

Invoice #		PO#	
Date	1/31/2019	Terms	Net 10th of Mth
Time	13:03	Due Date	2/10/2019

RO#	28947		
RO Date	1/2/2019		
Miles	In	0.0	Out 0.0
Hours	In	3831.0	Out 3832.1
Service Writer			
Stock#	(59399) Add Wholegood Later		
Serial#			
Yr Make Model			
Description	Add Make/Model/Serial#		
License			
Fleet#			
In Service Date	1/1/2000		

Service Invoice

Customer

Contact

Memo tandem pump

Customer Service Issue # 1

Com: Multi Point Machine Inspection

Cause:

Fix: Full Machine Inspection / Operational Test
 Check Fluid Levels
 Check and Set Tire Pressures
 Check ROPS and Safety Equipment
 Check Starting and Charging System
 Adjust Controls (where applicable)
 Check Transmission Performance
 Check Brake Operation
 Check Basic Hydraulic Performance

Due Date 2/6/19
 Vendor _____
 Amount Due _____
 Discount _____

Note:

Mech	Type	Description	Total
	Labor		
	Misc.	Free Inspection	
	Misc.	MSC Shop Supplies	

Customer Service Issue # 2

Com: Machine will not move -- have rebuilt tandem pump

Cause: Moved machine in side and jacked up

Started machine and tested charge port pressure and was none.

Need to pull pump and check drive and disassemble pump to check for problem .

Drive assembly was good customer had us replace complete tandem pump with new rebuild unit from Case .

Repair wiring

Fix: Remove and replace complete tandem pump assembly with new from Case .

Set control handles so that there was no creep .

Install drive motor hoses right so that the unit would drive correctly .

Repair wiring that broke when moving the cab to pull the pump so the unit would start .

Note:

Mech	Type	Description	Total
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Customer Name	Invoice#	RO#	Date
			01/31/2019

Labor	Diesel / Hydraulic / Heavy Equipment Labor	26.0000
Item	N13248-198 SPRING	1.0000
Misc.	MSC Shop Supplies	1.0000
Item	388795A1R-198 REMAN-HYD PUMP	1.0000
Core Chrg.	388795A1R-198 REMAN-HYD PUMP (Core Charge)	1.0000
Item	P177047-DON Donaldson Duramax Hydraulic Filter	1.0000
Item	12G-16MJ-AUS 3/4 Crimp-1" Male JIC	1.0000
Item	12G-16FJX-AUS 3/4 Crimp-1" Female JIC Swivel	1.0000
Item	12M4K-PLUS-AUS 3/4" Hydraulic Hose 4000 PSI	1.0000
Core Ret.	388795A1R-198 REMAN-HYD PUMP (Core Return)	-1.0000

Subtotal

Repair Totals									
Warranty	Parts:		Labor:		Misc.:		PreTax Subtotal:		
Internal	Parts:		Labor:		Misc.:		PreTax Subtotal:		
							Sales Tax:		
							Total Due from Customer:		\$6,324.57
Cash	Check	Check #	CC	CC Type	On Acct.	Mfg Credit	CIT	Deposit	Other
\$0.00	\$0.00		\$0.00		\$6,324.57	\$0.00	\$0.00	\$0.00	\$0.00

This sale is exempt from sales tax for the following reason:
 I am engaged in farming or ranching and the farm machinery, equipment, parts and/or service purchased will be used only in farming or ranching
 If applies sign here: _____
 For Credit Card Transactions:
 By signing I certify that I am authorized to use this Account, to sign this receipt, and that I agree that the total amount of this invoice is repayable in accordance with the Credit Agreement applicable to the Account.

Summary of Charges

Customer Signature _____ Date _____

Exempt Tax Cert #:	
Expiration Date:	

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