MARK DAVIS 06R0081401 EQUIPMENT MAKE PETERBILT EQUIPMENT MODEL 379 DETROIT DIESEL ENGINE MAKE 1XP5DR9XXND312971 EOUIPMENT S/N (VIN) 8/30/13 10:25 Close Time: 7/16/13 11:30 Arrival Time: TRUCK#: VEH MILES: 1-YEAR/100,000 COMPLAINT: OIL LEAK, POSSIBLE FRONT CASE CAUSE: BULL GEAR, HEADGASKET CHECKED FOR OIL LEAK CORRECTION: PULLED UNIT INTO THE SHOP. FOUND THE THE FRONT COVER IS LEAKING. SPOKE WITH THE CUSTOMER AND GOT THE APPROVAL TO RESEAL THE FRONT COVER. DRAINED THE OIL AND THE COOLANT. REMOVED THE FRONT COVER CLEANED THE COVER AND INSPECTED FOR ANY DAMAGE. INSTALLED NEW SEALS AND GASKETS. PUT FRONT COVER BACK ON THE UNIT AND TORQUED ALL TO SPEC. FILLED UNIT WITH COOLANT AND OIL. STEAMED OFF THE ENGINE. STARTED THE UNIT AND CHECKED FOR LEAKS. NOTICED THE THE FRONT CORNER OF THE HEAD WAS LEAKING. CALLED THE CUSTOMER AND LET THEM KNOW THAT THE HEADGASKET IS LEAKING. CUSTOMER GAVE THE APPROVAL TO REMOVE THE HEAD AND REPLACE THE GASKET. AFTER REMOVING THE HEAD. DRAINED THE COOLANT. REMOVED THE VALVE COVER AND THE HEAD. AFTER THE HEAD WAS REMOVED WE CHECKED THE LINER PRETUSION AND FOUND ALL 6 LINER TO BE OFF. CALLED THE CUSTOMER AND HE HAS DECIDED TO GO AHEAD AND PERFORM A STEP 3 OVERHAUL. DRAINED THE OIL, REMOVED THE OIL, OIL PUMP AND ALL 6 PISTONS AND LINERS. CUT THE BLOCK FOR THE TLC. CUT ALL 6 COUNTER BORES INSTALLED THE NEW LINERS WITH SEAL RINGS. INSTALLED THE PISTONS. INSTALLLED THE ROD AND MAIN BEARINGS AND TORQUED TO SPEC. INSTALLED THE OIL PUMP, AND THE OIL PAN. BUILT AND INSTALLED THE NEW HEAD. INSTALLED THE INJECTORS, THERMOSTAT HOUSING, INTAKE AND EXHAUST MANIFOLDS. TORQUED ALL TO SPEC. INSTALLED THE NEW ROCKERS AND ADJUSTERS ON THE SHAFTS. RAN FREIGHT HANDLING OTHER TAX TOTAL UNITS PART TOTAL CORE TOTAL

> PAY THIS AMOUNT

Unit

ACCOUNT IS DUE AND PAYABLE BY 10TH OF MONTH FOLLOWING DATE OF INVOICE. ALL PAST DUE ACCOUNTS WILL BE CHARGED 1 10 % INTEREST PER MONTH (1991 PER ANNUM). ALL RETURNED GOODS MUST BE ACCOMPANDED BY THE INVOICE. RETURNED GOODS SUBJECT TO RESTOCKING CHARGE. NO REFUND OR ANY CREDIT ON PART IF IT HAS BEEN INSTALLED.

			Please	e visit our website at: w	ww.cpower.com
MILE OURDINGS	. INSTALLED THE VA	THE COURD	INSTALLED	NEW WATER	
THE OVERHEAD	. INSTALLED THE VA	LVE COVER.	CENDING	UNIT.	Swin out
PUMP, AND NE	W TURBO. INSTALLED	THE NEW OI.	OTT AND FIL	EL FILTER	
TRICMATTER NO	II DIDOMIAN AND MID	TO COLUMNICATION (	OIII AND EV		
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COULD NOT DE	E DYNO BAY. CHAINE RFORM A FULL CHASS	IS DYNO DUE	TO NOT HA	VING THE	
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PROPER CONNE	CTOR TO GET THE FO	DD KEDSEL			
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THE WOLLD'S CONTROL OF THE STREET				Seq	Price
Operation Descript	ion	The second secon	The following that are not proved	1	nde di
00.00-00 CUSTOMER	COMPLAINT DIAGNOS	15			D-1
peration Descript	ion			Seq	Price
	DEDATEC			2	
OPERATION TO	RESEAL THE FRONT	ENGINE COVE	R.		
		et Qty	Each	Core	Total
Part Number	O/C GSKT KIT	1			_
60 23537789	MSEAL	1			
60 23518355		ī			
60 23516322	MGASKET	1			
60 23528491	MSEAL RING	2			
60 23521111	MSEAL	î			0.0
60 08929130	MGASKET	2			
60 08929740	MRING SEAL			31,000,000,000,000	52.1
60 08929740	MRING SEAL	1			
00 23516100	MGASKET	11			_
60 08929299	MGASKET	2			
IM 73424	3M SFC CND DISC	3		AND THE RESERVE SECTION	
AM PIC 4620	NON-CHLOR BRAKE	1			
00 23513509	SEALANT GSKT	1			
60 23539104	GASKET				-
	MSEAL RING	ī			
60 23521935	MO - RING SEA	1		2215040404022143446	
60 23520377		1			
AM DN P551670	LUBE SPIN	2			
AM MBL 23512704	DDC GENUINE SAE				
AM MBL 23512703	DDC GENUINE SAE	1		MERCHANICA CONTRACTOR	
TOTAL UNITS PART TOTAL	CORE TOTAL FREIGHT	HANDLING	OTHER	XAT	
CODUNT IS DUE AND PAYABLE BY 10TH OF MONTH FOLLOW! CODUNTS WIL BE CHARGED 1 1/2 % INTEREST PER MONTH DOOS MUST BE ACCOMPANIED BY THE INVOICE. RETURNE!	THEY CER ANNUAL ALL DETURNED DV. V			PAY THIS	

w.cpower.c	visit our website at: w	Please					
				iption Ret	Descr	Number	Part
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			11	EMP SENDER	TNPOT		C1 F1
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			1-		TURBO S		70 R23
			6	CLT	GAL 6/C	CHICAGO CONTRACTOR CON	00 235
			1	'R	FUEL FL	P556915	AM DN
				R	FUEL FL	P556916	AM DN
29/15/3/20	TAX	OTHER	NDLING		CORETOTAL	PART TOTAL	TOTAL UNITS
	THIS			RCVD. BY: X			
	→ TNUC						

60 STEP UP 3	Description Ret Oty DDC COMPLETE OH 1	Core
peration Descri	DER BORE	<u>Seq</u>
OPERATION	TO CUT COUNTER BORE	
<u>Part Number</u> 60 23525500	Description Ret Oty MC/B SLEEVE 6	<u>Core</u>
liscellaneous Chard	ie	
HOP SUPPLIES/EPA		

# 3/22/15 MilAge 707367

### CLAIM HEADER

Delv Date 30-AUG-2013 Serial Num 06R0081401

Model 6067GU60 Engine Cvrg

Appl Code 32 HIGHWAY TRUCK

New Unit S/N

Equip Make PETERBILT

Equip Model 330

Equip VIN 1XP5DR9XXND312971

Owner Name MARK DAVIS

Miles / Hrs 52,163 M Days In Service 186?

Primary Failed Part R23532565 BASIC O/HKT

Fault Type BE OIL SLUDGING

Failure Code

Matl Status Date Shipped?

Zip 67401

Ret Parts Disp Inspected By
Ret Parts Reason Date Recvd
PFP Recvd CORE Recvd
Reman Code Forward To
Comp Serial Num

Comp Serial Num Material Desc Material Analysis Requested USS Calculated USS Deductible USS

Pro Rate Parts ProRate Labor

Exch Rate

Assigned To PYDYN, DAN by: VAL

Disp Code P PATD - CYCLE 201414 (22-MAR-14)

Reason Code

Admin Note

Previous Claim

Modification

E-policy Num

Auth Number Amt

Chargeback Vendor

Paragon # Tech

Last Changed By DPVDYNNIG21-MAR-2014 Added 19-MAR-2014

Validation Attempts 4

Last Date 20-MAR-2014

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## CLAIM HEADER ERRORS

APPROVED LVL ERROR MESSAGE ERROR CODE 2 CLAIM REQUIRES ADMINISTRATOR REVIEW PRIOR TO 149 Υ PAYMENT 4 INHIBITED AS PFP. SHOULD THIS PART BE COVERED? 204 Y

## CLAIM LINES

PARTS			Regstd Qty	Reduced To Qty	Allowed Qty	Appr	Deny	Dis	
Line	Part Number		6		6				
101	23539529	LINER KIT	- 6		6				
102	23503747	RING SET	- 1		1				
103	23532333	HD GSKT KIT			1				
104	23516322	GASKET	12		12				
105	5234699	RING	- 12		6				
106	5234702	RING	6		6				
107	5104701	SEAL RING	6		6				
108	23511870	SEAL	10		10	Y			
109	23512740	BULK OIL 1 GALLON			12				
	23523930	SEAL	12		24	Y			
110	8929573	VALVE LOCK @	24		0		Y	Y	
111		RING SET	1	0					
112	23503747	GASKET	1		1				
113	23539104		1		1				
114	23504851	BOLT	6		6				
115	8929393	BOLT	1		1				
116	11509511	BOLT @						Page	2 of 5

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## PARTS

Line	Part Number		Regstd Qty	Reduced To Qty	Allowed Qty	Appr	Deny	Dis
117	PS51670	LUBE FLTR	2		2			

## LABOR

Line	Operation	Description	Reqstd Qty	Reduced To Qty	Qty	Appr	Deny	Dis
101	016000	CYLINDER KIT - R&R (ONE)	13.9		13.9			
102	016001	CYLINDER KIT - R&R (EACH ADDITI	2.0		2.0			
103	132200	ENGINE PERFORMANCE TEST	0.5		0.5			
104	012900	GENERAL OPERATION FOR CYLINDER	2.4		2.4	Y		
105	042000	OIL FILTER ELEMENTS - R&R	0.7		0.7			
106	017900	GENERAL OPERATION FOR CAMSHAFT	1.2		1.2	Y		

## NARRATIVE

Description of General Labor Ops:

Last Changed By

01.79-00 TO CLEAN 6 PISTONS FOR REUSE-1.2brs, 01.29-00 TIME REQUIRED TO R&R & CLEAN ALL EXHAUST VALVES-2.4brs

101

CHECK FOR ENGINE MISS, SMOKE AND HARD STARTING, RAW DIESEL SMELL ENGINE HAD STEP 3 OVERHAUL WITH INJECTORS AND RESEALED FRONT COVER AT CENTRAL POWER SYSTEMS REPAIR ORDER: 5 031020 DATED 08 30,2013 AT 855,204 MILES CUSTOMER ALSO STATES THAT UNIT HAS USED 1 GALLON OF OIL EVERY 1500 - 2000 MILES EVER SINCE THAT OVERHAUL, CENTRAL POWER SYSTEMS PAPERWORK LISTS MILEAGE AT 855,204. MILEAGE SHOULD HAVE READ 655,204. PER TRAIAN GRECU @ DTNA REPLACE ALL LINERS WITH P/N 23539529 LINER KITS TO ELIMINATE IMPROPERLY HONED LINERS USED AT OVERHAUL. RINGS DIDNT SEAT IN LINERS.

PUSHED TRUCK INTO STARTED HEARD A LOUD BANG OF METAL ON METAL, LOOK AT ENGINE REMOVED AIR INTAKE DUCTING, REMOVED VALVE COVER, FOUND OIL COMING OUT OF THE EXHAUST MANIFOLD. REMOVED TURBO AND EXHAUST MANIFOLD AND FOUND THAT THE EXHAUST VALVES WERE STICKING ON #I AND OTHER VALVES LEAKING. ALL EXHAUST VALVES HAVE A LOT OF BURNED ON OIL. DRAINED OIL, DRAINED COOLANT, REMOVED ROCKER ARMS, INJECTORS, CAMSHAFT, REMOVED ALL HARDWARE TO HEAD, REMOVED CYLINDER HEAD FROM BLOCK. ALL LINERS ARE GLAZED LOOKING FROM RINGS NOT SEATED. REMOVED OIL PAN, OIL PUMP AND REMOVED ALL PISTONS, REMOVED CYLINDER LINERS CLEANED TOP OF BLOCK AND STARTED CLEANED HEAD. REMOVED AND CLEANED ALL EXHAUST VALVES, CLEANED AND INSTALLED NEW SEALS ON NEW CYLINDER LINERS, INSTALLED CYLINDER LINERS IN BLOCK, CLEANED, INSTALLED AND TORQUED #6,#5, AND #4 PISTONS AND PUT NEW RINGS ON, CLEANED, INSTALLED AND TORQUED # 3, #2, #1 PISTON, INSTALLED NEW RINGS ON PISTON, CLEANED AND INSTALLED OIL PUMP WITH NEW GASKETS, CLEANED AND INSTALLED OIL PAN

WITH NEW OIL PAN GASKET, PRESSURE TESTED INJECTORS, ALL INJECTORS ARE GOOD, VERIFIED CYLINDER LINER PROTUSION. INSTALLED NEW VALVE SEALS ON EXHAUST VALVES AND NEW

KEEPERS. INSTALLED NEW HEAD GASKET, INSTALLED HEAD ON TO BLOCK, TORQUED.INSTALLED LOWER CAM BEARING AND LUBED WITH NEW ENG. OIL, INSTALLED CAM SHAFT, INSTALLED NEW CAM BOLT, INSTALLED CAM CAPS AND CAM UPPER BEARINGS AND LUBED WITH NEW ENG OIL. INSTALLED INJECTORS WITH NEW O RINGS AND UPDATED O RINGS, TORQUED NEW INJECTOR BOLTS.INSTALLED ROCKER ARMS. INSTALLED INJECTOR WIRE AND PUT ON INJECTORS, PERFROMED ENGINE TUDE-UP, FINISHED INSTALLING INJECTOR WIRE HARNESS, INSTALLED REAR END CAM SHAFT CAP. INSTALLED VALVE COVER WITH

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## Line Narrative Text

Last Changed By

NEW VALVE COVER GASKET, INSTALLED FUEL LINES AND EXHAUST MANIFOLD. INSTALLED TURBO. INSTALLED INTAKE MANIFOLD, PUT NEW OIL FILTERS ON PUT NEW 10 GALLONS OF MOBILE ENGINE OIL IN. PUT IN OLD COOLANT, STARTED TRUCK, TOOK FOR A TEST DRIVE, FOUND NO LEAKS.