

Problem #05

Customer

COMPLAINT: CUSTOMER NEEDS 2 WINDOW CRANK HANDLES FOR ANOTHER TRUCK LEFT
IN THIS TRUCK
CORRECTION: PUT 2 WINDOW CRANKS IN CAB OF TRUCK.
LABOR: 00

Emp

Date

Time In

Time Out

				List	Unit	T/C	Ext	Price
PARTS:	2.00	1649776C1	HANDLE	51.48	30.82			

Subtotal Parts:

Total Labor: 2,657.76

Total Parts: 2,383.82

Total Other: 20.48

REPAIR ORDER SUBTOTAL 5,062.06

TOTAL MISC SHOP SUPPLIES 132.89

***SALES TAX** 185.73

REPAIR ORDER TOTAL 5,380.68

4.00	JHF3200X6X4 FITTING	3.71
2.00	JHF3220X8X6 FITTING	2.13
2.00	R11402 COUPLER	16.52
1.00	PHL12138 GLADHAND	12.15
1.00	R11440 COUPLING	28.22
4.00	3810608 3/8X1	.25
12.00	ZZBE29557 TIESTRAP	.24

List	Unit	T/C	Ext	Price
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OTHER: FREIGHT IN (TAXABLE)

Subtotal Labor:	1254.40
Subtotal Parts:	570.42
Subtotal Other:	20.48

Problem #03

Customer

COMPLAINT: FUEL GAUGE READS FULL ALL THE TIME. CHECK AND ADVISE
CORRECTION: FOUND FUEL SENDER BAD, PULLED TANK AND HAD LOTS OF RUST IN TANK ND TANK BRACKETS AND MOUNTS FOR FRAME ALL BENT WITH TANK AGAINST CAB, REPLACED TANK, SENDER, FRAME BRACKETS, STEP, TANK BRACKETS, STRAPS WITH RUBBER LINERS FOR TANKS.

LABOR: 00 1,018.22

Emp	Date	Time In	Time Out
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		List	Unit	T/C	Ext	Price
PARTS:	1.00	464751C3 GASKET	11.34			
	4.00	9413979 NUT	.81			
	4.00	25751R1 BOLT	1.84			
	4.00	9412230 NUT	1.64			
	2.00	275635R1 BOLT	2.61			
	6.00	596589C1 LININ 1'	9.36			
	2.00	2007294C1 STRAP	221.01			
	4.00	ZZD1080401 TUBE-NYL	2.36			
	2.00	JHF2030X8 INSERT	.63			
	2.00	JHF1460X8 FITTING	.51			
	1.00	1669860C1 SPACER	49.76			
	1.00	1669861C1 SPACER	58.27			
	2.00	1669862C2 SPACER	84.54			
	1.00	1669864C93 TANK	1231.33			
	2.00	2003628C2 BRACKET	41.74			
	2.00	2005606C1 SUPPORT	287.22			
	1.00	2009351C1 STEP	111.19			
	1.00	473818C5 GAUGE	101.53			

Subtotal Labor:	1018.22
Subtotal Parts:	1731.58

Problem #04

Customer

COMPLAINT: TRY TO REPAIR LEVER FOR WINCH ON FRONT OF TRUCK- BROKEN
CORRECTION: REMOVED OLD HANDLE BY DRILLING OUT PIN, COULD NOT GET NEW HANDLE SO WE WELDED PIECE ONTO IT AND REINSTALLED.

LABOR: 00 122.50

Emp	Date	Time In	Time Out
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START	11/12/14	11:57
BILLED	11/26/14	14:55
PO#		
WRITER	CHM	
APPROVAL	CHM	
PROMISED	0/0/00	
DEDUCTIBLE	\$0.00	

Service Unit

OWNER: 91215 UNIT# 417 2001 INTERNATI 4700 4X2

CURR MI 3,035.0
CURR HRS 4,700.0

PROD DT:
DELIVERED:
VIN:

1HTSCAAN21H367214

TRANSMISSION: M00092517
ENGINE: 470HM2U1273554

Repair Order Details

CONTACT RICK CORWIN ABOUT REPAIRS

Problem #01

Customer

COMPLAINT:
CORRECTION:

CHECK TRANSMISSION- SEE DAN ELLIOTT
REMOVED SHIFT TOWER TO SEE IF SHIFT RAILS POSITIONERS WERE
BROKE-OK. STICK WAS WORN WHERE IT MOVES RAILS, WELDED STICK
UP AND GROUND DOWN, REINSTALLED AND TEST DROVE. NORMAL FOR
SPICER.

LABOR:

Emp

Date

Time In

Time Out

282.64

PARTS: 1.00 1693474C1 GASKET
3.00 IMMM1396 DISC ROL

List

Unit
14.72
1.82

T/C

Ext

Price

Subtotal Labor: 262.64
Subtotal Parts: 20.18

Problem #02

Customer

COMPLAINT:
CORRECTION:

INSTALL AIR LINES AND FITTINGS ON REAR OF TRUCK FOR A
TRAILOR
INSTALLED DASH VALVE KIT AND PLUMBED INTO DASH, RUN NEW
LINES TO REAR OF TRUCK, INSTALLED TRACTOR PROTECTION VALVE,
GLADHANDS, AND BRACKETS. TEST DROVE AND CHECKED OPERATION
WITH DUMMY GLADHANDS.

LABOR:

Emp

Date

Time In

Time Out

00

PARTS: 1.00 KNP/131016 AIR CONTRL KIT
2.00 JHF1164X6 FITTING
1.00 JHF1480X6X6 FITTING

List

Unit
440.48
12.71
8.13

T/C

Ext

Price

Unit: 417

ON BOTH SIDES, HYD. ADJUST AXLE FOR CAMBER, CHANGED TIRES
ON FRONT FROM SIDE TO SIDE, TEST DROVE.

LABOR:

List	Unit	T/C	Ext	Price
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Subtotal Labor:

Total Labor: 1,039.16

Total Parts: 768.80

Total Other: 1.00

REPAIR ORDER SUBTOTAL 1,808.96

TOTAL MISC SHOP SUPPLIES 43.71

DEDUCTIBLE \$0.00

***SALES TAX 59.39**

REPAIR ORDER TOTAL 1,912.06

CASH RECEIVED - THANK YOU 1,912.06

START	4/15/14	14:46
BILLED	4/21/14	13:31
PO#		
WRITER	DGB	
APPROVAL	CASH	
PROMISED	0/0/00	
DEDUCTIBLE		\$0.00

Service Unit

OWNER: 91215 UNIT# 417 2001 INTERNATI 4700 4X2

CURR MI 2,932.0
CURR HRS

PROD DT:
DELIVERED:
VIN:

1HTSCAAN21H367214

TRANSMISSION: M00092517
ENGINE: 470HM2U1273554
SERIES: DT466 ST

COLOR: WHITE

FLEX 1912.06

Repair Order Details

Problem #01

Customer

COMPLAINT: QUICK LUBE LEVEL 1

CORRECTION: PERFORMED QUICK LUBE LEVEL 1 WITH CHECK LIST

	List	Unit	T/C	Ext	Price
LABOR: QLL1					
PARTS: 1.00 LF3883 FILTER	38.95				
1.00 FF5269 FILTER	16.33				
1.00 WWS25 WASH W/DEICER	5.00				
1.00 CONRED GREASE	3.43				
1.00 AF979M ELEMENT	89.74				
30.00 ZSH5001200001Q 15W40Q	4.90				
1.00 JHF1168X4 FITTING	4.20				

Subtotal Labor: 55.00
Subtotal Parts: 206.19

Problem #02

Customer

COMPLAINT: DOT INSPECTION

CORRECTION: PERFORMED DOT INSPECTION

	List	Unit	T/C	Ext	Price
LABOR: DOT					

Subtotal Labor: 98.00

Problem #03

Customer

COMPLAINT: MISSOURI VEHICLE INSPECTION

CORRECTION: PERFORMED MVI INSPECTION

	List	Unit	T/C	Ext	Price
LABOR: MVI					

Subtotal Labor: 12.00

Problem #04

Customer

COMPLAINT: CHECK OVER

CORRECTION: CHECKED OVER AND MADE LIST.

	List	Unit	T/C	Ext	Price
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LABOR:

Subtotal Labor: 75.46

Problem #05

Customer

COMPLAINT: UNIT ONLY HAS ONE BATTERY AND NO BATTERY HOLD DOWN

CORRECTION: INSTALLED 3 BATTERIES AND JUMPER CABLES AND HOLD DOWN WITH J
HOOKS

	List	Unit	T/C	Ext	Price
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LABOR:

PARTS:	6.00	27926 MAGNA LUG		6.96	
	1.00	ZZBE20214 SHRINK T		3.16	
	4.00	27778 STUD NUT		5.80	
	2.00	FLTBT31925S BATTERY	112.52	77.57	
	2.00	FLTBT31925S (CORE CHARGE)		22.50	
	2.00	1669791C1 BOLT		3.21	
	2.00	120214 WASHER		1.76	
	2.00	27326R1 WASHER		.92	
	2.00	349805 5/16 NUT		.21	
	2.00	ZZBE28805 CABLE		14.24	
	1.00	ZZBE20215 SHRINK T		4.05	
	1.00	1664297C3 CLAMP		129.52	

OTHER: BATT DISP

Subtotal Labor: 94.08

Subtotal Parts: 442.51

Subtotal Other: 1.00

Problem #06

Customer

COMPLAINT: WINDSHIELD WASHER ON PASS. SIDE INOP

CORRECTION: CHANGED FITTING IN COWL AND REPLACED WIPERS

	List	Unit	T/C	Ext	Price
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LABOR:

PARTS:	1.00	1655285C1 BLOCK		3.24	
	1.00	1669033C1 BLOCK		12.13	
	1.00	875520C1 RING O		2.40	
	2.00	ANCO3116B5 BLADE		5.99	

Subtotal Labor: 41.16

Subtotal Parts: 29.75

Problem #07

Customer

COMPLAINT: REPLACE MUDFLAPS

CORRECTION: REPLACED MUDFLAPS ON REAR OF TRUCK.

No: 6755

Date 12-23-2014 ACCOUNT NO. _____

City _____ State _____ Zip _____

Quantity	Item	Price	Total
1- 2 ⁵ / ₈ X 18"	New Telecast Multi phase		
	Kick Finger 1/2" Flig + R109 Anger		
	Teeth C Blocks		
		Sales Tax	154.11
		Total	2149.11

FLEX

Invoice

Additional Information

Date: 12/02/2014
Reference:

Salesperson:

Route:
Delivery Date: 12/02/2014

Qty	Description	FET	Unit Price	Ext. Price
2.00	92034, 11225, Roadmaster Rm185 Steer	25.23		
4.00	11225 takeoff goodyears			
MO Taxable (5.725%) VERS				
Subtotal:				1,179.68
MO Environmental Tax:				1.00
FET:				50.46
MO Sales Tax (5.725):				67.54
Total:				\$1,298.68
12/02/2014 Payment# P-2816269 Amount:				\$1,298.68
Visa 1,298.68				
Balance				\$0.00

Terms: Net 30

INVOICE

FLEX

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Date	Rep ID	Order No.	Ord Date	Ship Via	Terms	Inv No.
12/10/14	MES/PH		12/01/14	GROUND UPS	C.O.R	67741P
Item/Description		Quantities	Units	Price	Amount	

PAID BY CREDIT CARD 12-10-14

117-70246
DUST CAP,18534 2.0000 EA
117-23503
PINION COVER 1.0000 EA
117-436722
ROD SEAL 1.0000 EA
117-47535
WIPER 47535 4.0000 EA
117-47534
SEAL, ROD 11405 4.0000 EA
117-436718
WIPER SEAL 27799 1.0000 EA

Subtotal :	128.05
* Invoice Total *	153.39