SERVICE INVOICE Invoice To Account No: 4083 Deliver To: 218649 Invoice Number: Invoice Date 08/30/2016 Location: Work Order Number: 35618 Payment Type: Account Bus Phone: Bus Phone: Prv Phone: Page: 1 of 3 Prv Phone: Make/Model: Serial Number: EQ ld: Fleet No: Meter JOHN DEERE 3830 3047 978913 11352W

Service Reminders:

FIELD1 Retail

COMPLAINT:

01 SERVICE CALL: CHECK OUT REEL

CAUSE:

Real bushings are out.

CORRECTION:

HEAD S/N E0300AX952843

Looked the reel over. Found the right bushing to be out bad. Causing the head to pull to the right and the pick up teeth to come out of the cam and cause problems. Talked to customer, taking the machine to the shop for repairs. Trucking could not haul down the road as header was too wide we we will just remove reel and send it to the shop on trailer.

Tuesday, June 21, 2016 11:29 AM - With Austins help we removed the real and he took it to the shop to be repaired. Could not get the trucking department to bring the swather to the shop they said it was to wide to haul.

7-5-16

With Austins help we installed the reel. Shimmed it up as needed, Installed new drive chain, Checked operation.

| <u>PartNumber</u> | <u>Description</u> | <u>Quantity</u> | Net Price | Extended Price Taxed Ind | | |
|------------------------|--------------------|-----------------|-----------|--------------------------|--|--|
| 03H1500 | BOLT | 10.00 | | | | |
| 03H1519 | BOLT | 2.00 | | | | |
| 03H1765 | BOLT | 4.00 | | | | |
| 19H3031 | CAP SCREW | 2.00 | | | | |
| 24H1513 | WASHER | 13.00 | | | | |
| 34H334 | SPRING PIN | 1.00 | | | | |
| AE43623 | Hub | 1.00 | | | | |
| E72331 | V-BELT | 1.00 | | | | |
| E82557 | CLUTCH DIS | 2.00 | | | | |
| N10213 | LOCK NUT | 5.00 | | | | |
| N10215 | LOCK NUT | 12.00 | | | | |
| SW60HCOUS | CHAIN LINK | 1.00 | | | | |
| SW60HX50US | ROLLER CHA | 112.00 | | | | |
| Miscellaneous Charges: | | | | | | |

Labor:

| Deliver To: | | | SERVICE INVOICE | | |
|-------------|--------------------------|----------------|---|--|--|
| | | | Invoice Number: | 218649 | |
| | | | Invoice Date | 08/30/2016 | |
| | | | Location: | 1 | |
| | | | Work Order Number: | 35618 | |
| | | | Payment Type: | Account | |
| Bus Phone: | | | | | |
| Prv Phone: | | | Page: | 2 of 3 | |
| | Meter | Serial Number: | EQ ld: | Fleet No: | |
| | 3047 | 978913 | 11352W | | |
| | Bus Phone: Prv Phone: | Bus Phone: | Bus Phone: Prv Phone: Meter Serial Number: | Bus Phone: Prv Phone: Meter Serial Number: Invoice Number: Invoice Number: Payment Type: Payment Type: Page: | |

Service Reminders:

Gen2- Retail

COMPLAINT:

02 REBUILD REEL IN SHOP

CAUSE:

CORRECTION:

The bearings were out on the real. I took each real tube off and disassembled it. I replaced the end brackets that are next to the cam. I replaced all the bearing flanges on the brackets. I replaced all the plastic bearings along with the two roller bearings. I also replaced the super bad spring teeth along with the end rubber coated ones. On of the tubes had cracks in the end od it were the bearing goes so I welded it and ground it down. On of the cam followers on anther tube was starting to break were the bearing is held on so I welded it to. One of the slats had a a big crack in it two so I welded it also.

| <u>PartNumber</u> | Description | Quantity | Net Price | Extended Price Taxed Ind |
|-------------------|----------------------|----------|-----------|--------------------------|
| 03H2272 | Bolt | 60.00 | | |
| 14H821 | NUT | 6.00 | | |
| 24H1669 | WASHER | 9.00 | | |
| 34H274 | Spring Pin | 5.00 | | |
| 34H386 | SPRING PIN | 1.00 | | |
| AE45221 | Bearing With Housing | 2.00 | | |
| AE47613 | Cam | 1.00 | | |
| AE47715 | Tine | 2.00 | | |
| AE48932 | TINE | 2.00 | | |
| AE74534 | BALL BEARI | 5.00 | | |
| AN33278 | Hose | 1.00 | | |
| E12379 | NUT | 1.00 | | |
| E128112 | Bracket | 5.00 | | |
| E52084 | CAP SCREW | 5.00 | | |
| E53879 | DOWEL PIN | 20.00 | | |
| E78649 | FLANGE | 20.00 | | |
| E78675 | BUSHING | 20.00 | | |
| E78767 | Spacer | 5.00 | | |
| E81036 | SPRING TOOTH | 6.00 | | |
| FH311996 | WASHER | 1.00 | | |

| Invoice To Account N | o: 4083 | Deliver To: | | | SERVICI | E INVOICE |
|--|-------------------|-------------------------------------|------------------------|-------------------------------------|-----------------------------|----------------------------------|
| PROTECTION KS 67127-9704 | | PROTECTION KS 6712 | 7 | Invoice Number Invoice Dat Location | е | 218649 08/30/2016 1 |
| | | | | Work Order Number | r: | 35618 |
| Bus Phone: | | Due Dhene: | | Payment Type | : : | Account |
| Prv Phone: | | Bus Phone: Prv Phone: | | Page |): | 3 of 3 |
| Make/Model: | | Meter | Serial Number: | EQ ld: | Fleet N | |
| JOHN DEERE 3830 | | 3047 | 978913 | 11352W | | |
| Service Reminders: | | | | | | |
| HWD5 | OUNCE HARDWAR | RE | | 5.00 | | |
| JD7844 | LUBRICATIO | | | 1.00 | | |
| ID7845 | ELBOW FITT | | | 1.00 | | |
| N10213 | LOCK NUT | | | 43.00 | | |
| N10215 | LOCK NUT | | | 10.00 | | |
| N14822 | Screw | | | 10.00 | | |
| <u> Miscellaneous</u> | Description | | | Quantity | | |
| 37501 | FREIGHT | | | 1.00 | | |
| Miscellaneous Ch Service Accessor abor: Customer PO No: | | | | | Labor: Parts: | <u> </u> |
| Tax Exempt No: Advisor: | ON FILE | | | Sa | OL&M: Misc: ales Tax: | |
| | | | | | Total: | \$7,260.10 |
| | The | nk was f | o when | business! | | |
| FERMS AND CONDIT Payment is due upon i Check, John Deere Fii | | e of 1.5% per month (18% a card. | ınnual percentage rate | e) will be added to all past | due invoices. | We accept Cash, |
| Received by: | | | | Date: | | |