific terms of payment are stated above, which shall be the governing terms hereof, this invoice shall otherwise be due and payable in full 30 days from the invoice date. Performance under this invoice along with jurisdiction and venue shall be in Tulsa County, Oklahoma. Return parts must be accompanied by the packing list or this invoice. Refer to packing list for parts return policy. ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE. Acceptance of goods or services constitutes acceptance of the Warren Cat Standard Terms and Conditions which are incorporated by reference and available at <http://www.warrencat.com/terms-conditions> or upon request.

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REASSEMBLED VALVE.-  
REMOVED LSR VALVE.-  
TESTED AND SWAPPED LSR VALVE.-  
NO CHANGE OCCURED.-  
LOWERED AND ADJUSTED MARGIN PRESSURE.-  
NO CHANGE IN SYSTEM.-  
REMOVED IMPLEMENT CONTROL VALVE.-  
DISSAMBLD CONTROL VALVE.-  
INSPECTED SPOOLS FOR DAMAGE.-  
NO DAMAGE FOUND.-  
INSPECTED IN LINE RELIEF VALVE.-  
ONE OF THE IN LINE RELIEFS IN STUCK INSIDE OF  
CONTROL VALVE.-  
QUOTED CONROL VALVE ASSEMBLE.-

1 1G-8878 FILTER S  
4 3096932X OILCAT HYDRO, 1 GLS

TOTAL PARTS SEG. 01

SEGMENT 01 TOTAL F/R LBR

## REPAIR HYDRAULIC SYSTEM TOOLS

CUSTOMER COMPLAINT:  
MACHINE BOGGING OUT WHEN LIFT ARM USED  
CAUSE OF FAILURE:  
HYDRAULIC VALVE  
RESULTANT DAMAGE:  
ISSUE WITH RAISE AND LOWER  
REPAIR PROCESS COMMENTS:  
MATT CLOUBER REMOVED AND INSPECTED THAT VALVE WAS  
BAD AND REPLACED IT  
WAS TOLD THAT IT WAS STICKING AND NOT RUNNING FULL  
STROKE WHEN MACHINE FUNCTION WAS USED CAUSING  
ISSUES  
HE THEN ORDERED AND REPLACED VALVE AND IT DID NOT  
FIX THE ISSUE

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2	2M-9780	SEAL O RING S		
4	3D-2824	SEAL O RING S		
5	3J-1907	SEAL S		
2	3K-0360	SEAL S		
2	5K-9090	SEAL O RING S		
3	6V-8397	SEAL S		
2	6V-8398	SEAL O RING S		
3	6V-9746	SEAL O RING S		
3	7J-9108	SEAL S		
2	7M-8485	SEAL S		
1	336-1325	VALVE GP-CON N		
		TOTAL PARTS	SEG. 02	*
			F/R LBR	*
1.00-		WIP PARTS ADJ WO		.
		TOTAL MISC CHGS	SEG. 02	.*
		SEGMENT 02 TOTAL		T
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		OKLAHOMA STATE TAX		T
		OK CTY/OKLA TAX		T
		OKLA COUNTY, OK TAX		T

Parts	
Labor	
Misc.	
Tax	

**TOTAL \$9,247.06**

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