

Sales Link - Sales Reps

Rodney Warren

Launch Accounts Issues Leads Opportunities Activities Requests Sales Inventory Queries Links

Look For Customers with Customer Name that Contains in General Line (G) View Mine Search Adv. Search

All A E G R T
General Line

NOMUG CONSTRUCTION LLC (017105)

Work Order History

Tel: 620 431 3742 City: CHANUTE Branch: 00 Acct Type: DBS 5 Business Type: End-User

Customer Info
Customer Profile
Sales Analysis

Stock No: 9GN247	Make: AA	Model: 257B2STD1C	Serial No: OSLK09594	Division: G	FPC: U
Eq Sts: N	Inv Sts:	Last SMU: 810 H	SMU Date: Jul 30, 2013 12:00 AM		
Eng Make:	Eng Model:	Eng S/N:	Eng Arr No:	Trans Make:	Trans S/N:

Issues

Lead(0)

Opportunities(0)

Bids (0)

Sales Rep Notes(0)

Documents(1)

Rental Equipment (0)

Equipment List

Latest Work Orders

UCC Information(0)

Accounts Receivable

New (0)

Done

Hold (0)

Invalid (0)

Follow-up Required (0)

Follow-up Completed (0)

Activities Outstanding(0)

Activities Completed (65)

Surveys(5)

Lost Sales Report

COMPARE Report

Segment View

Invoice View

Cust:	Job	Comp
All	Code: All	Code: All

Customer	Open Date	Hours	Work Order	A/I	Job	COMP	Pt	Cust	Lbr	Cust	Misc	Cust	Seg	Total	Notes
017105	Jul 30, 2013 12:00 AM	810	2107212 - 01	C	540	7524								461.98	COMPLAINT: MACHINE NEEDED SERVICED. CAUSE: USE OF MACHINE. CORRECTION: SERVICED MACHINE. CHANGED ENGINE OIL, ENGINE OIL FILTER, AND FUEL FILTER. PULLED SOS ON ENGINE OIL AND GREASED MACHINE. PULLED SOS ON BOTH FINALS AND CHANGED FINAL OILS.
WO Total:														461.98	
017105	Jul 02, 2012 12:00 AM	578	2104945 - 01	C	540	7525								485.63	COMPLAINT: MACHINE NEEDED SERVICED. CAUSE: USE OF MACHINE. CORRECTION: SERVICED MACHINE. PULLED SOS SAMPLE AND CHANGED ENGINE OIL AND FILTER, CHANGED BOTH FUEL FILTERS, CHANGED HYDRAULIC FILTER AND PULLED SOS SAMPLE ON HYDRAULIC OIL, CHANGED FINAL DRIVE OIL IN BOTH FINALS, PULLED SOS SAMPLE ON COOLANT, CHANGED AIR FILTERS AND GREASED MACHINE.
			2104945 - 02	C	035	1353								47.70	COMPLAINT: CUSTOMER SAID MACHINE WAS GETTING HOT. CAUSE: CUSTOMER SAID MACHINE HAD COOLANT LEAK. CORRECTION: TROUBLE SHOT MACHINE. TOPED OFF COOLANT AND RAN MACHINE UP TO OPERATING TEMP, PUT COMPRESSION LEAK TESTER ON MACHINE AND LET RUN AT 1500RPM FOR 20 MINS AND TESTER DID NOT SHOW COMPRESSION LEAKING IN TO RADIATOR. INSTALLED RADIATOR PRESSURE TESTER WHILE MACHINE WAS STILL HOT AND LET MACHINE COOL DOWN OVER NIGHT WITH TESTER ON IT AND DID NOT HAVE COOLANT A COOLANT LEAK THE NEXT MORNING.
WO Total:														533.33	
025182	May 27, 2011 12:00 AM	320	2102809 - 01	C	035	7000								63.01	COMPLAINT: NOISE IN UNDERCARRIAGE CAUSE: ROCK WEDGED IN ROLLER COMPLICATION: WASHED OFF MACHINE, FOUND RADIATOR HOSE WAS RUBBING ON ENGINE, WRAPPED HOSE WITH OLD HOSE TO PROTECT IT. CORRECTION: REMOVED ROCK FROM UNDERCARRIAGE.

					2102809 - 02	C 014 1107	9061121 9061121 9061121	207.48	COMPLAINT: VALVE COVER GASKET LEAKING CAUSE: UNKNOWN CORRECTION: REPLACE VALVE COVER GASKET
					2102809 - 03	C 510 1380	9061121 9061121 9061121	291.26	COMPLAINT: HOSE WAS RUBBING ON ANOTHER HOSE WHICH ALMOST CAUSED A HOLE CAUSE: FACTORY ASSEMBLY COMPLICATION: ALMOST HAD A HOLE RUBBED INTO THE AIR INLET HOSE CORRECTION: REPLACED UPPER RADIATOR HOSE AND AIR INLET HOSE
					WO Total:			561.75	
017105	Jan 08, 2011 12:00 AM	175	3101468 - 00	C 056 7000				99.92	
			3101468 - 01	C 012 4170				212.33	
			WO Total:					312.25	
025182	Aug 17, 2010 12:00 AM	70	2101402 - 01	C 010 1355	9061121 9061121 9061121			343.22	COMPLAINT: MACHINE WAS OVERHEATING. CAUSE: ERRATIC THERMOSTAT OPENING. COMPLICATION: MACHINE WOULD OVERHEAT. CORRECTION: I OPERATED MACHINE AND CHECKED COOLANT TEMPERATURE AT THE INLET AND OUTLET OF COOLER. INLET TEMP WAS 190 DEGREES F. AND OUTLET WAS 145 DEGREES F. R&I THERMOSTAT AND OPERATED MACHINE TO REACH OPERATING TEMP. COOLANT DID NOT GET ANY HOTTER THAN 185 DEGREES AT THE RADIATOR INLET AND MACHINE COOLED RAPIDLY WHEN IDLED DOWN. CLEANED COOLER ASSEMBLY AND ENGINE COMPARTMENT AFTER REPAIR.
			WO Total:					343.22	
9041010	Jan 15, 2010 12:00 AM	2	2000513 - 01	C 050 7000				270.17	COMPLAINT: MACHINE NEEDS PDI CAUSE: NEW MACHINE CORRECTION: PERFORMED PDI INSPECTION. SAMPLED ENGINE OIL, HYDRAULIC OIL AND COOLANT. CHECKED MACHINE FOR PROPER OPERATION OF ALL FUNCTIONS.
			2000513 - 02	C 023 5057	9061120 9061120 9061120			73.71	MACHINE IS LEAKING COOLANT FROM LOWER RADIATOR HOSE. CLAMP NEEDS TIGHTENED AND COOLANT ADDED COMPLAINT: ENGINE LEAKING COOLANT FROM LOWER RADIATOR HOSE WHERE IT ATTACHES TO PUMP. CAUSE: CLAMP WAS NOT TIGHT. CORRECTION: REMOVED BELT GUARD. TIGHTENED CLAMP. RAN MACHINE CHECKING FOR LEAKS. INSTALLED BELT GUARD. ADDED COOLANT TO COOLING SYSTEM.
			WO Total:					343.88	