

Invoice To Account No:

Deliver To:

SERVICE INVOICEInvoice Number: **9117816**

Invoice Date: 04/30/2020

Location: ;

Work Order Number: ;

Payment Type: ;

Page: 1 of 3

Make/Model:

Meter

Serial Number:

EQ Id:

Fleet No:

JOHN DEERE 9460R

4635

1RW9460RPDE006889

CM006889

Gen- Retail**COMPLAINT:**

1. General Repairs Customer states engine lost power and started knocking. Drove to customers job site. Checked over and found number# 5 engine connecting rod was throw side of engine. Removed engine out of tractor. Removed engine oil pan. Found to be number# 5 connecting rod bolts broke. Causing connecting rod to come throw the side of the engine. Customer has Ag Guard Warranty. Claim #:

CAUSE:**CORRECTION:****General Repairs**

- REMOVED ALL PARTS OFF OLD ENGINE, STARTED INSTALLING PARTS ONTO NEW ENGINE.

- HAD TO GET ALL 3 BROKEN BOLTS OUT OF EXHAUST MANIFOLD. RE TAPPED BOLT HOLES. INSTALLED FLYWHEEL WITH NEW BOLTS AND TORQUE.

- STARTED PUTTING BACK TOGETHER WITH NEW PARTS NEEDED AND TORQUE. WAITING ON A FEW PARTS TO FINISH UP.

- HAD TO WELD A BROKEN BRACKET ON ENGINE, RETAPPED A FEW BOLT HOLES. FINISHED PUTTING BACK TOGETHER WITH NEW PARTS NEEDED, FILLED UP WITH ENGINE BREAK IN OIL.

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
19M7785	SCREW	3.00			Y
19M7789	SCREW	2.00			Y
19M7791	SCREW BOLT	1.00			Y
19M7803	SCREW	3.00			Y
19M7835	SCREW	26.00			Y
19M7958	Screw	2.00			Y
19M8528	SCREW SCREW	2.00			Y
DZ10229	Stud	12.00			Y
DZ104282-CR	CORE for:Turbocharger	-1.00			Y
DZ104283	Turbocharger	1.00			Y
DZ105787	Spacer	12.00			Y
R116911	CAP SCREW	12.00			Y
R27346	Fitting	1.00			Y
R295558	Hose	1.00			Y
R300399	V-Belt	1.00			Y
R312982	Hose	1.00			Y
R312984	Hose	1.00			Y
R320565	Gasket	2.00			Y

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Invoice To Account No: 100058033

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R522023	GASKET	1.00			Y
R526831	GASKET	2.00			Y
R528625	GASKET	1.00			Y
R529574	Cap Screw	3.00			Y
R531353	V-Belt	1.00			Y
R531391	Stud	2.00			Y
R531581	GASKET	1.00			Y
R539286	Housing	1.00			Y
R539762	FLANGE NUT	12.00			Y
R542509	Cap Screw	6.00			Y
R543673	Radiator Hose	2.00			Y
R552464	Radiator Hose	1.00			Y
RE258807	Tie Band	6.00			Y
RE285844	CLAMP	3.00			Y
RE319332	Tank	1.00			Y
RE509381	Drain Valve	1.00			Y
RE533910	FUEL FILTER	1.00			Y
RE536292	Seal	1.00			Y
RE539461	Oil Pan	1.00			Y
RE539465	FILTER ELE	1.00			Y
RE539999	Oil Pump Intake	1.00			Y
RE540348	Clamp	1.00			Y
RE547863	Electronic Unit Injector	6.00			Y
RE547863-CR	CORE for:Electronic Unit Injector	-6.00			Y
RE549269	Tube	1.00			Y
RE554015	Thermostat	3.00			Y
RE566519	Wiring Harness	1.00			Y
RE572785	OIL FILTER	1.00			Y
SE502696	Complete Block Assy Reman	1.00			Y
TY26101	BRAKE AND CLUTCH CLEANER	2.00			Y
TY26576	COOL-GARD TM	6.00			Y
TY26661	ENGINE BREAK-IN OIL	14.00			Y
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00			N
P3753	RESTOCKING FEE	1.00			N
	FOR IDLER GEAR ORDERED AND NOT TAKEN				

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P5282

Insurance Deduct and Difference

1.00

N

OL&M Charges:DescriptionValue

Cooling Flush

Miscellaneous Charges:

Service Accessories

Labor: :

Customer PO No:

Tax Exempt No:

Advisor:

Labor:

Parts:

OL&M:

Misc:

Sales Tax:

Total: \$24,248.32**TERMS AND CONDITIONS**

Terms:

Payment due net 10th of the month following date of purchase. A finance charge of 1 ½% per month (18% APR) will apply to all past due invoices, if account is not paid by the 10th no further charges will be allowed until account is paid in full. All returns must be accompanied by this invoice. Minimum 15% restocking charge on returned items. No returns after 30 days.

I hereby certify that the items on this invoice are for agricultural use only. If these items are not used exclusively for this purpose I will be liable for the tax, ~~Received by~~ Dealer's sales and service terms and conditions in force and effect as of the date of sale, which are available at www.sydenstrickers.com/termsandconditions or upon request, are hereby incorporated as if fully set forth herein.

Invoice To Account No: 100058033

Deliver To:

SERVICE INVOICE

Invoice Number: 9072433

Invoice Date: 03/30/2020

Location:

Work Order Number:

Payment Type:

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Make/Model:

Meter

Serial Number:

EQ Id:

Fleet No:

JOHN DEERE 9460R

4605

1RW9460RPDE006889

CM006889

Gen-13 Retail

COMPLAINT:

1. General Repairs Customer sts front axle broke. Claim# YYD9Y-9. Customer has a \$500.00 Deductible

CAUSE:

Right inner bearing failed

CORRECTION:

General Repairs

Traveled to machine at customers job site.

Operated machine.

Noise coming from right side of machine.

Oil is leaking out of axle shaft.

Talked with customer about repair.

Returned to machine.

Jacked up unit and removed tires.

Removed hoses and wiring from axle.

Removed axle from machine.

Returned to shop.

Wash and cleaned axle.

Removed final drives from axel.

Found right final drive had severe damage.

Disassembled final drive and removed housing.

Disassembled left side final drive.

Axle bearings were damaged.

Removed differential from case.

Disassembled and inspected for damage.

Ordered parts.

Installed new bearing to new axle shafts.

Installed axle housing and set preload on bearings.

Reinstalled differential into case.

Installed new gears onto final drive carrier.

Reinstalled final drives to differential housing.

Returned to machine.

Reinstalled axle into machine.

Reinstalled cast centers and dual hubs.

Reinstalled tires.

Connected drive shaft and hoses.

Changed hydraulic and axle filters.

Filled machine with hydraulic oil.

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Started and operated.
 Checked from leaks.
 Machine is operating as it should.
 60 miles

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
19H3707	CAP SCREW	12.00			Y
AR69444	HY-GARD 5 GAL	6.00			Y
F2380R	WASHER WASHE	4.00			Y
PM38652	ADHESIVE	1.00			Y
R114105	SCREW	4.00			Y
R135543	WASHER	50.00			Y
R168163	BUSHING	2.00			Y
R207832	CAP SCREW	48.00			Y
R228931	Spur Gear	5.00			Y
R228933	Spur Gear	5.00			Y
R228934	Ring Gear	1.00			Y
R244602	O-RING	4.00			Y
R263462	Thrust Ring	2.00			Y
R300031	Sun Gear	1.00			Y
R301440	Shaft	2.00			Y
R375R	O-RING	1.00			Y
R39322	RING	2.00			Y
R548681	O-Ring	1.00			Y
R59439	SHIM	4.00			Y
R59440	SHIM	4.00			Y
R61461	SHIM	4.00			Y
R63237	SHIM	1.00			Y
R72232	BALL	4.00			Y
R79989	SHIM	4.00			Y
R81162	BOLT	2.00			Y
RE191816	SEAL	2.00			Y
RE293316	Tapered Roller Bearing	2.00			Y
RE40113	UNIVERSAL	1.00			Y
RE577612	Filter Element	3.00			Y
RE578425	BEARING CO	2.00			Y
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

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4605

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CM006889

S5322

POLICY ADJ-SERV

1.00

N

Miscellaneous Charges:

Service Accessories

Labor:

Customer PO No:

Tax Exempt No:

Advisor:

Labor:

Parts:

OL&M:

Misc:

Sales Tax:

Total: \$22,769.84

TERMS AND CONDITIONS

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www.sydenstrickers.com/termsandconditions or upon request, are hereby incorporated as if fully set forth herein.