

Sales Link - Sales Reps

Rodney Warren

Launch Accounts Issues Leads Opportunities Activities Requests Sales Inventory Queries Links

Look For Customers with Customer Name that Contains in General Line (G) View Mine Search Adv. Search

All A E G R T  
General Line

NOMUG CONSTRUCTION LLC (017105)

Work Order History

Tel: 620 431 3742 City: CHANUTE Branch: 00 Acct Type: DBS 5 Business Type: End-User

Customer Info  
Customer Profile  
Sales Analysis

Stock No:	Make: AA	Model: 312	Serial No: 07DK02577	Division: G	FPC: G
Eq Sts:	Inv Sts:	Last SMU: 9291 H	SMU Date: May 02, 2013 12:00 AM		
Eng Make: AA	Eng Model: 3064	Eng S/N: 06LK03508	Eng Arr No: 417361	Trans Make:	Trans S/N:

Issues

Lead(0)  
Opportunities(0)  
Bids (0)Sales Rep Notes(0)  
Documents(1)

Rental Equipment (0)

Equipment List

Latest Work Orders

UCC Information(0)

Accounts Receivable

New (0)

Done

Hold (0)

Invalid (0)

Follow-up Required (0)

Follow-up Completed (0)

Activities Outstanding(0)

Activities Completed (65)

Surveys(5)

Lost Sales Report

COMPARE Report

Segment View Invoice View

Cust:	Job	Comp
All	Code: All	Code: All

Customer	Open Date	Hours	Work Order	A/I	Job	COMP	Pt	Cust	Lbr	Cust	Misc	Cust	Seg	Total	Notes
017105	May 02, 2013 12:00 AM	9291	2106653 - 01	C	035	1000							173.08		COMPLAINT: ENGINE IS RUNNING HOT AND DOESN'T SOUND RIGHT. CAUSE: EXHAUST VALVE ON NUMBER ONE CYLINDER IS BURNED OUT. COMPLICATION: / CORRECTION: TROUBLESHOOT ENGINE. RAN COMPRESSION CHECK ON CYLINDERS. FOUND NUMBER ONE HAD ONLY 175 PSI. OTHER THREE HAD 400 PSI. HEAD NEEDS REMOVED TO INSPECT VALVES.
			2106653 - 02	C	010	1100							1,134.42		COMPLAINT: NEEDS NEW EXHAUST VALVE ON NUMBER ONE CYLINDER. CAUSE: VALVE IS BURNED OUT. COMPLICATION: / CORRECTION: DRAINED ENGINE COOLANT. REMOVED CYLINDER HEAD. REMOVED EXHAUST VALVE. GROUND VALVE SEAT. INSTALLED NEW EXHAUST VALVE ON NUMBER ONE. REASSEMBLED ENGINE. REFILLED WITH ENGINE COOLANT. CHANGED ENGINE OIL. STARTED MACHINE AND CHECKED FOR LEAKS. ENGINE RUNS GOOD.
			2106653 - 03	C	023	1105							256.51		COMPLAINT: VALVE NEEDS REPLACED. CAUSE: BURNED OUT. COMPLICATION: / CORRECTION: REMOVED VALVE. GROUND VALVE SEAT. INSTALLED NEW VALVE.
			2106653 - 04	C	023	1381							61.97		COMPLAINT: SEALS ARE MISSING BETWEEN COOLER AND RADIATOR. CAUSE: MISSING. COMPLICATION: / CORRECTION: INSTALLED NEW SEAL BETWEEN RADIATOR AND COOLER.
WO Total:														1,625.98	

312

017105 Jul 18, 2012 12:00 AM 9146 2105061 - 01 C 010 4170

445.78 COMPLAINT: REMOVE TRACKS  
 CAUSE: CUSTOMERS REQUEST  
 CORRECTION: REMOVED TRACKS AND SET TO K/C TO BE  
 REPAIRED. I ALSO REPLACED BOTH IDLERS AND REPLACED SIX ROLLER THAT WERE LEAKING OR LOCKED UP. CUSTOMER HAD ONE IDLER THAT HE BROUGHT IN TO BE  
 INSTALLED. I INSTALLED TRACKS WHEN THEY CAME BACK  
 FROM K/C.

2105061 - 02 C 010 4172

6,279.34 PARTS INCLUDE : LINK ASSEMBLIES , PAD BOLTS & NUTS. SPROCKETS , LABOR TO CHANGE SHOES OVER TO  
 NEW LINK ASSEMBLIES.  
 COMPLAINT: LINK ASSEMBLIES LOOSE AND BUSHINGS  
 BROKE  
 CAUSE: EX STREAM WEAR  
 COMPLICATION: BOLTS AND NUTS STRIPPED HAD TO CUT  
 A LOT OF THEM OFF  
 CORRECTION: CLEANED AND STARTED REMOVING SHOES  
 ,SANDED SHOES NEW  
 RAILS{XUO89145-XUO28141}  
 ASSEMBLED BOTH TRACKS AND  
 TOOK TO PARTS AND SHIPPED

2105061 - 03 C 010 4164

3,736.39 COMPLAINT: NEED SPROCKETS REPLACED  
 CAUSE: WORN  
 CORRECTION: REMOVED AND INSTALLED BOTH SPROCKETS  
 WITH NEW HARDWARE

2105061 - 04 C 510 5057

385.23 COMPLAINT: BUCKET LINE NEED REPLACED  
 CAUSE: BENT  
 CORRECTION: INSTALLED NEW LINE WITH NEW CLAMP

2105061 - 05 C 035 1913

393.48 COMPLAINT: MACHINE ACTS DIFFERENTLY THAN IT HAS  
 BEFORE. HE HAS TO PUSH POWER BUTTON TO GET GOOD  
 HYD. POWER  
 CAUSE: MACHINE IS SETTING POWER LEVEL TO LOW WHEN  
 SHUT OFF  
 CORRECTION: I RAN MACHINE AND FOUND LOW IDLE WAS  
 OFF AND NEEDED ADJUSTED. I RAN MACHINE AT HIGH  
 IDLE AND DUG FOR A WHILE TO SEE IF POWER SETTING  
 CHANGED THEY DIDN'T I FOUND OIL LEAKING FROM GOV.  
 AND TOLD CUSTOMER AND HE SAID HE WOULD FIX AT A

		LATER TIME. I LOOKED IN TECH MANUAL TO FIND ANY INFO AND FOUND NONE. CUSTOMER WAS GOING TO RUN MACHINE AND LET US KNOW IF IT GOT WORSE.
2105061 -06 C 540 7504	1,558.64	COMPLAINT: CHANGE ALL OILS AND ALL FILTERS AND INSPECT AND ADJUST VALVES CAUSE: SCHEDULED MAINTENANCE CORRECTION: ALL COMPARTMENTS WERE SAMPLED THEN DRAINED, THE FILTERS WERE CHANGED THEN THE COMPARTMENTS WERE REFILLED WITH THE CORRECT OILS. THE AIR FILTER AND CAB FILTER WERE REMOVED AND REPLACED , THE VALVES WERE INSPECTED AND ADJUSTED AND THE VALVE COVER WAS RESEALED AND THE MACHINE WAS GREASED.
2105061 -07 C 510 1356	211.73	COMPLAINT: REPLACE OLD WORN FAN BELTS CAUSE: REPLACE OLD WORN FAN BELTS CORRECTION: THE ALTERNATOR AND THE A/C COMPRESSOR WERE LOOSENEED, AND PART OF THE FAN SHROUD WAS REMOVED, THEN THE FAN BELTS WERE REMOVED AND REPLACED WITH NEW BELTS AND THE FAN SHROUD WAS INSTALLED.
2105061 -09 C 510 1052	1,906.03	COMPLAINT: ENGINE SMOKING AND LOW POWER. CAUSE: TURBO LEAKING OIL INTO INTAKE. COMPLICATION: NONE CORRECTION: REPLACED TURBO AND HOSE THAT WAS HARD.
2105061 -10 C 524 5050	286.20	COMPLAINT: LOW POWER WHEN DIGGING. CAUSE: OUT OF CALIBRATION. COMPLICATION: NONE CORRECTION: CALIBRATED THE GOVERNOR CONTROL AND THE POWER SHIFT PRESSURE. MACHINE WOULD NOT DIE DURING OPERATION AFTER CALIBRATION. CHECKED IMPLEMENT MAIN RELIEF AND HAD 4000 PSI. THIS IS CORRECT FOR MACHINE.
2105061 -11 C 014 1264	559.06	COMPLAINT: GOVERNOR IS LEAKING OIL OUT THE SHAFT. CAUSE: OIL LEAK. COMPLICATION: . CORRECTION: HELP TOM INSTALL GOVERNOR ON INJECTION

							PUMP AND TIME TO ENGINE THEN SET THE LOADED RPM AND BOOST PSI.
			2105061 - 99	C	0370	-1,571.68	
						WO Total:	14,190.20
017548	Jul 23, 2010 12:00 AM	8665	2101268 - 01	C	035 1269	413.48	COMPLAINT: CUSTOMER COMPLAINED OF ERRATIC THROTTLE CONTROL WITH THE AUTOMIC ENGINE CONTROLLER ON. CAUSE: FAULTY PRESSURE SWITCH AND INTERNAL LEAKAGE IN A PILOT VALVE. CORRECTION: MACHINE WOULD NOT IDLE DOWN WITH THE PILOT SYSTEM TURNED ON AND THE AEC. OPERATING. NORMAL OPERATION IN MANUAL MODE. CUSTOMER STATED THAT THE MACHINE WOULD OCCASIONALLY IDLE DOWN WHILE TRACKING. COULD NOT DUPLICATE THIS. FOUND TRACKING PRESSURE SWITCH WAS BROKEN AND LEAKING OIL. REPLACED. MACHINE WOULD IDLE DOWN WITH THE IMPLEMENT SWITCH DISCONNECTED. ENGINE WOULD IDLE UP AND DOWN NORMALLY WITH THE TRAVEL CONTROL WITH THIS SWITCH DISCONNECTED. CHECKED PRESSURE AT THE SWITCHES AND HAD PRESSURE DURING OPERATION OF TRAVEL CONTROL AND NO PRESSURE WHEN NOT TRACKING. HAD PRESSURE AT THE IMPLEMENT SWITCH REGARDLESS OF OPERATION OF IMPLEMENT OR NO OPERATION. RIGHT IMPLEMENT PILOT VALVE WAS LEAKING EXTERNALLY. CONNECTED IMPLEMENT SWITCH AND DISCONNECTED THE RIGHT VALVE FROM PRESSURE AND TANK CONNECTIONS. OPERATED MACHINE. NORMAL OPERATION OF AEC WITH TRAVEL AND LEFT IMPLEMENT FUNCTION. INTERNAL LEAKAGE IN RIGHT PILOT VALVE.
			2101268 - 02	C	023 5050	42.95	COMPLAINT: CUSTOMER COMPLAINED OF ENGINE RETURNING TO LOW IDLE DURING TRACKING. CAUSE: OPEN SHORTED PRESSURE SWITCH. CORRECTION: REMOVED DAMAGED SWITCH AND REPLACED WITH UPDATED PART NUMBER 119-9985.
			2101268 - 03	C	510 5059	1,937.32	

					COMPLAINT: MACHINE WOULD NOT RETURN TO IDLE WITH THE AEC IN THE ON POSITION. CAUSE: INTERNAL LEAKAGE IN THE RIGHT PILOT VALVE. CORRECTION: I REMOVED THE PILOT VALVE AND INSTALLED A NEW ONE. NEW O-RINGS WERE INSTALLED ON THE PILOT FITTINGS.
					WO Total: 2,393.75
017548	Jan 05, 2010 12:00 AM	0	2100282 - 01	C 014 4157	275.79 COMPLAINT: TRACK ADJUSTER LEAKING CAUSE: SEALS CORRECTION: DISASSEMBLE CARRY IN ADJUSTER ASSEMBLY. REPLACE SEALS. INSTALL NEW PISTON, OLD ONE RUSTY AND GAULDED. ASSEMBLE ADJUSTER.
					WO Total: 275.79