

## SERVICE INVOICE

Invoice Number:	309324
Invoice Date:	4/17/2015
Branch:	03
Repair Order Number:	64242
Payment Type:	Finance
Page:	1 of 2
Make/Model:	Deere 655C
Meter Reading:	4010
Serial Number:	392-2272
Equipment Number:	3922272

/Diagn - 1 Retail

### COMPLAINT:

Diagnose machine won't move

### CAUSE:

Wiring harness was rubbed and shorted

### CORRECTION:

\$690.00

Check customer complaint of machine not moving. Check harness and found it had rubbed though. Jumped TCU to allow machine to move to recover machine from the pond it was in. Talked to customer about replacement of the transmission harness and the TCU controller. Customer agreed to replace the harness first to make sure that the TCU was ok and if not then replace it. Tech arrived at machine and discovered that the wrong harness had been shipped. Tech repaired the harness and replaced the TCU. Tech spoke to the customer and it was agreed that customer would run the machine and not replace the harness at this time.

### Service Accessories

\$70.44

Part Number	Description	Quantity	Unit Nett	Value	Taxed Ind
AT196781	TRANSMISSI	1.00	3,841.03	\$3,841.03	Y
Labor: \$690.00	Parts: \$3,841.03	Sublet: \$0.00	Misc: \$70.44	Subtotal: \$4,601.47	

/Travel - 1 Retail

### COMPLAINT:

Travel, to and from field service jobsite

### CAUSE:

### CORRECTION:

\$316.25

Part Number	Description	Quantity	Unit Nett	Value	Taxed Ind
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Make/Model:	Deere 655C
Meter Reading:	4010
Serial Number:	392-2272
Equipment Number:	3922272

/Travel - 1 Retail SVCTRUCK	MILEAGE CHARGE		164.00	2.50	\$410.00	Y
Labor: \$316.25	Parts: \$0.00	Sublet: \$0.00	Misc: \$410.00	Subtotal: \$726.25		

Labor:	\$1,006.25
Parts:	\$3,841.03
Sublet:	\$0.00
Misc:	\$480.44
Sales Tax:	\$468.86
<b>Total:</b>	<b>\$5,796.58</b>

## SERVICE INVOICE

Invoice Number:	420074
Invoice Date:	10/27/2015
Location:	03
Work Order Number:	87405
Payment Type:	Finance
Page:	1 of 2

Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
Deere 655C	4061	392-2272	3922272	

Gen1- Retail

**COMPLAINT:**

Machine wiring harness is cut and worn in places

**CAUSE:**

Wiring harness is original it had rubbed through in places, and wires became brittle and bare

**CORRECTION:**

Replaced machine main wiring harness

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AT266103	Wiring Harness	1.00	2,445.37	2,445.37	\$2,445.37	Y
AT300280	Wiring Harness	1.00	2,391.21	2,391.21	\$2,391.21	Y
Labor: \$920.00		Parts: \$4,836.58	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$5,756.58	

/Travel - 1 Retail

**COMPLAINT:**

Travel, to and from field service jobsite

**CORRECTION:**

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AT266103	Wiring Harness	-1.00	2,445.37	2,445.37	(\$2,445.37)	Y
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind

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Invoice Date:	10/27/2015
Location:	03
Work Order Number:	87405
Payment Type:	Finance
Page:	2 of 2

Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
Deere 655C	4061	392-2272	3922272	

/Travel - 1 Retail SVCTRUCK	MILEAGE CHARGE	136.00	2.50	2.50	\$340.00	Y
Labor: \$382.50	Parts: (\$2,445.37)	OL&M: \$0.00	Misc: \$340.00	Sub-Total:	(\$1,722.87)	

Miscellaneous Charges:  
Service Accessories

\$91.18

Labor:	\$1,302.50
Parts:	\$2,391.21
OL&M:	\$0.00
Misc:	\$431.18
Sales Tax:	\$377.44
Grand Total:	\$4,502.33