

INVOICE NUMBER FOCS42892	
CUSTOMER NUMBER 8684	
THOMAS R KASZYNSKI 225 WHISPERING OAKS	
METAMORA, IL 61548	
RESIDENCE PHONE 309-383-2881	BUSINESS PHONE 309-675-2331
ADVISOR RYAN	TAG NO. 31
LABOR RATE	LICENSE NO. 112262
YEAR / MAKE / MODEL 99/FORD TRUCK/ECONOLINE VAN/VAN SUP	
VEHICLE ID. NO. 1FDSS34S3XHB11844	
F. T. E. NO.	P. O. NO.
COLOR OXFORD WHIT	STOCK NO. 99502
COMMENTS MO: 112262	
DELIVERY MILES	SELLING DEALER NO.
R. O. DATE 08/02/03	INVOICE DATE 08/21/03
REPRINT NUMBER	DELIVERY DATE 05/24/99
	PRODUCTION DATE

JOB# 1 CHARGES-----

LABOR----- TECH(S):111 1454.40
 J# 1 10FOZ DRIVEABILITY
 CUSTOMER STATES THAT THE VEHICLE IS MISSING AND EXHAUST IS SOUNDING LOUD. LIKE IT HAS HEADERS ON IT-TOWED IN BY TRAIL TOWING-PO#45022
 VER. CONCERN-FOUND THAT SPARK PLUG HAD BLOWN THROUGH THE HEAD. GAVE. CUSTOMER EST. FOR REPAIR. REMOVED AND REPLACED ENGINE-AS CUSTOMER REQUESTED
 GOODWILL ADJUSTMENT \$600.00

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-----	UNIT PRICE-----	PRICE-----
1	F7TZ-6006-KRM	ENG ASS 453110	5600.41	5600.41	5600.41	
1	F7TZ-6006-KRM	CORE RETURN	1500.00	1500.00	-1500.00	
1	1L2Z-12029-AA	COIL & 525725	102.22	50.00	50.00	
1	F7UZ-11450-AA	RELAY A 962551	32.08	32.08	32.08	
2	XC2Z-9439-EA	GASKET 374608	11.96	11.96	23.92	
1	1L2Z-12029-AA	COIL & 525725	102.22	50.00	50.00	
12	VC-4-A	ANTI/FZ 485823	2.50	2.50	30.00	
					TOTAL - PARTS	4286.41

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 45022 2132 08/21/03 TOW IN TOTAL - SUBLET 103.50

MISC-----CODE-----DESCRIPTION-----
 P1 SVC POLICY ADJ
 P2 PARTS POLICY ADJ TOTAL - MISC -600.00

JOB# 1 TOTALS-----
 LABOR 1454.40
 PARTS 4286.41
 SUBLET 103.50
 MISC -600.00

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 5244.31

JOB# 2 CHARGES-----

LABOR----- TECH(S):111 180.00
 J# 2+40FOZ01 BRAKE CONCERN
 Added Operation (RONC @ 08/13/2003 12:20)
 CUSTOMER STATES THAT THERE IS A BRAKE VIBRATION VER. CONCERN-REMOVED AND REPLACED FRONT BRAKE PADS, AND FRONT ROTORS. ALSO REPACKED FRONT WHEEL BEARINGS. TEST DROVE AFTER REPAIR-CHECKS GOOD

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-----	UNIT PRICE-----	PRICE-----
1	BR-48B	KIT BRK 868575	54.00	54.00	54.00	
2	YC2Z-1V102-CA	SERV - 527705	184.90	184.90	369.80	
2	E7TZ-1S190-B	RET ASY 725726	9.58	9.58	19.16	
					TOTAL - PARTS	442.96

INVOICE NUMBER FOCS42892	
CUSTOMER NUMBER 8684	
THOMAS R KASZYNSKI 225 WHISPERING OAKS METAMORA, IL 61548	
RESIDENCE PHONE 309-383-2881	BUSINESS PHONE 309-675-2331
ADVISOR RYAN 31	TAG NO.
LABOR RATE	MILEAGE 112262
YEAR / MAKE / MODEL 99/FORD TRUCK/ECONOLINE VAN/VAN SUP	
VEHICLE ID. NO. 1FDSS34S3XHB11844	
F. T. E. NO.	P.O. NO.
COLOR OXFORD WHIT	STOCK NO. 99502
COMMENTS MO: 112262	
DELIVERY MILES	SELLING DEALER NO.
R. O. DATE 08/02/03	INVOICE DATE 08/21/03
REPRINT NUMBER	DELIVERY DATE 05/24/99
PRODUCTION DATE	

JOB# 2 TOTALS-----LABOR 180.00
PARTS 442.96
JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 622.96

JOB# 3 CHARGES-----LABOR-----TECH(S):111 57.60
J# 3+45FOZ09 SHOCKS/STRUTS
Added Operation (RONC @ 08/21/2003 08:46)
CUSTOMER ORDERED SPRING ISOLATORS
INSTALLED TUSCANY REAR LEAF SPRING SUPPORTS-AS CUSTOMER
REQUESTED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	SMS-SPRINGS	SPRINGS	359.63	359.63	359.63
TOTAL - PARTS						359.63

JOB# 3 TOTALS-----LABOR 57.60
PARTS 359.63
JOB# 3 JOURNAL PREFIX FOCS JOB# 3 TOTAL 417.23

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A A1 SHOP SUPPLIES 15.00
TOTAL - MISC 15.00

TOTALS-----

* [] CASH [] CHECK NO [] *
* () VISA () MASTERCARD () DISCOVER *

THANK YOU FOR YOUR BUSINESS!
TOTAL LABOR.... 1692.00
TOTAL PARTS.... 5089.00
TOTAL SUBLET.... 103.50
TOTAL G.O.G.... 0.00
TOTAL MISC CHG.... 15.00
TOTAL MISC DISC.... -600.00
TOTAL TAX..... 338.14
TOTAL INVOICE \$ 6637.64

CUSTOMER SIGNATURE



Federal Trade Commission

Ref # 7527423 | 1-877-382-4357

WWW.FTC.GOV

1-860-243-0607
ILL. Consumer