

325BL

Sales Link - Sales Reps

Rodney Warren

Launch! Accounts Issues Leads Opportunities Activities Requests Sales Inventory Queries Links

Look For Customers with Customer Name that Contains in General Line (G) View Mine Search Adv. Search

All A E G R T
General Line

NOMUG CONSTRUCTION LLC (017105)

Tel: 620 431 3742 City: CHANUTE Branch: 00 Acct Type: DBS 5 Business Type: End-User

Work Order History

Customer Info
Customer Profile
Sales Analysis

Stock No:	Make: AA	Model: 325B L	Serial No: 02JR01793	Division: G	FPC: G
Eq Sts:	Inv Sts:	Last SMU: 5783 H	SMU Date: Jan 21, 2014 12:00 AM		
Eng Make: AA	Eng Model: 3116	Eng S/N: 098Z28241	Eng Arr No: 1313803	Trans Make:	Trans S/N:

Issues

Lead(0)
Opportunities(0)
Bids (0)
Sales Rep Notes(0)
Documents(1)

Segment View Invoice View

Cust:	Job	Comp
All	Code: All	Code: All

Rental Equipment (0)

Equipment List

Latest Work Orders

UCC Information(0)

Accounts Receivable

New (0)

Done

Hold (0)

Invalid (0)

Follow-up Required (0)

Follow-up Completed (0)

Activities Outstanding(0)

Activities Completed (65)

Surveys(5)

Lost Sales Report

COMPARE Report

Customer	Open Date	Hours	Work Order	A/I	Job	COMP	Pt	Cust	Lbr	Cust	Misc	Cust	Seg	Total	Notes
017105	Jan 21, 2014 12:00 AM	5783	2108218 - 01	C	010	7259									464.47 COMPLAINT: REPLACE STORAGE BOX CAUSE: TREE FELL ON BOX AND CRUSHED IT COMPLICATION: HAD TO BEND THE FRAME BACK STRAIGHT ALONG WITH STEP CORRECTION: REPLACED BOX AND LIGHT INSIDE BOX, BENT THE FRAME BACK STRAIGHT.
			2108218 - 02	C	023	5057									242.76 COMPLAINT: AFTER-MARKET QUICK COUPLER HOSE FITTING BENT CAUSE: BEING STRUCK BY OBJECT WHEN OPERATING BUCKET CYLINDER COMPLICATION: NONE CORRECTION: REPLACE FITTING AND HOSE BECAUSE HOSE WAS SHOWING STEEL BRAIDS
			2108218 - 03	C	540	7502									921.10 COMPLAINT: PERFORM PM2 CAUSE: HOURS DUE COMPLICATION: REPLACED OIL AND FUEL FILTERS CORRECTION: CHANGED ENGINE OIL AND FUEL FILTERS AND OIL FILTER.
			2108218 - 04	C	010	5457									446.51 COMPLAINT: LEAKING CYLINDER DOWN ROD CAUSE: U-CUP AND WIPER SEALS LEAKING COMPLICATION: NONE CORRECTION: REMOVED CYLINDER SENT TO TOPEKA AND RECEIVED AND REASSEMBLED ON TO MACHINE
			2108218 - 05	C	271	5457									1,151.48 COMPLAINT: EXTERNAL LEAK AT THE HEAD CAUSE: U-CUP WORN AND DAMAGED CORRECTION: DISASSEMBLED CLEANED, AND INSPECTED PARTS. THE ROD WAS IN GOOD CONDITION. THE BARREL MEASURED 5.120 IN THE BORE AND 5.120X5.119 AT THE HEAD SEAL. HONED TO 5.121 IN THE BORE AND 5.121X5.120 AT THE HEAD SEAL. BEAD BLASTED THE HEAD AND WASHED ALONG WITH THE PISTON, NUT AND HARDWARE. CLEANED THE LINE AND INSTALLED NEW SEAL. ASSEMBLED THE ROD AND TORQUED THE NUT TO 6250 LB-FT WITH RED LOCTITE ON THE THREADS. ASSEMBLED THE CYLINDER AND TORQUED THE BOLTS TO 350 LB-FT. TESTED FOR LEAKS AND DRIFT ON THE STAND; TESTED

					GOOD. INSTALLED LINE AND TORQUED BOLTS TO 40 LB-FT. CLEANED, STAMPED AND PAINTED CYLINDER. 18/2000
			2106218 - 06	C 014 1113	148.35 COMPLAINT: CENTER CAM FOLLOWER LEAKING CAUSE: GASKET NOT SEALING COMPLICATION: NONE CORRECTION: REMOVED ROCKER ARMS 3 AND 4 AND PUSH RODS AND REMOVED FOLLOWER CLEANED AND RESEALED, TORQUED ROCKER ARMS TO 25 FTLBS (SPEC 21 +/- 5)
			2106218 - 07	C 014 3412	148.35 COMPLAINT: SEEPING OIL BETWEEN MOUNTING SURFACES CAUSE: O-RINGS HARD AND FLAT NOT SEALING ANYMORE COMPLICATION: NONE CORRECTION: RESEALED BOTH PARTS OF CONTROL GROUP, (HAD TO REMOVE BOTH PARTS TO GET TO ORINGS) ALSO RESEALED LINES GOING INTO CONTROL GROUP
			WO Total:		3,523.02
017105	Aug 27, 2013 12:00 AM	5675	2107398 - 01	C 510 5057	173.14 COMPLAINT: HOSE LEAKING CAUSE: HOSE BAD COMPLICATION: NONE CORRECTION: REMOVED BELLY PLATE TO ACCESS SWIVEL, REPLACED CASE DRAIN HOSE FROM SWIVEL TO WHEEL MOTOR,
			WO Total:		173.14
017105	Apr 18, 2013 12:00 AM	5634	2106554 - 01	C 540 7524	424.91 COMPLAINT: TIME FOR SERVICE CAUSE: ACCORDING TO HR METER READING CORRECTION: PERFORMED 250 HR SERVICE AS PER OPERATION/MAINTENANCE MANUAL, INCLUDED IN SERVICE SAMPLED ENGINE OIL, CHANGED ENGINE OIL AND FILTER, CHANGED FUEL FILTERS, GREASED AND INSPECTED MACHINE
			2106554 - 02	C 510 2353	187.34 COMPLAINT: WATER PUMP BELT IS LOOSE. CAUSE: BELT IS WORE. NEEDS REPLACED. COMPLICATION: / CORRECTION: REMOVED BELT, INSTALLED NEW BELT. TIGHTENED ALL OTHER BELTS.
			2106554 - 03	C 044 4050	384.19 COMPLAINT: DIRTY SOS SAMPLE ON THE RIGHT REAR FINAL CAUSE: HI METALLIC IN OIL CORRECTION: THE RIGHT REAR FINAL WAS SAMPLED THEN DRAINED AND FLUSHED THEN REFILLED WITH NEW OIL.
			WO Total:		996.44
017105	Oct 01, 2012 12:00 AM	5422	2105487 - 01	C 510 5057	734.77 COMPLAINT: HYDRAULIC LEAK CAUSE: LINES WERE OLD AND DRY ROT CORRECTION: REPLACE TWO HYDRAULIC LINES.
			2105487 - 02	C 008 4050	51.35 COMPLAINT: TAKE SAMPLE FROM BOTH FINAL DRIVES CAUSE: LAST SAMPLE CAME BACK BAD CORRECTION: TAKE OIL SAMPLE FROM BOTH FINAL DRIVES.
			2105487 - 03	C 008 1000	38.91 COMPLAINT: TAKE OIL SAMPLE FROM ENGINE CAUSE: LAST OIL SAMPLE CAME BACK BAD

WO#	Date	Time	WO#	Code	WO#	Description	Amount
			2105487	- 04	C 046 4050	180.56 COMPLAINT: TAKE OIL SAMPLE FROM ENGINE. CAUSE: OIL SAMPLE CAME BACK BAD CORRECTION: FLUSH OUT RIGHT FINAL DRIVE WITH 10W OIL AND FILL IT BACK UP WITH 50W.	
						WO Total:	1,005.59
017105	Jul 31, 2012 12:00 AM	5365	2105157	- 01	C 510 5057	517.33 COMPLAINT: HYDRAULIC LEAK CAUSE: HOSE CRACKED CORRECTION: REPLACE HOSE	
			2105157	- 02	C 023 5457	226.56 COMPLAINT: HOSES GETTING CAUGHT IN BUCKET LINKAGE CAUSE: TOO LONG, NEEDS BRACKET ON STICK TO KEEP HOSES ROUTED PROPERLY COMPLICATION: NONE CORRECTION: HAD NEW HOSES MADE, INSTALLED NEW HOSES, WELDED ON NEW LOOP ON STICK TO KEEP HOSES AWAY FROM LINKAGE. ONE STEEL LINE ON CYLINDER WAS BENT, HEATED UP STEEL LINE AND BENT BACK, WELDED TO CYLINDER.	
			2105157	- 03	C 041 7527	1,237.65 COMPLAINT: PERFORM PM4 CORRECTION: CHANGED ENGINE OIL AND FILTER, TOOK SOS. REPLACED AIR FILTERS, CAB FILTERS, FUEL FILTERS, HYDRAULIC FILTERS, TOOK SOS OF HYDRAULIC OIL, TOOK SOS OF FINAL DRIVES, AND CHANGED OIL IN FINALS. TOOK SOS OF SWING DRIVE, AND CHANGED OIL. CHANGED CAB FILTERS, GREASED MACHINE, BLEW AND WASHED OUT RADIATOR/CONDENSER, TIGHTENED UP WATER PUMP BELT, AND FAN BELTS. WASHED OFF MACHINE, CHECKED FOR LEAKS .	
						WO Total:	1,981.54
017105	Feb 24, 2012 12:00 AM	5176	2104264	- 01	C 014 5057	96.30 COMPLAINT: HAS OIL LEAK IN HYD. COMPARTMENT CAUSE: ORING ON HYD. LINE CORRECTION: RAN MACHINE TO FIND LEAK. FOUND LEAK AND REMOVED LINE. INSTALLED ORING AND LINE, RAN MACHINE TO VERIFY LEAK HAD BEEN FIXED.	
						WO Total:	96.30
9935010	Feb 23, 2012 12:00 AM	5176	2104255	- 01	C 023 5050	78.00 COMPLAINT: BOOM MOVED WHEN STICK CONTROL IS MOVED. CAUSE: BALL MISSING FROM SHUTTLE VALVE. VALVE WAS RESEAL AT SHOP EARLIER IN THE WEEK. COMPLICATION: BALL WAS FOUND LAYING IN HYD. COMPARTMENT. LOCATION OF BALL WAS UNKNOWN. HAD TO SPEND TIME LOOKING AT HYD. SCHEMATICS FOR LOCATION OF BALL. CORRECTION: WENT TO MACHINE AND RAN MACHINE TO VERIFY PROBLEM. FOUND PROBLEM LOOKED AT MACHINE AND FOUND A BALL LAYING IN HYD. COMPARTMENT. MACHINE HAD BEEN AT SHOP FOR HYD. OIL LEAKS. LOOKED AT HYD. SCHEMATICS AND FOUND BALL LOOKED LIKE IT WAS FROM SHUTTLE VALVE BUT WAS UNSURE	

						WHERE VALVE WAS LOCATED. SPENT ALOT OF TIME LOOKING AT PARTS BOOKS AND SCHEMATICS TO FIND VALVE. FOUND LOCATION AND INSTALLED BALL. RAN MACHINE AND PROBLEM WAS NOT ACTIVE.		
						WO Total:	78.00	
017105	Jan 27, 2012 12:00 AM	5172	2104112 - 01	C	510 505L	340.07 COMPLAINT: PILOT LINES ARE LEAKING. CAUSE: HOSE IS SPLIT. CORRECTION: REMOVED PILOT LINES. INSTALLED NEW PILOT LINES. RESEALED PILOT VALVE. TOPPED OFF HYDRAULIC TANK.		
						2104112 - 02 C 010 5060	1,167.27	
						COMPLAINT: MACHINE WILL NOT TURN. CAUSE: SWIVEL SEALS ARE LEAKING. COMPLICATION: / CORRECTION: REMOVED SWIVEL. SENT TO TOPEKA FOR REPAIRS. REINSTALLED SWIVEL WITH NEW O-RINGS. FILLED HYDRAULIC TANK.		
						2104112 - 03 C 014 5060	467.51 COMPLAINT: TRACKING PROBLEMS CAUSE: SEALS ERODED & GONE ALL 5 OF THEM CORRECTION: RESEALED	
						WO Total:	1,974.85	
017105	Oct 18, 2011 12:00 AM	0	3102521 - 01	C	056 7000	124.90		
						3102521 - 02 C 023 1913	9963210 1,083.34	
						WO Total:	1,208.24	
017105	Jun 29, 2011 12:00 AM	4952	2102963 - 00	C	056 7000 9061120 9061120 9061120	168.62 COMPLAINT: UPDATE TRAVEL. CAUSE: TRAVELED. COMPLICATION: / CORRECTION: TRAVELED FROM CHANUTE TO URBANA.		
						2102963 - 01 C 001 5462 9061120 9061120 9061120	131.72 COMPLAINT: UPDATE. CAUSE: / COMPLICATION: / CORRECTION: REMOVED CONTROL HANDLES. INSTALLED NEW CONTROL HANDLES. INSTALLED WARNING FILMS ON MACHINE.	
						WO Total:	300.34	
017548	Nov 15, 2010 12:00 AM	4789	2101871 - 01	C	035 1000	3,349.45 COMPLAINT: ENGINE OIL LEAK CAUSE: FRONT HOUSING ON ENGINE LEAKING OIL, FOUND THE BOLTS FOR THE HOUSING WERE LOOSE. COMPLICATION: REMOVED FAN HUB AND SHROUD AND RUN ENGINE TO VERIFY LOCATION OF LEAK CORRECTION: DRAINED WATER AND HYDRAULIC OIL, REMOVED HOOD, AND REMOVED RADIATOR/OIL COOLER/AC CONDENSOR. REMOVED VALVE COVER, AND ROCKER ARMS, REMOVED FRONT COVER, UNBOLTED GOVERNOR. USED WIRE TO HOLD UP LIFTERS AND REMOVED CAMSHAFT. UNBOLTED FRONT HOUSING FROM MOTOR, BOLTS WERE LOOSE. CLEANED UP BLOCK AND HOUSING, INSTALLED NEW BOLTS WITH LOCK-TIGHT. INSTALLED CAM, PUSH-TUBES, ROCKER ARMS. INSTALLED CRANKSHAFT DAMPER WITH NEW FRONT MAIN SEAL. INSTALLED NEW WATER PUMP BELT		

					<p>AND FAN BELTS. HOSE FROM THERMOSTAT TO WATER PUMP WAS LEAKING, REMOVED THERMOSTAT HOUSING, INSTALLED</p> <p>NEW HOSES WITH NEW CLAMPS, AND INSTALLED</p> <p>THERMOSTAT HOUSING. RUN OVERHEAD ON MOTOR.</p> <p>INSTALLED VALVE COVER. INSTALLED FRONT COVER.</p> <p>RADIATOR AND OIL COOLER WAS PRESSURE WASHED WHILE IT WAS OUT OF MACHINE. INSTALLED COOLING PACKAGE, ADDED NEW STANDARD LIFE COOLANT, TOPPED OFF</p> <p>HYDRAULIC OIL. DRAINED ENGINE OIL, FILTER WOULD NOT COME OFF OF BASE, IT WAS STRIPPED OUT, INSTALLED NEW BASE AND FILTER, ADDED</p> <p>NEW ENGINE OIL. RUN MACHINE, CHECKED FOR LEAKS, WASHED OFF ENGINE COMPARTMENT. INSTALLED BELLY PANS, AND HOOD.</p>	
					WO Total:	3,349.45
017548	Sep 02, 2010 12:00 AM	4770	2101499 - 01	C 023 1052	88.14 COMPLAINT: ENGINE IS LEAKING OIL. CAUSE: RETURN LINE ON THE TURBO IS LEAKING. CORRECTION: REMOVED TUBE. RESEALED AND REINSTALLED. CAM FOLLOWER BOXES ARE ALSO LEAKING BUT DID NOT RESEAL. WAITING ON CUSTOMER TO APPROVE.	
					WO Total:	88.14
017548	May 04, 2010 12:00 AM	4709	2100878 - 01	C 035 1000	42.95 COMPLAINT: FUEL IN RADIATOR CAUSE: INJECTOR CUPS CORRECTION: RUN AND CHECK FOR RADIATOR FILLING. FUEL IN COOLANT.	
					2100878 - 02	C 510 1125
					703.11 ALL COMPLAINT: FUEL IN COOLANT CAUSE: INJECTOR CUPS CORRECTION: REMOVE VALVE COVER. REMOVE ROCKER ARMS AND FUEL INJECTORS. REMOVE AND REPLACE ALL SIX FUEL INJECTOR CUPS. INSTALL INJECTORS AND SET RACK. INSTALL ROCKER ARMS AND ADJUST AS NEEDED. INSTALL VALVE COVER AND RUN TO CHECK FOR LEAKS..	
					2100878 - 03	C 046 1353
					273.60 COMPLAINT: FUEL IN RADIATOR CAUSE: INJECTOR CUPS CORRECTION: DRAIN COOLANT. FILL WITH SOAP AND WATER, RUN MACHINE UNTILL HOT. DRAIN AND FLUSH COOLING SYSTEM SEVERAL TIMES. FILL WITH ANTIFREEZE AND WATER.	
					WO Total:	1,019.66